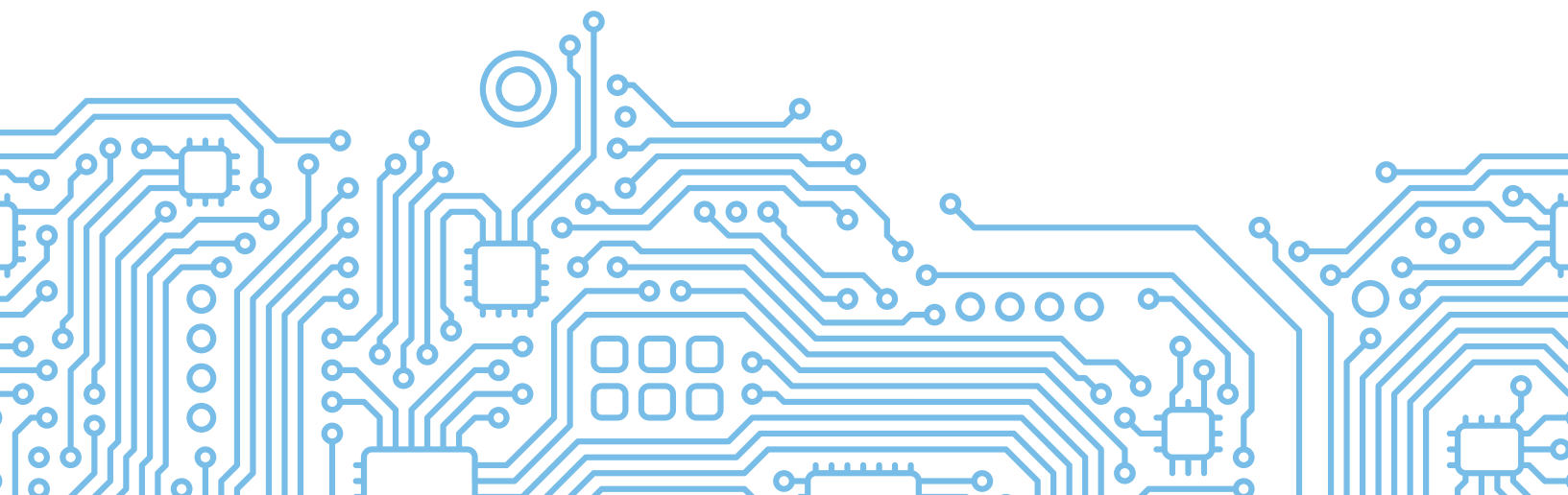
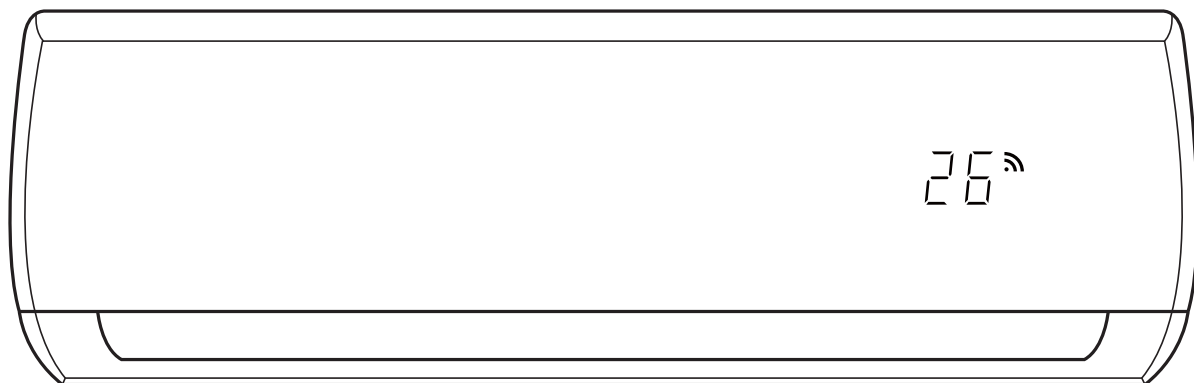




# Moovair 23 SEER

SERVICE MANUAL





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## Table of Contents

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### §. Safety Precautions

1. Precautions
2. Information servicing(For flammable materials)

### §. Specifications

1. Model Reference
2. Pipe length and the Drop Height
3. Electrical Wiring Diagrams

### §. Product Features

1. Display Function
2. Safety Features
3. Basic Features
4. Optional Features

### §. Maintenance

1. First Time Installation Check
2. Refrigerant Recharge
3. Re-Installation

### §. Indoor Unit Disassembly

1. Dimension
2. Indoor Unit Disassembly

### §. Outdoor Unit Disassembly

1. Outdoor Unit Table
  2. Dimension
  3. Outdoor Unit Disassembly
-

---

## Table of Contents

---

### §. Troubleshooting

1. Safety Caution
2. General Troubleshooting
3. Complain Record Form
4. Information Inquiry
5. Error Diagnosis and Troubleshooting Without Error Code
6. Quick Maintenance by Error Code
7. Troubleshooting by Error Code
8. Check Procedures

### Appendix

- i) Temperature Sensor Resistance Value Table for T1,T2,T3 and T4 (°C – K)
- ii) Temperature Sensor Resistance Value Table for TP(for some units) (°C – K)
- iii) Pressure On Service Port



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# Safety Precautions


## Contents

1.	Precautions.....	2
2.	Information servicing(For flammable materials).....	3

## 1. Precautions


To prevent personal injury, or property or unit damage, adhere to all precautionary measures and instructions outlined in this manual. Before servicing a unit, refer to this service manual and its relevant sections.

Failure to adhere to all precautionary measures listed in this section may result in personal injury, damage to the unit or to property, or in extreme cases, death.


 **WARNING** indicates a potentially hazardous situation which if not avoided could result in serious personal injury, or death.

 **CAUTION** indicates a potentially hazardous situation which if not avoided could result in minor or moderate personal injury, or unit damage.

### 1.1 In case of Accidents or Emergency


 **WARNING**

- If a gas leak is suspected, immediately turn off the gas and ventilate the area if a gas leak is suspected before turning the unit on.
- If strange sounds or smoke is detected from the unit, turn the breaker off and disconnect the power supply cable.
- If the unit comes into contact with liquid, contact an authorized service center.
- If liquid from the batteries makes contact with skin or clothing, immediately rinse or wash the area well with clean water.
- Do not insert hands or other objects into the air inlet or outlet while the unit is plugged in.
- Do not operate the unit with wet hands.
- Do not use a remote controller that has previously been exposed to battery damage or battery leakage.


 **CAUTION**

- Clean and ventilate the unit at regular intervals when operating it near a stove or near similar devices.
- Do not use the unit during severe weather conditions. If possible, remove the product from the window before such occurrences.

### 1.2 Pre-Installation and Installation


 **WARNING**

- Use this unit only on a dedicated circuit.
- Damage to the installation area could cause the unit to fall, potentially resulting in personal injury, property damage, or product failure.
- Only qualified personnel should disassemble, install, remove, or repair the unit.
- Only a qualified electrician should perform electrical work. For more information, contact your dealer, seller, or an authorized service center.


 **CAUTION**

- While unpacking be careful of sharp edges around the unit as well as the edges of the fins on the condenser and evaporator.

### 1.3 Operation and Maintenance

 **WARNING**

- Do not use defective or under-rated circuit breakers.
- Ensure the unit is properly grounded and that a dedicated circuit and breaker are installed.
- Do not modify or extend the power cable. Ensure the power cable is secure and not damaged during operation.
- Do not unplug the power supply plug during operation.
- Do not store or use flammable materials near the unit.
- Do not open the inlet grill of the unit during operation.
- Do not touch the electrostatic filter if the unit is equipped with one.
- Do not block the inlet or outlet of air flow to the unit.
- Do not use harsh detergents, solvents, or similar items to clean the unit. Use a soft cloth for cleaning.
- Do not touch the metal parts of the unit when removing the air filter as they are very sharp.
- Do not step on or place anything on the unit or outdoor units.
- Do not drink water drained from the unit
- Avoid direct skin contact with water drained from the unit.
- Use a firm stool or step ladder according to manufacturer procedures when cleaning or maintaining the unit.

 **CAUTION**

- Do not install or operate the unit for an extended period of time in areas of high humidity or in an environment directly exposing it to sea wind or salt spray.
- Do not install the unit on a defective or damaged installation stand, or in an unsecure location.
- Ensure the unit is installed at a level position
- Do not install the unit where noise or air discharge created by the outdoor unit will negatively impact the environment or nearby residences.
- Do not expose skin directly to the air discharged by the unit for prolonged periods of time.
- Ensure the unit operates in areas water or other liquids.
- Ensure the drain hose is installed correctly to ensure proper water drainage.
- When lifting or transporting the unit, it is recommended that two or more people are used for this task.
- When the unit is not to be used for an extended time, disconnect the power supply or turn off the breaker.

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## 2. Information servicing(For flammable materials)

### 2.1 Checks to the area

- Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimized.
- For repair to the refrigerating system, the following precautions shall be complied with prior to conducting work on the system.

### 2.2 Work procedure

- Work shall be undertaken under a controlled procedure so as to minimise the risk of a flammable gas or vapour being present while the work is being performed.

### 2.3 Work procedure

- All maintenance staff and others working in the local area shall be instructed on the nature of work being carried out.
- Work in confined spaces shall be avoided.
- The area around the work space shall be sectioned off. Ensure that the conditions within the area have been made safe by control of flammable material.

### 2.4 Checking for presence of refrigerant

- The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially flammable atmospheres.
- Ensure that the leak detection equipment being used is suitable for use with flammable refrigerants, i.e. no sparking, adequately sealed or intrinsically safe.

### 2.5 Presence of fire extinguisher

- If any hot work is to be conducted on the refrigeration equipment or any associated parts, appropriate fire extinguishing equipment shall be available to hand.
- Have a dry powder or CO<sub>2</sub> fire extinguisher adjacent to the charging area.

### 2.6 No ignition sources

- No person carrying out work in relation to a refrigeration system which involves exposing any pipe work that contains or has contained flammable refrigerant shall use any sources of ignition in such a manner that it may lead to the risk of fire or explosion.
- All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repairing, removing and disposal, during which flammable refrigerant can possibly be released to the surrounding space.

- Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable hazards or ignition risks.
- NO SMOKING signs shall be displayed.

### 2.7 Ventilated area

- Ensure that the area is in the open or that it is adequately ventilated before breaking into the system or conducting any hot work. A degree of ventilation shall continue during the period that the work is carried out. The ventilation should safely disperse any released refrigerant and preferably expel it externally into the atmosphere.

### 2.8 Checks to the refrigeration equipment

- Where electrical components are being changed, they shall be fit for the purpose and to the correct specification. At all times the manufacturer's maintenance and service guidelines shall be followed. If in doubt consult the manufacturer's technical department for assistance. The following checks shall be applied to installations using flammable refrigerants:
  - the charge size is in accordance with the room size within which the refrigerant containing parts are installed;
  - the ventilation machinery and outlets are operating adequately and are not obstructed;
  - if an indirect refrigerating circuit is being used, the secondary circuit shall be checked for the presence of refrigerant; marking to the equipment continues to be visible and legible.
  - markings and signs that are illegible shall be corrected;
  - refrigeration pipe or components are installed in a position where they are unlikely to be exposed to any substance which may corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are suitably protected against being so corroded.

### 2.9 Checks to electrical devices

- Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures. If a fault exists that could compromise safety, then no electrical supply shall be connected to the circuit until it is satisfactorily dealt with. If the fault cannot be corrected immediately but it is necessary to continue operation, an adequate temporary solution shall be used. This shall be reported to the owner of the equipment so all parties are advised. Initial safety checks shall include:



- that capacitors are discharged: this shall be done in a safe manner to avoid possibility of sparking;
- that there no live electrical components and wiring are exposed while charging, recovering or purging the system;
- that there is continuity of earth bonding.

## 2.10 Repairs to sealed components

- During repairs to sealed components, all electrical supplies shall be disconnected from the equipment being worked upon prior to any removal of sealed covers, etc. If it is absolutely necessary to have an electrical supply to equipment during servicing, then a permanently operating form of leak detection shall be located at the most critical point to warn of a potentially hazardous situation.
- Particular attention shall be paid to the following to ensure that by working on electrical components, the casing is not altered in such a way that the level of protection is affected. This shall include damage to cables, excessive number of connections, terminals not made to original specification, damage to seals, incorrect fitting of glands, etc.
  - Ensure that apparatus is mounted securely.
  - Ensure that seals or sealing materials have not degraded such that they no longer serve the purpose of preventing the ingress of flammable atmospheres. Replacement parts shall be in accordance with the manufacturer's specifications.

NOTE: The use of silicon sealant may inhibit the effectiveness of some types of leak detection equipment. Intrinsically safe components do not have to be isolated prior to working on them.

## 2.11 Repair to intrinsically safe components

- Do not apply any permanent inductive or capacitance loads to the circuit without ensuring that this will not exceed the permissible voltage and current permitted for the equipment in use. Intrinsically safe components are the only types that can be worked on while live in the presence of a flammable atmosphere. The test apparatus shall be at the correct rating.
- Replace components only with parts specified by the manufacturer. Other parts may result in the ignition of refrigerant in the atmosphere from a leak.

## 2.12 Cabling

- Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects. The check

shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.

## 2.13 Detection of flammable refrigerants

- Under no circumstances shall potential sources of ignition be used in the searching for or detection of refrigerant leaks. A halide torch (or any other detector using a naked flame) shall not be used.

## 2.14 Leak detection methods

- The following leak detection methods are deemed acceptable for systems containing flammable refrigerants. Electronic leak detectors shall be used to detect flammable refrigerants, but the sensitivity may not be adequate, or may need re-calibration. (Detection equipment shall be calibrated in a refrigerant-free area.) Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used. Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed and the appropriate percentage of gas (25 % maximum) is confirmed. Leak detection fluids are suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work.
  - If a leak is suspected, all naked flames shall be removed or extinguished.
  - If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut off valves) in a part of the system remote from the leak. Oxygen free nitrogen (OFN) shall then be purged through the system both before and during the brazing process.

## 2.15 Removal and evacuation

- When breaking into the refrigerant circuit to make repairs or for any other purpose, conventional procedures shall be used. However, it is important that best practice is followed since flammability is a consideration.
- The following procedure shall be adhered to:
  - remove refrigerant;
  - purge the circuit with inert gas;
  - evacuate;
  - purge again with inert gas;
  - open the circuit by cutting or brazing.

- The refrigerant charge shall be recovered into the correct recovery cylinders. The system shall be flushed with OFN to render the unit safe. This process may need to be repeated several times. Compressed air or oxygen shall not be used for this task. Flushing shall be achieved by breaking the vacuum in the system with OFN and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum. This process shall be repeated until no refrigerant is within the system. When the final OFN charge is used, the system shall be vented down to atmospheric pressure to enable work to take place. This operation is absolutely vital if brazing operations on the pipe-work are to take place.
- Ensure that the outlet for the vacuum pump is not close to any ignition sources and there is ventilation available.

## 2.16 Charging procedures

- In addition to conventional charging procedures, the following requirements shall be followed:
  - Ensure that contamination of different refrigerants does not occur when using charging equipment. Hoses or lines shall be as short as possible to minimize the amount of refrigerant contained in them.
  - Cylinders shall be kept upright.
  - Ensure that the refrigeration system is earthed prior to charging the system with refrigerant.
  - Label the system when charging is complete (if not already).
  - Extreme care shall be taken not to overfill the refrigeration system.
  - Prior to recharging the system it shall be pressure tested with OFN. The system shall be leak tested on completion of charging but prior to commissioning. A follow up leak test shall be carried out prior to leaving the site.

## 2.17 Decommissioning

Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its detail. It is recommended good practice that all refrigerants are recovered safely. Prior to the task being carried out, an oil and refrigerant sample shall be taken.

In case analysis is required prior to re-use of reclaimed refrigerant. It is essential that electrical power is available before the task is commenced.

- Become familiar with the equipment and its operation.
- Isolate system electrically.

- Before attempting the procedure ensure that:
  - mechanical handling equipment is available, if required, for handling refrigerant cylinders;
  - all personal protective equipment is available and being used correctly;
  - the recovery process is supervised at all times by a competent person;
  - recovery equipment and cylinders conform to the appropriate standards.
- Pump down refrigerant system, if possible.
- If a vacuum is not possible, make a manifold so that refrigerant can be removed from various parts of the system.
- Make sure that cylinder is situated on the scales before recovery takes place.
- Start the recovery machine and operate in accordance with manufacturer's instructions.
- Do not overfill cylinders. (No more than 80 % volume liquid charge).
- Do not exceed the maximum working pressure of the cylinder, even temporarily.
- When the cylinders have been filled correctly and the process completed, make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.
- Recovered refrigerant shall not be charged into another refrigeration system unless it has been cleaned and checked.

## 2.18 Labelling

- Equipment shall be labelled stating that it has been decommissioned and emptied of
- refrigerant. The label shall be dated and signed. Ensure that there are labels on the equipment stating the equipment contains flammable refrigerant.

## 2.19 Recovery

- When removing refrigerant from a system, either for servicing or decommissioning, it is recommended good practice that all refrigerants are removed safely.
- When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed. Ensure that the correct numbers of cylinders for holding the total system charge are available. All cylinders to be used are designated for the recovered refrigerant and labelled for that refrigerant (i.e. special cylinders for the recovery of refrigerant). Cylinders shall be complete with pressure relief valve and associated shut-off valves in good working order.

- 
- Empty recovery cylinders are evacuated and, if possible, cooled before recovery occurs.
  - The recovery equipment shall be in good working order with a set of instructions concerning the equipment that is at hand and shall be suitable for the recovery of flammable refrigerants. In addition, a set of calibrated weighing scales shall be available and in good working order.
  - Hoses shall be complete with leak-free disconnect couplings and in good condition. Before using the recovery machine, check that it is in satisfactory working order, has been properly maintained and that any associated electrical components are sealed to prevent ignition in the event of a refrigerant release. Consult manufacturer if in doubt.
  - The recovered refrigerant shall be returned to the refrigerant supplier in the correct recovery cylinder, and the relevant Waste Transfer Note arranged. Do not mix refrigerants in recovery units and especially not in cylinders.
  - If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant. The evacuation process shall be carried out prior to returning the compressor to the suppliers. Only electric heating to the compressor body shall be employed to accelerate this process. When oil is drained from a system, it shall be carried out safely.

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# Specifications

## Contents

1.	Model Reference.....	2
2.	Pipe Length and Drop Height.....	3
3.	Electrical Wiring Diagrams.....	4

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## 1. Model Reference

Refer to the following table to determine the specific indoor and outdoor unit model.

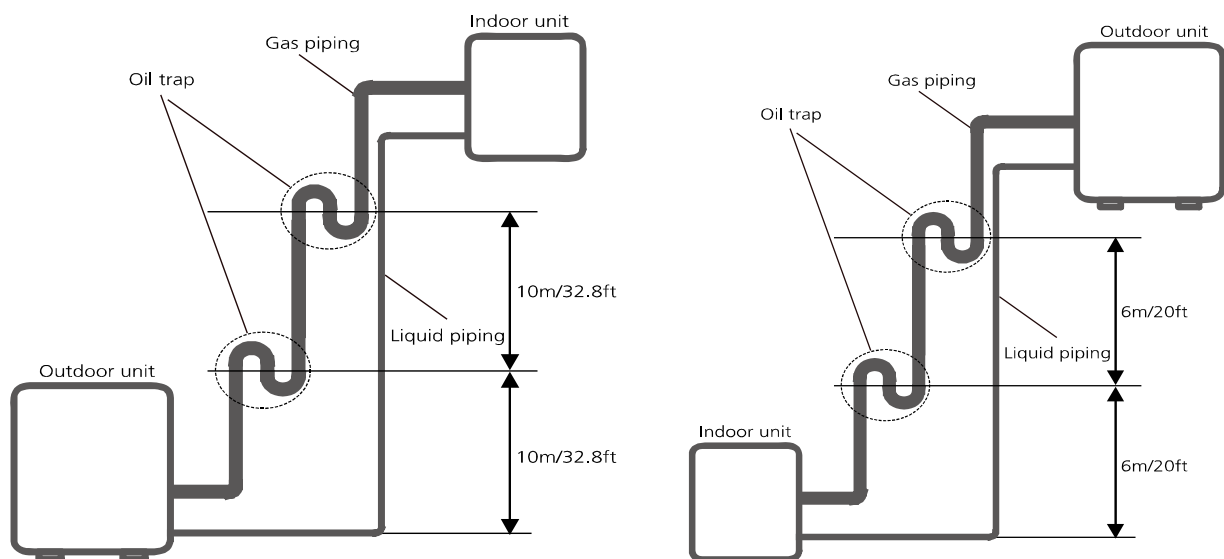
Indoor Unit Model	Outdoor Unit Model	Capacity (Btu/h)	Power Supply
DM09HIW23230E3	DM09HOS23230E2	9k	208/230V~, 60Hz, 1Phase
DM12HIW23230E3	DM12HOS23230E2	12k	
DM18HIW23230E3	DM18HOS23230E2	18k	
DM24HIW23230E3	DM24HOS23230E2	24k	

## 2. Pipe Length and Drop Height

The length and elevation of connection pipe are shown in the table below. If the pipe length exceeds max pipe length, additional refrigerant should be charged to ensure nominal cooling/heating capacity.

Capacity(Btu)	Standard Length	Max Pipe Length	Max Elevation	Additional Refrigerant
9k	7.5m (24.61ft)	25m (82.02ft)	10m (32.81ft)	15g/m (0.16oz/ft)
12k			20m (65.62ft)	
18k		30m (82.02ft)	25m (82.02ft)	
24k	7.5m (24.61ft)	50m (164.04ft)	25m (82.02ft)	30g/m (0.32oz/ft)
30k			30m (82.02ft)	
36k		65m (213.2ft)	30m (82.02ft)	

If oil flows back into the outdoor unit's compressor, this might cause liquid compression or deterioration of oil return. Oil traps in the rising gas pipe can prevent this.



1. Indoor unit is installed higher than outdoor unit

2. Outdoor unit is installed higher than indoor unit

If indoor unit is installed higher than outdoor unit, oil trap should be set every 10m(32.8ft) of vertical distance.

If the outdoor unit is installed higher than the indoor unit, proper oil should return to the compressor along with the suction of refrigerant to keep lubrication of compressor. If the suction flow velocity drops below 7.62m/s(1500fpm (feet per minute)), oil won't return to the compressor. An oil trap should be installed every 6m(20ft) of vertical distance.

Indoor unit abbreviations

Abbreviation	Paraphrase
Y/G	Yellow-Green Conductor
ION	Positive and Negative Ion Generator
CAP	Capacitor
PLASMA	Electronic Dust Collector
L	LIVE
N	NEUTRAL
Heater	The Electric Heating Belt of Indoor Unit
T1	Indoor Room Temperature
T2	Coil Temperature of Indoor Heat Exchanger

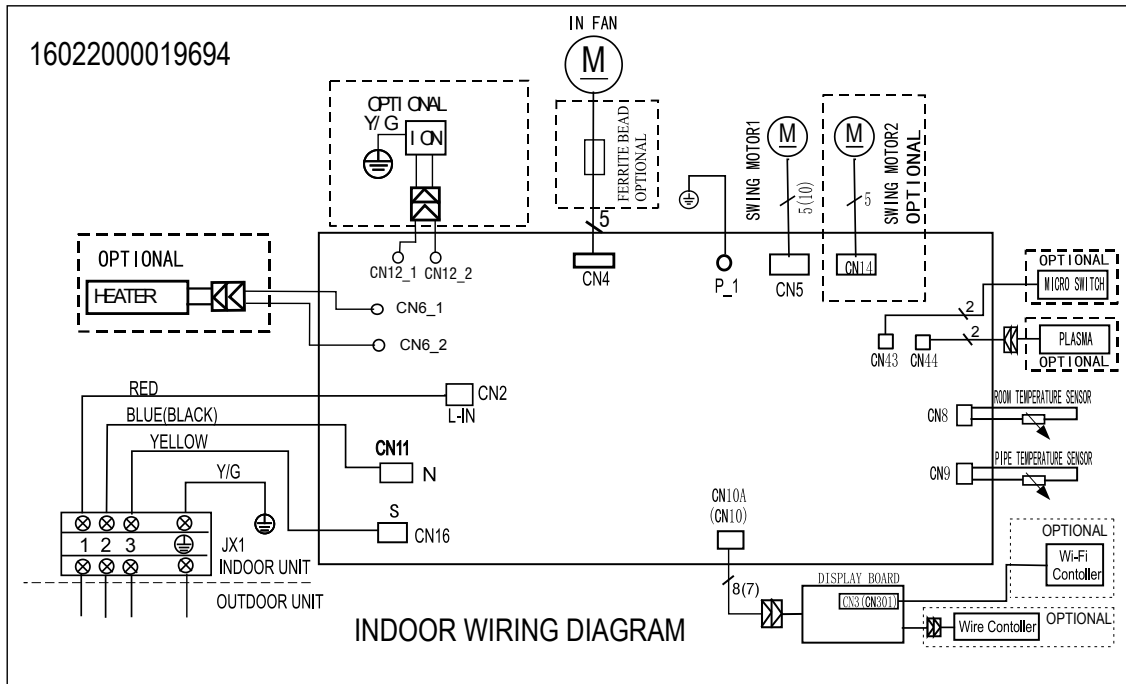
Outdoor unit abbreviations

Abbreviation	Paraphrase
4-WAY	Gas Valve Assembly/4-WAY VALVE
AC-FAN	Alternating Current FAN
DC-FAN	Direct Current FAN
CT1	AC Current Detector
COMP	Compressor
T3	Coil Temperature of Condenser
T4	Outdoor Ambient Temperature
TH	Compressor Suction Temperature
TP	Compressor Discharge Temperature
EEV	Electronic Expansion Valve
L-PRO	Low Pressure Switch
H-PRO	High Pressure Switch

### 3. Electrical Wiring Diagrams

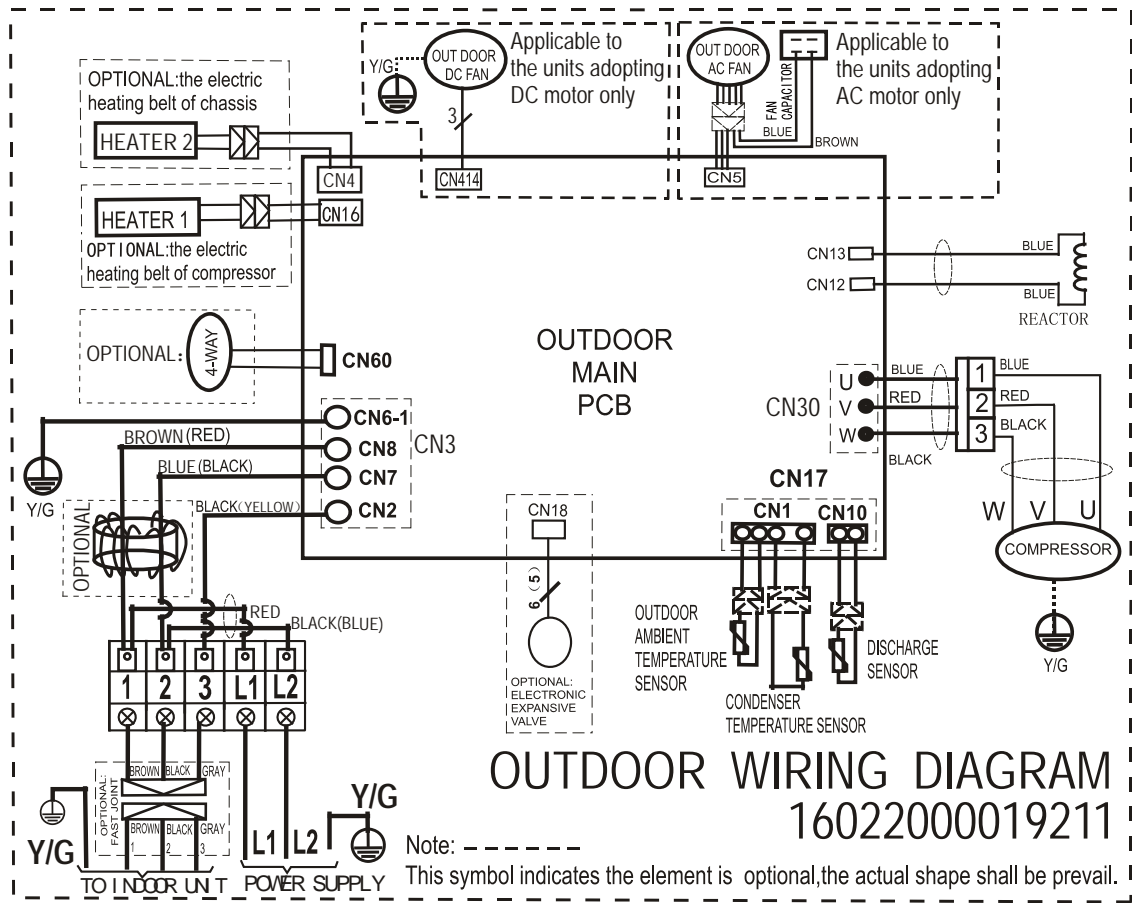
Indoor and outdoor unit wiring diagram

Indoor unit wiring diagram: DM09HIW23230E3 / DM12HIW23230E3 / DM18HIW23230E3 / DM24HIW23230E3

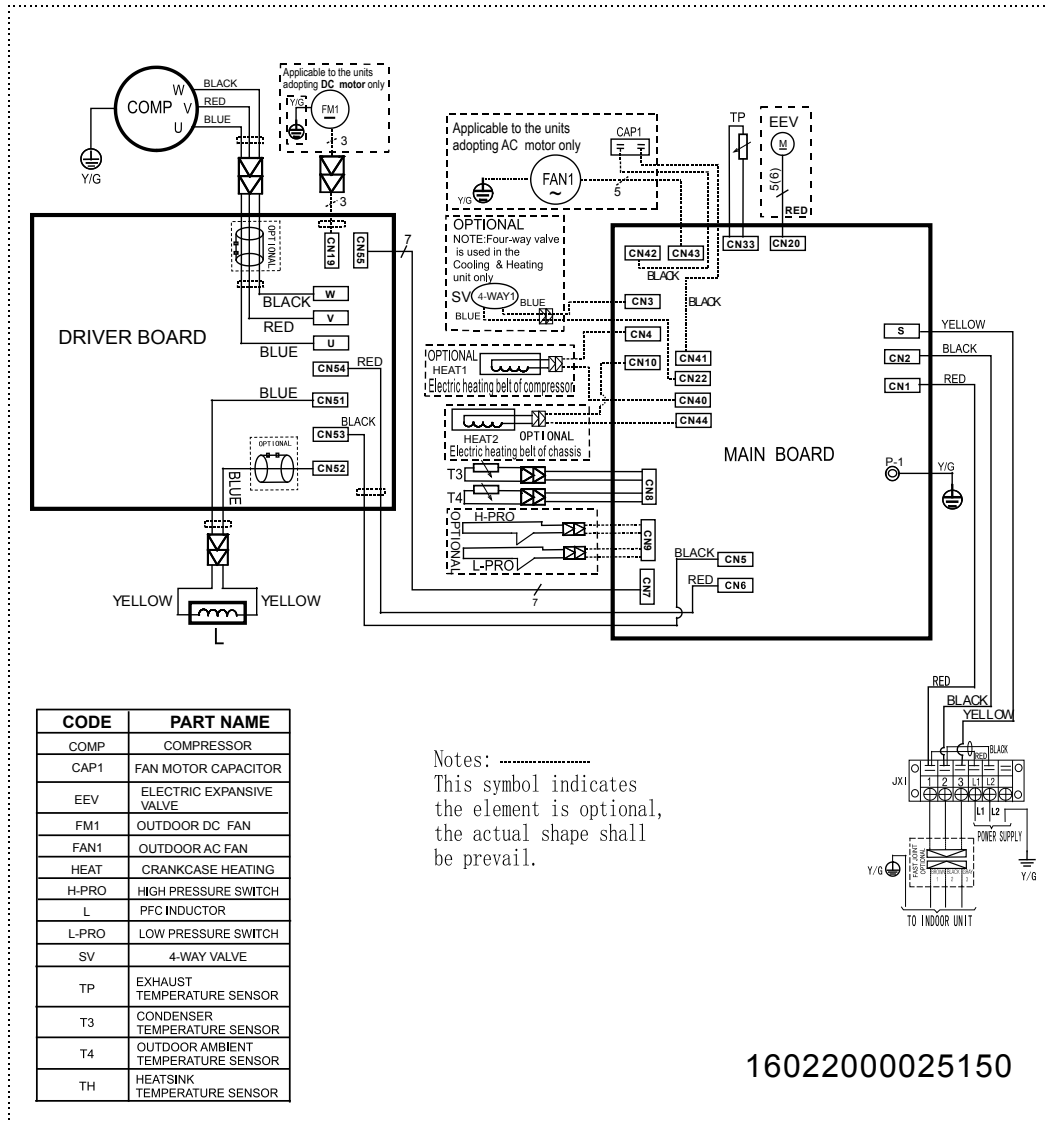




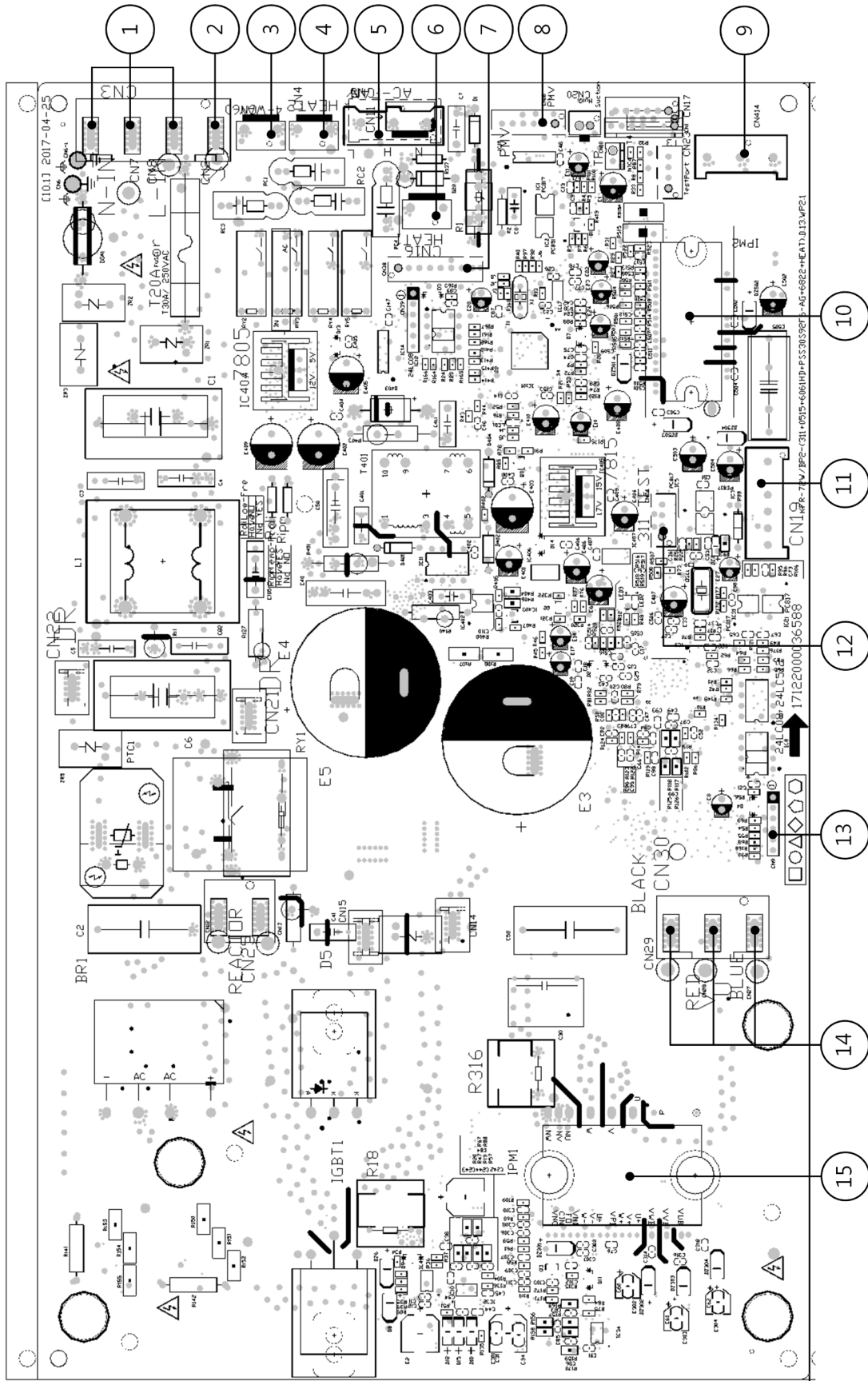
Outdoor unit wiring diagram: DM09HOS23230E2 / DM12HOS23230E2 / DM18HOS23230E2



Outdoor unit wiring diagram: DM24HOS23230E2



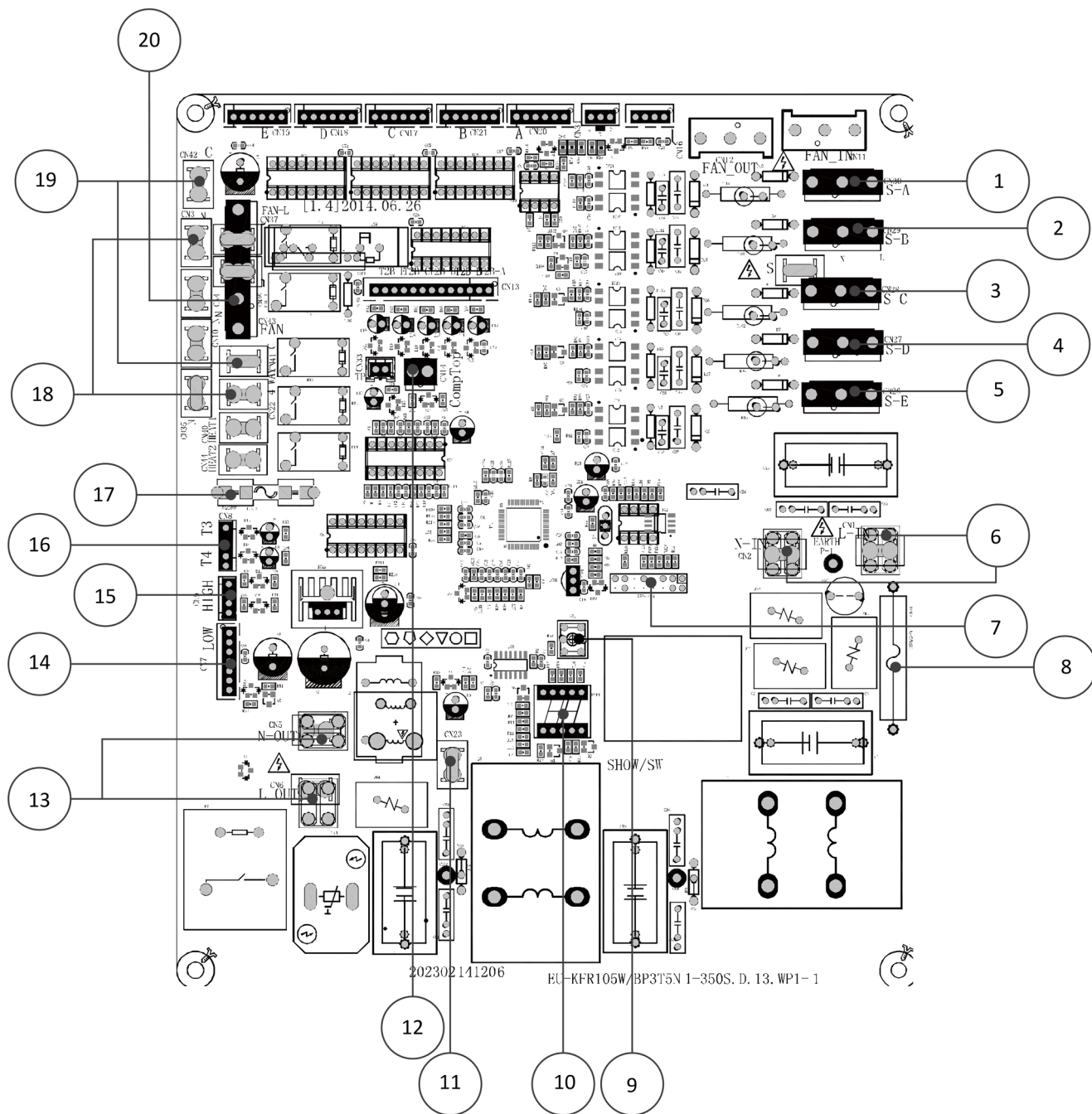
Outdoor unit printed circuit board diagram: DM09HOS23230E2 / DM12HOS23230E2 / DM18HOS23230E2



No.	Name	CN#	Meaning
1	Power Supply	CN3	Earth: connect to Ground
		CN7	N_in: connect to N-line (208-230V AC input)
		CN8	L_in: connect to L-line (208-230V AC input)
2	S	CN3	S: connect to indoor unit communication
3	4-WAY	CN60	connect to 4 way valve, 208-230V AC when is ON.
4	HEAT1	CN17	connect to compressor heater, 208-230V AC when is ON
5	AC-FAN	CN11	connect to AC fan
6	HEAT2	CN16	connect to chassis heater, 208-230V AC when is ON
7	CN38	CN38	connect to PC communication
8	PMV	CN18	connect to Electric Expansion Valve
9	DC-FAN	CN414	connect to DC fan
10	FAN_IPM	IPM 501	IPM for DC fan
11	CN19	CN19	internal drive motor
12	TESTPORT	CN23	used for testing
13	CN9	CN9	connect to PC communication
14	U	CN28	connect to compressor
	V	CN29	0V AC (standby)
	W	CN30	10-200V AC (running)
15	COMP_IPM	IPM 301	IPM for compressor

**Note: This section is for reference only. Please take practicality as standard.**

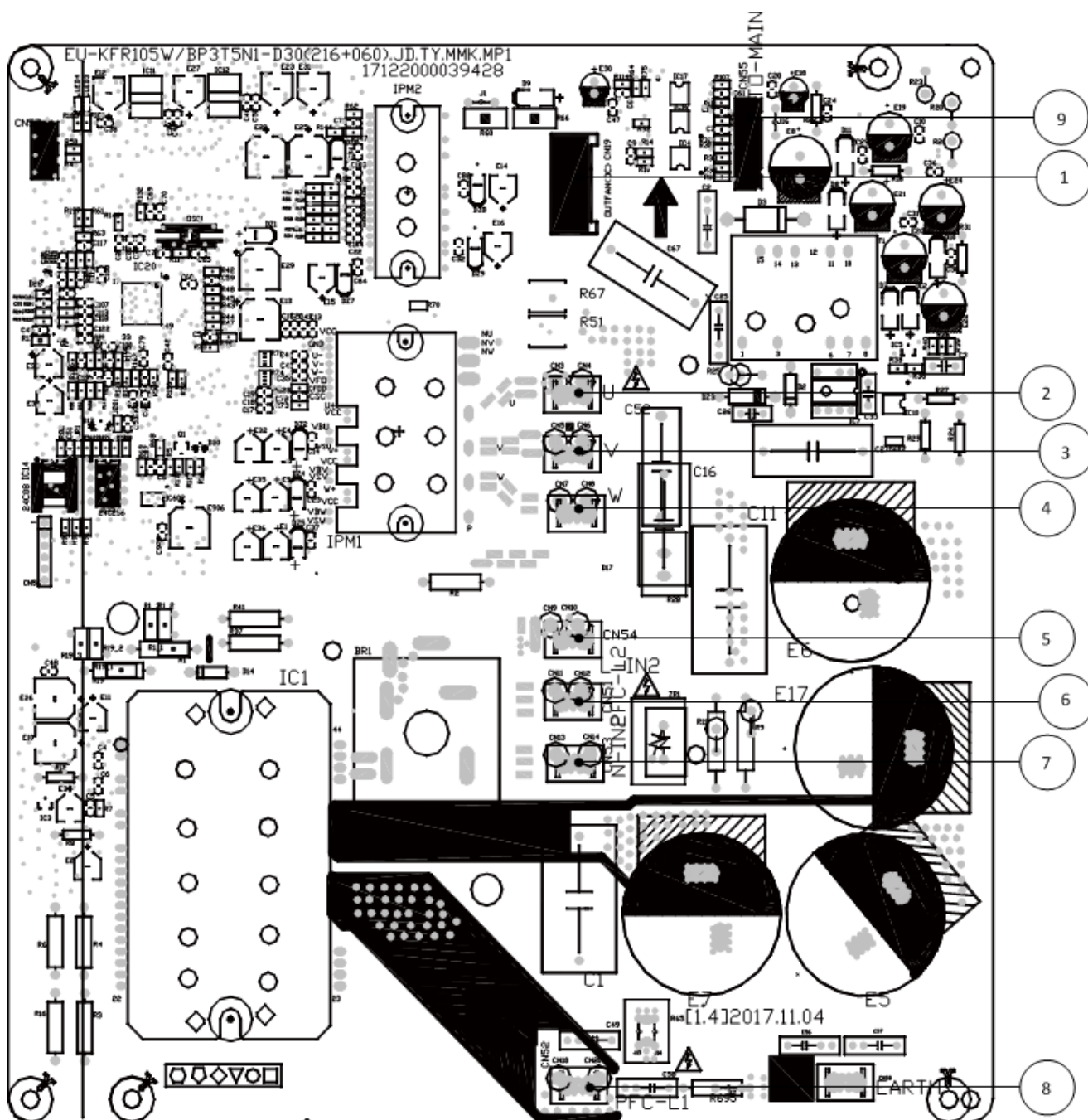
Outdoor unit printed circuit board diagram: DM24HOS23230E2



No.	Name	CN#	Meaning
1	S-A	CN30	Current loop communication A, signal wire, connect to the terminal (24V DC Pulse wave)
2	S-B	CN29	Current loop communication B, signal wire, connect to the terminal (24V DC Pulse wave)
3	S-C	CN28	Current loop communication C, signal wire, connect to the terminal (24V DC Pulse wave)
4	S-D	CN30	Current loop communication D, signal wire, connect to the terminal (24V DC Pulse wave)
5	S-E	CN30	Current loop communication E, signal wire, connect to the terminal (24V DC Pulse wave)
6	L-IN	CN1	Power supply, connect to the terminal (208-230V AC)
	N-IN	CN2	
7	Test report	CONdebug	Connect to detector
8	Fuse	Fuse 1	Fuse T30A/250V
9	SW1	SW1	Digital display button
10	DSP1	DSP1	Digital display
11	CN23	CN23	CN23 reserve
12	CN14	CN14	Connect to exhaust temperature sensor
13	N-OUT	CN5	Connect to the terminal (208-230V AC)
	L-OUT	CN6	
14	CN7	CN7	Connect to inverter driver
15	LOW / HIGH	CN9	Connect to high and low pressure sensor
16	T3 / T4	CN8	Connect to T3 / T4 temperature sensor
17	Fuse	Fuse 2	Fuse 5A/250V
18	L	CN22	Connect to the 4-way valve. When the 4-way is ON, output 208-230V AC.
	N	CN3	
19	CN42	CN42	Connect to motor capacitor
	CN41	CN41	
20	AC Fan	CN43	Connect to AC fan motor

**Note: This section is for reference only. Please take practicality as standard.**

Outdoor unit IPM board diagram



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No.	Name	CN#	Meaning
1	OUT FAN (DC)	CN19	Connect to DC motor
2	U	CN3/CN4	Connect to compressor U
3	V	CN5/CN6	Connect to compressor V
4	W	CN7/CN8	Connect to compressor W
5	CN54	CN54	Connect to main PCB CN6
6	CN51	CN51	Connect to PFC inductor
7	CN53	CN53	Connect to main PCB CN5
8	CN52	CN52	Connect to PFC inductor
9	CN55	CN55	Connect to main PCB CN7

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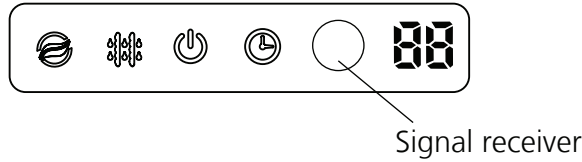
# Product Features






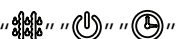



## Contents

<b>1.</b>	<b>Display Function .....</b>	<b>2</b>
<b>2</b>	<b>Safety Features .....</b>	<b>3</b>
<b>3.</b>	<b>Basic Functions.....</b>	<b>4</b>
3.1	Table .....	4
3.2	Abbreviation.....	5
3.3	Fan Mode.....	5
3.4	Cooling Mode .....	5
3.5	Heating Mode(Heat Pump Units) .....	5
3.6	Auto-mode.....	7
3.7	Drying Mode .....	7
3.8	Forced Operation Function .....	7
3.9	Sleep Function .....	7
3.10	Auto-Restart Function.....	7
3.11	Refrigerant Leakage Detection .....	8
3.12	Ionizer/Plasma (for some models) .....	8
<b>4.</b>	<b>Optional Functions .....</b>	<b>9</b>

# 1. Display Function

Unit display functions



	Function
	ION indication lamp(optional function): This lamp illuminates when Clean Air feature is activated.
	DEFROST indication lamp(For cooling & heating models only): Lights up when the air conditioner starts defrosting automatically or when the warm air control feature is activated in heating operation.
	OPERATION indication lamp: This lamp illuminates when the air conditioner is in operation.
	TIMER indication lamp: Lights up during Timer operation.
	Temperature indicator: Displays the temperature settings when the air conditioner is operational. Displays the malfunction code. In Fan mode, the unit will display the room temperature. In other modes, the unit will display your temperature setting.
 "  " "  " "  " these three indicators flash in turns when solar PV ECO function is activated. (Applicable to the unit adopts solar photovoltaic system only).	

**Note: Please select the display function according to your purchase product.**

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## 2. Safety Features

### Compressor three-minute delay at restart

Compressor functions are delayed for up to one minute upon the first startup of the unit, and are delayed for up to three minutes upon subsequent unit restarts.

### Zero crossing detection error protection(Except for DC fan units)

If AC can not detect zero crossing signal for 4 minutes or the zero crossing signal time interval is not correct, the unit will stop and the LED will display the failure. The correct zero crossing signal time interval should be between 6-13ms.

### Automatic shutoff based on discharge temperature

If the compressor discharge temperature exceeds a certain level for a period of time, the compressor ceases operation.

### Automatic shutoff based on fan speed

If the indoor fan speed registers below 300RPM for an extended period of time, the unit ceases operation and the corresponding error code is displayed on the indoor unit.

### Inverter module protection

The inverter module has an automatic shutoff mechanism based on the unit's current, voltage, and temperature. If automatic shutoff is initiated, the corresponding error code is displayed on the indoor unit and the unit ceases operation.

### Indoor fan delayed operation

- When the unit starts, the louver is automatically activated and the indoor fan will operate after a period of 7 seconds.
- If the unit is in heating mode, the indoor fan is regulated by the anti-cold wind function.

### Sensor redundancy and automatic shutoff

- If one temperature sensor malfunctions, the air conditioner continues operation and displays the corresponding error code, allowing for emergency use.
- When more than one temperature sensor is malfunctioning, the air conditioner ceases operation.

### Refrigerant leakage detection

This function is active only when cooling mode is selected. It will detect if the compressor is being damaged by refrigerant leakage or by compressor overload. This is measured using the coil temperature of evaporator T2 when the compressor is in operation.

### 3. Basic Functions

#### 3.1 Table

Functions		Cooling Mode&Heating mode		Heating Mode		Auto Mode
		Outdoor Fan Control		Defrosting Mode		
Cases		Case 1: Compressor Frequency and T4	Case 2:T4	Case 1:T3 and T4,15 min	Case 2: T3,10 min	A=1°C(3.6°F), B=-1°C(-3.6°F)
Models	DM09HIW23230E3		✓		✓	✓
	DM12HIW23230E3		✓		✓	✓
	DM18HIW23230E3		✓		✓	✓
	DM24HIW23230E3		✓		✓	✓

Note: The detailed description of case 1 or case 2 is shown in the following function sections(from 3.4 to 3.6).

## 3.2 Abbreviation

Unit element abbreviations

Abbreviation	Element
T1	Indoor room temperature
T2	Coil temperature of evaporator
T3	Coil temperature of condenser
T4	Outdoor ambient temperature
TS	Set temperature
Td	Control target temperature
TP	Compressor discharge temperature

In this manual, such as TCE1, TCE2...etc., they are well-setting parameter of EEPROM.

## 3.3 Fan Mode

When fan mode is activated:

- The outdoor fan and compressor are stopped.
- Temperature control is disabled and no temperature setting is displayed.
- The indoor fan speed can be set to high, medium, low, or auto.
- The louver operations are identical to those in cooling mode.
- Auto fan: In fan-only mode, AC operates the same as auto fan in cooling mode with the temperature set at 24°C(75.2°F).

## 3.4 Cooling Mode

### 3.4.1 Compressor Control

Cooling temperature compensation( $\Delta T5$ ) is a well-setting parameter of EEPROM. It's value ranges from -2°C to 2°C. The default value is 0.

- When  $T1-Ts < \Delta T5-2\text{ }^{\circ}\text{C}$  (3.6°F), the compressor ceases operation.
- When  $T1-Ts > \Delta T5+3\text{ }^{\circ}\text{C}$  (5.4°F), the compressor continues operation.
- When the AC is operating in mute mode, the compressor operates at a low frequency.
- When the current exceeds the preset value, the current protection function activates and the compressor ceases operation.

### 3.4.2 Indoor Fan Control

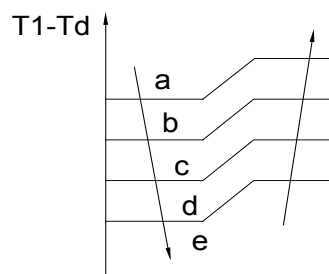
- In cooling mode, the indoor fan operates continuously. The fan speed can be set to high, medium, low, or

auto.

- If the compressor ceases operation when the configured temperature is reached, the indoor fan motor operates at the minimum or configured speed.
- The indoor fan is controlled as below:

Setting fan speed	T1-Td °C(°F)	Actual fan speed
H	A	H+ (H+=H+G)
	B	H (=H)
	C	H- (H-=H-G)
M	D	M+ (M+=M+Z)
	E	M (M=M)
	F	M- (M-=M-Z)
L	G	L+ (L+=L+D)
	H	L (L=L)
	I	L- (L-=L-D)

- The auto fan acts as below rules:



### 3.4.3 Outdoor Fan Control

#### Case 1:

- The outdoor unit will be run at different fan speed according to T4 and compressor frequency.
- For different outdoor units, the fan speeds are different.

#### Case 2:

- The outdoor unit will be run at different fan speed according to T4.
- For different outdoor units, the fan speeds are different.

### 3.4.4 Condenser Temperature Protection

When condenser temperature is more than setting value, the compressor ceases operation..

### 3.4.5 Evaporator Temperature Protection

When evaporator temperature drops below a configured value, the compressor and outdoor fan cease operation.

## 3.5 Heating Mode(Heat pump units)

### 3.5.1 Compressor Control

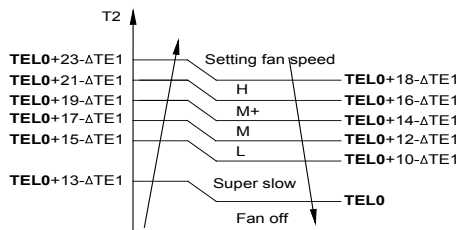
Heating temperature compensation( $\Delta T3$ ) is a well-setting

parameter of EEPROM. It's value ranges from -6°C to 6°C.

- When  $T1-Ts > -\Delta T3$ , the compressor ceases operation.
- When  $T1-Ts < -\Delta T3 - 1.5^\circ\text{C} (2.7^\circ\text{F})$ , the compressor continues operation.
- When the AC is operating in mute mode, the compressor operates at a low frequency.
- When the current exceeds the preset value, the current protection function activates and the compressor ceases operation.

### 3.5.2 Indoor Fan Control:

- When the compressor is on, the indoor fan speed can be set to high, medium, low, or auto. And the anti-cold wind function has the priority.
- Anti-cold air function
  - The indoor fan is controlled by the indoor temperature  $T1$  and indoor unit coil temperature  $T2$ .

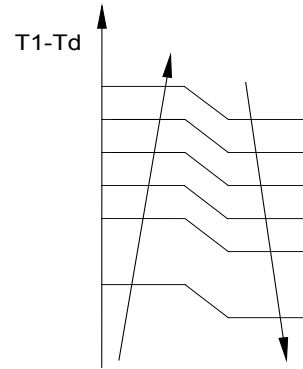


$T1 \geq 19^\circ\text{C} (66.2^\circ\text{F})$	$\Delta TE1 = 0$
$15^\circ\text{C} (59^\circ\text{F}) \leq T1 \leq 18^\circ\text{C} (64.4^\circ\text{F})$	$\Delta TE1 = 19^\circ\text{C} - T1$ ( $34.2^\circ\text{F} - T1$ )
$T1 < 15^\circ\text{C} (59^\circ\text{F})$	$\Delta TE1 = 4^\circ\text{C} (7.2^\circ\text{F})$

- When the indoor temperature  $T1$  reaches the setting temperature, the compressor continues operation, the indoor fan motor runs at the minimum speed or setting speed. (The anti-cold air function is valid).
- The indoor fan is controlled as below:

Setting fan speed	$T1-Td$ (°F)	Actual fan speed
H		H (H=H+G)
		H (=H)
		H+(H+=H+G)
M		M (M=M+Z)
		M(M=M)
		M+(M+=M+Z)
L		L (L=L+D)
		L(L=L)
		L+(L+=L+D)

- Auto fan action in heating mode:



### 3.5.3 Outdoor Fan Control:

#### Case 1:

- The outdoor unit will be run at different fan speed according to  $T4$  and compressor frequency.
- For different outdoor units, the fan speeds are different.

#### Case 2:

- The outdoor unit will be run at different fan speed according to  $T4$ .
- For different outdoor units, the fan speeds are different.

### 3.5.4 Defrosting mode

#### Case 1:

- The unit enters defrosting mode according to the temperature value of  $T3$  and  $T4$  as well as the compressor running time.
- In defrosting mode, the compressor continues to run, the indoor and outdoor motor will cease operation, the defrost light of the indoor unit will turn on, and the "df" symbol is displayed.
- If any one of the following conditions is satisfied, defrosting ends and the machine switches to normal heating mode:
  - $T3$  rises above  $TCDE1$ .
  - $T3$  maintained above  $TCDE2$  for 80 seconds.
  - Unit runs for 15 minutes consecutively in defrosting mode.

#### Case 2:

- The unit enters defrosting mode according to the temperature value of  $T3$  as well as the compressor running time.
- In defrosting mode, the compressor continues to run, the indoor and outdoor motor will cease operation, the defrost light of the indoor unit will turn on, and the "df" symbol is displayed.

- If any one of the following conditions is satisfied, defrosting ends and the machine switches to normal heating mode:
  - T3 rises above TCDE1.
  - T3 maintained above TCDE2 for 80 seconds.
  - Unit runs for 10 minutes consecutively in defrosting mode.

### 3.5.5 Evaporator Temperature Protection

When the evaporator temperature exceeds a preset protection value, the compressor ceases operation.

### 3.6 Auto-mode

- This mode can be selected with the remote controller and the setting temperature can be changed between 17°C~30°C(62°F~86°F).
- In auto mode, the machine selects cooling, heating, or fan-only mode on the basis of  $\Delta T$  ( $\Delta T = T1 - TS$ ).

$\Delta T$	Running mode
$\Delta T > A$	Cooling
$B < \Delta T \leq A$	Fan-only
$\Delta T < B$	Heating*

Heating\*: In auto mode, cooling only models run the fan

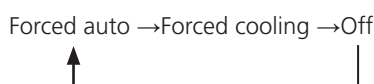
- Indoor fan will run at auto fan speed.
- The louver operates same as in relevant mode.
- If the machine switches mode between heating and cooling, the compressor will keep stopping for certain time and then choose mode according to  $\Delta T$ .

### 3.7 Drying mode

- Indoor fan speed is fixed at breeze and can't be changed. The louver angle is the same as in cooling mode.
- All protections are active and the same as that in cooling mode.

### 3.8 Forced operation function

Press the AUTO/COOL button, the AC will run as below sequence:



- Forced cooling mode:

The compressor and outdoor fan continue to run and the indoor fan runs at breeze speed. After running for 30 minutes, the AC will switch to auto mode with a preset temperature of 24°C(76°F).

- Forced auto mode:

Forced auto mode operates the same as normal auto mode with a preset temperature of 24°C(76°F).

- The unit exits forced operation when it receives the following signals:
  - Switch on
  - Switch off
  - Timer on
  - Timer off
  - Changes in:
    - mode
    - fan speed
    - sleep mode
    - Follow me

- Forced defrosting mode:

- Press AUTO/COOL button continuously for 5s under forced cooling mode to enter this mode.
- Indoor fan will stop, defrosting lamp will light on.
- Quit this mode and turn off the unit when:
  - quit normal defrosting
  - turn off by RC
  - press AUTO/COOL button continuously for 5s again

### 3.9 Sleep function

- The sleep function is available in cooling, heating, or auto mode.
- The operational process for sleep mode is as follows:
  - When cooling, the temperature rises 1°C(2°F) (to not higher than 30°C(86°F)) every hour. After 2 hours, the temperature stops rising and the indoor fan is fixed at low speed.
  - When heating, the temperature decreases 1°C(2°F) (to not lower than 17°C(62.6°F)) every hour. After 2 hours, the temperature stops decreasing and the indoor fan is fixed at low speed. Anti-cold wind function takes priority.
- The operating time for sleep mode is 8 hours, after which, the unit exits this mode and does not switch off.

### 3.10 Auto-Restart function

- The indoor unit has an auto-restart module that allows the unit to restart automatically. The module automatically stores the current settings (not including the swing setting) and, in the case of a sudden power

---

failure, will restore those setting automatically within 3 minutes after power returns.

- If the unit was in forced cooling mode, it will run in this mode for 30 minutes and turn to auto mode with temperature set to 24°C(76°F).
- If there is a power failure while the unit is running, the compressor starts 3 minutes after the unit restarts. If the unit was already off before the power failure, the compressor starts 1 minute after the unit restarts.

### **3.11 Refrigerant Leakage Detection**

With this new technology, the display area will show “EC” when the outdoor unit detects refrigerant leakage.

### **3.12 Ionizer/Plasma (for some models)**

Press “Fresh” for at least 2 seconds on the remote control to enable the IONIZER function. While this function is active, the Ionizer/Plasma Dust Collector(depending on models) is energized and will help to remove pollen and impurities from the air.



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## 4. Optional Functions

### 4.1 8°C Heating

In heating mode, the temperature can be set to as low as 8°C, preventing the indoor area from freezing if unoccupied during severe cold weather.

### 4.2 Self clean

- If you press “Self Clean” when the unit is in cooling or drying mode:
  - For cooling models, the indoor unit will run in low fan mode for a certain time, then ceases operation.
  - For heat pump models, the indoor unit will run in fan-only mode, then low heat, and finally in fan-only mode.
- Self Clean keeps the indoor unit dry and prevents mold growth.
- When match with multi outdoor unit, this function is disabled.

### 4.3 Follow me

- If you press “Follow Me” on the remote, the indoor unit will beep. This indicates the follow me function is active.
- Once active, the remote control will send a signal every 3 minutes, with no beeps. The unit automatically sets the temperature according to the measurements from the remote control.
- The unit will only change modes if the information from the remote control makes it necessary, not from the unit’s temperature setting.
- If the unit does not receive a signal for 7 minutes or you press “Follow Me,” the function turns off. The unit regulates temperature based on its own sensor and settings.

### 4.4 Silence

- Press “Silence” on the remote control to enable the SILENCE function. While this function is active, the compressor frequency is maintained at a lower level than F2. The indoor unit will run at faint breeze, which reduces noise to the lowest possible level.
- When match with multi outdoor unit, this function is disabled.

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# Maintenance

## Contents

<b>1.</b>	<b>First Time Installation Check</b> .....	<b>2</b>
<b>2</b>	<b>Refrigerant Recharge</b> .....	<b>4</b>
<b>3</b>	<b>Re-Installation</b> .....	<b>5</b>
3.1	Indoor Unit.....	5
3.2	Outdoor Unit.....	7

## 1. First Time Installation Check

Air and moisture trapped in the refrigerant system affects the performance of the air conditioner by:

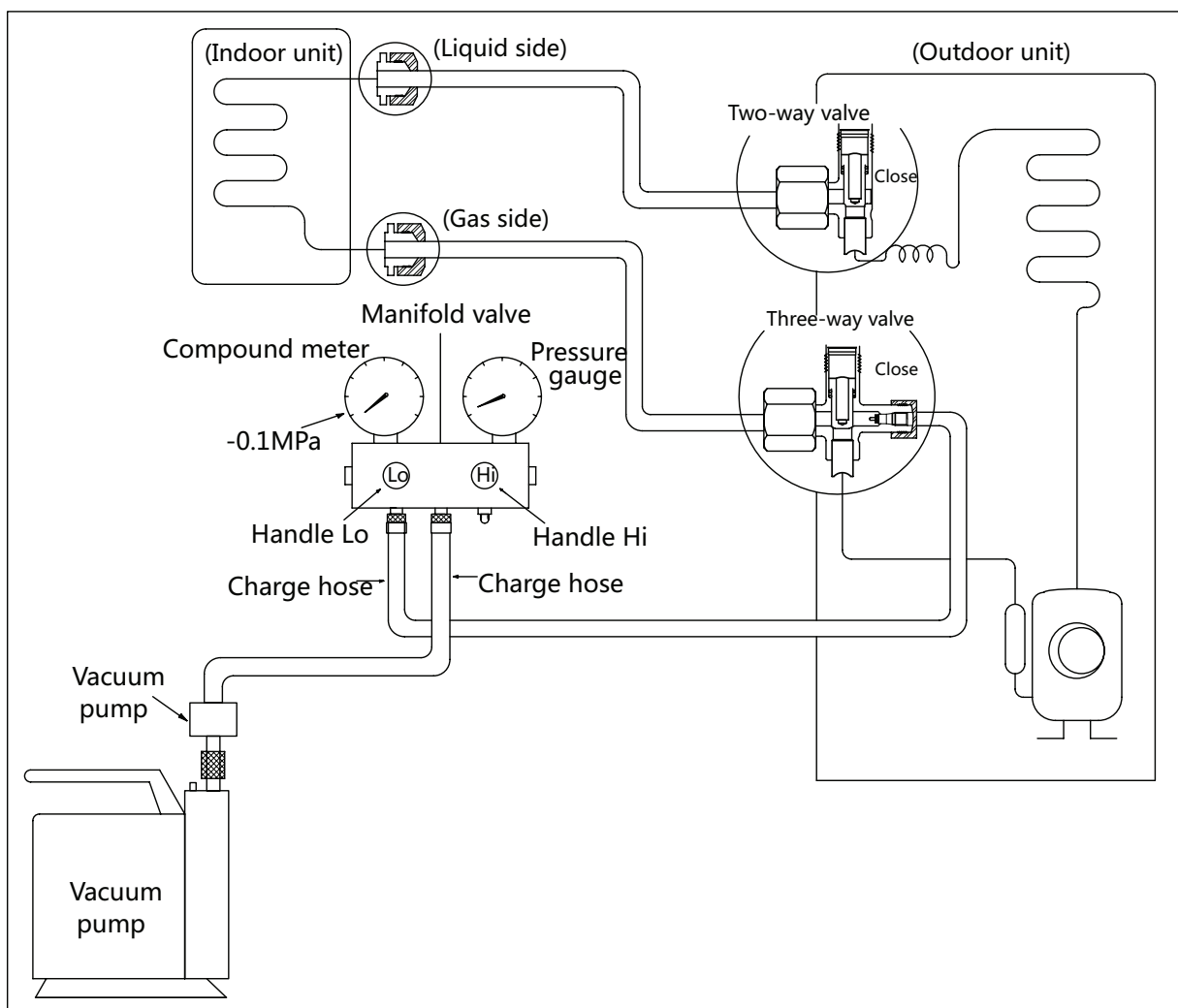
- Increasing pressure in the system.
- Increasing the operating current.
- Decreasing the cooling or heating efficiency.
- Congesting the capillary tubing due to ice build-up in the refrigerant circuit.
- Corroding the refrigerant system.

To prevent air and moisture from affecting the air conditioner's performance, the indoor unit, as well as the pipes between the indoor and outdoor unit, must be leak tested and evacuated.

### Leak test (soap water method)

Use a soft brush to apply soapy water or a neutral liquid detergent onto the indoor unit connections and outdoor unit connections. If there is gas leakage, bubbles will form on the connection.

### Air purging with vacuum pump

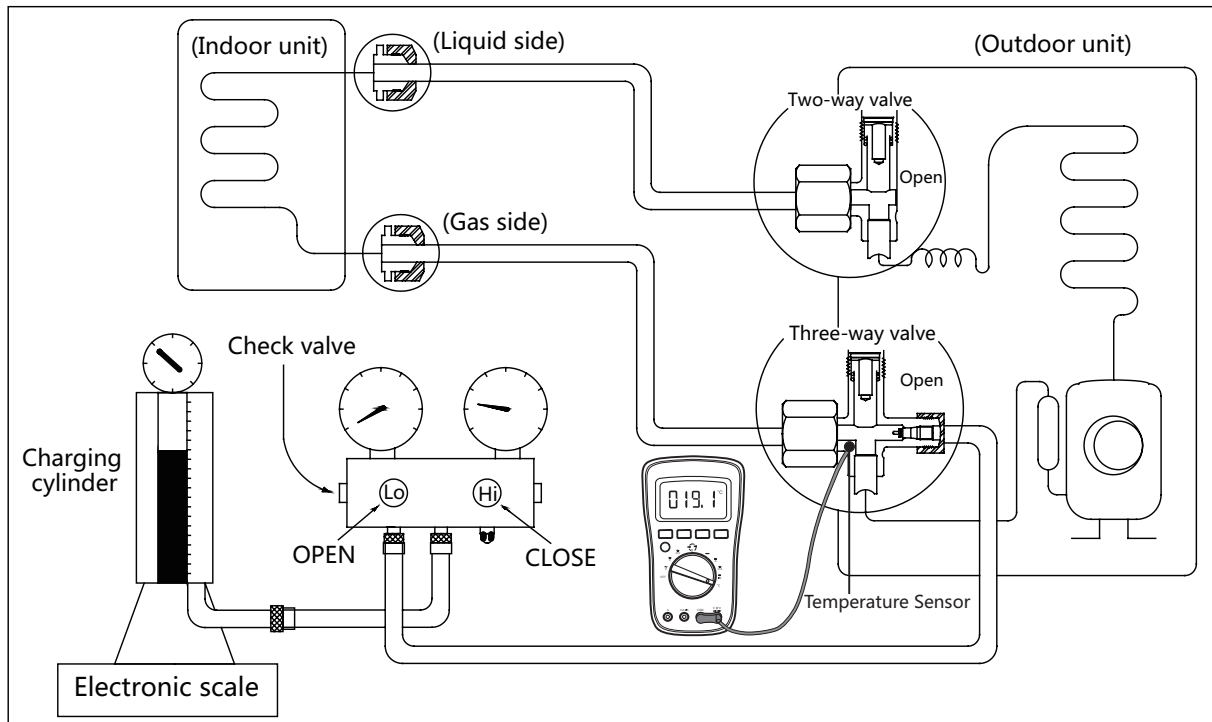


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**Procedure:**

1. Tighten the flare nuts of the indoor and outdoor units, and confirm that both the 2- and 3-way valves are closed.
2. Connect the charge hose with the push pin of Handle Lo to the gas service port of the 3-way valve.
3. Connect another charge hose to the vacuum pump.
4. Fully open the Handle Lo manifold valve.
5. Using the vacuum pump, evacuate the system for 30 minutes.
  - a. Check whether the compound meter indicates -0.1 MPa (14.5 Psi).
    - If the meter does not indicate -0.1 MPa (14.5 Psi) after 30 minutes, continue evacuating for an additional 20 minutes.
    - If the pressure does not achieve -0.1 MPa (14.5 Psi) after 50 minutes, check for leakage.
6. Loosen the flare nut of the 3-way valve for 6 or 7 seconds and then tighten the flare nut again.
  - a. Confirm the pressure display in the pressure indicator is slightly higher than the atmospheric pressure.
  - b. Remove the charge hose from the 3-way valve.
7. Fully open the 2- and 3-way valves and tighten the cap of the 2- and 3-way valves.
  - If the pressure successfully reaches -0.1 MPa (14.5 Psi), fully close the Handle Lo valve, then cease vacuum pump operations.
8. Wait for 5 minutes then check whether the gauge needle moves after turning off the vacuum pump. If the gauge needle moves backward, check whether there is gas leakage.

## 2. Refrigerant Recharge



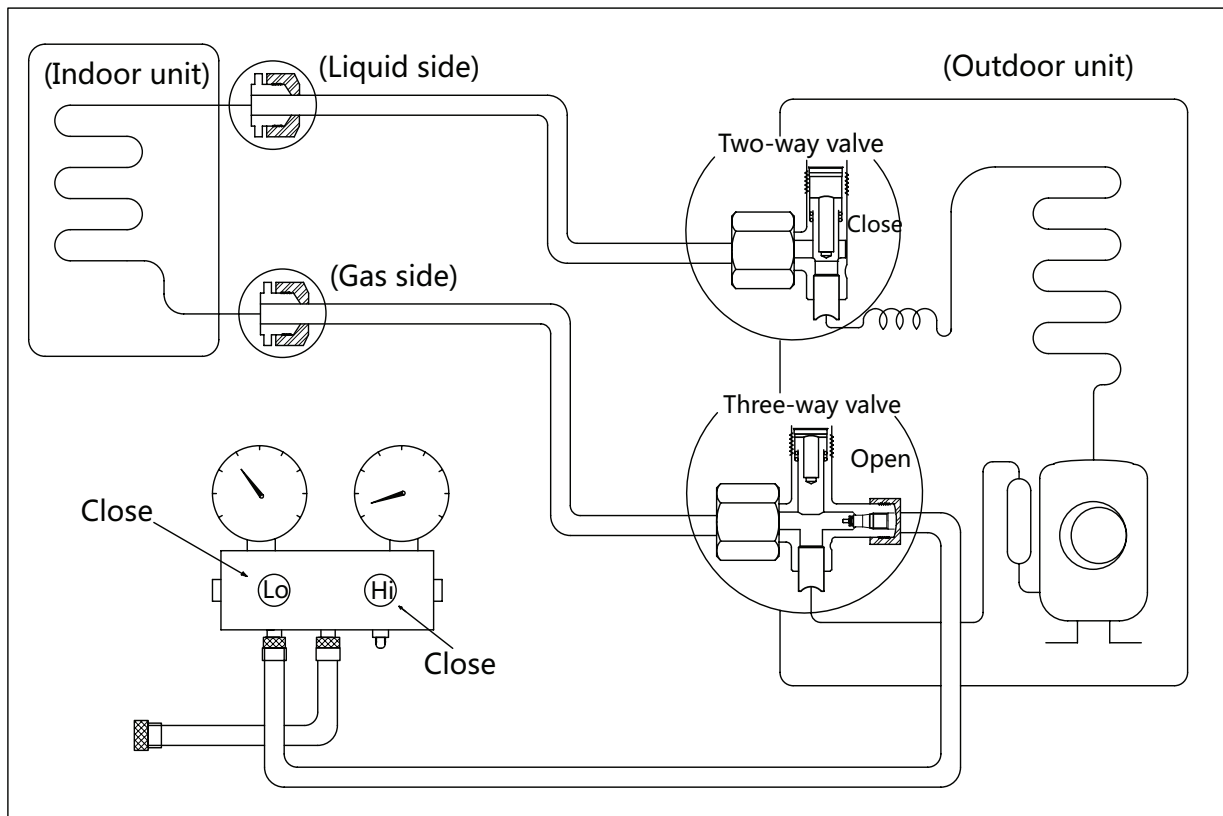
### Procedure:

1. Close both 2- and 3-way valves.
2. Slightly connect the Handle Lo charge hose to the 3-way service port.
3. Connect the charge hose to the valve at the bottom of the cylinder.
4. If the refrigerant is R410A, invert the cylinder to ensure a complete liquid charge.
5. Open the valve at the bottom of the cylinder for 5 seconds to purge the air in the charge hose, then fully tighten the charge hose with push pin Handle Lo to the service port of 3-way valve..
6. Place the charging cylinder onto an electronic scale and record the starting weight.
7. Fully open the Handle Lo manifold valve, 2- and 3-way valves.
8. Operate the air conditioner in cooling mode to charge the system with liquid refrigerant.
9. When the electronic scale displays the correct weight (refer to the gauge and the pressure of the low side to confirm, the value of pressure refers to chapter Appendix), turn off the air conditioner, then disconnect the charge hose from the 3-way service port immediately..
10. Mount the caps of service port and 2- and 3-way valves.
11. Use a torque wrench to tighten the caps to a torque of 18 N.m.
12. Check for gas leakage.

## 3. Re-Installation

### 3.1 Indoor Unit

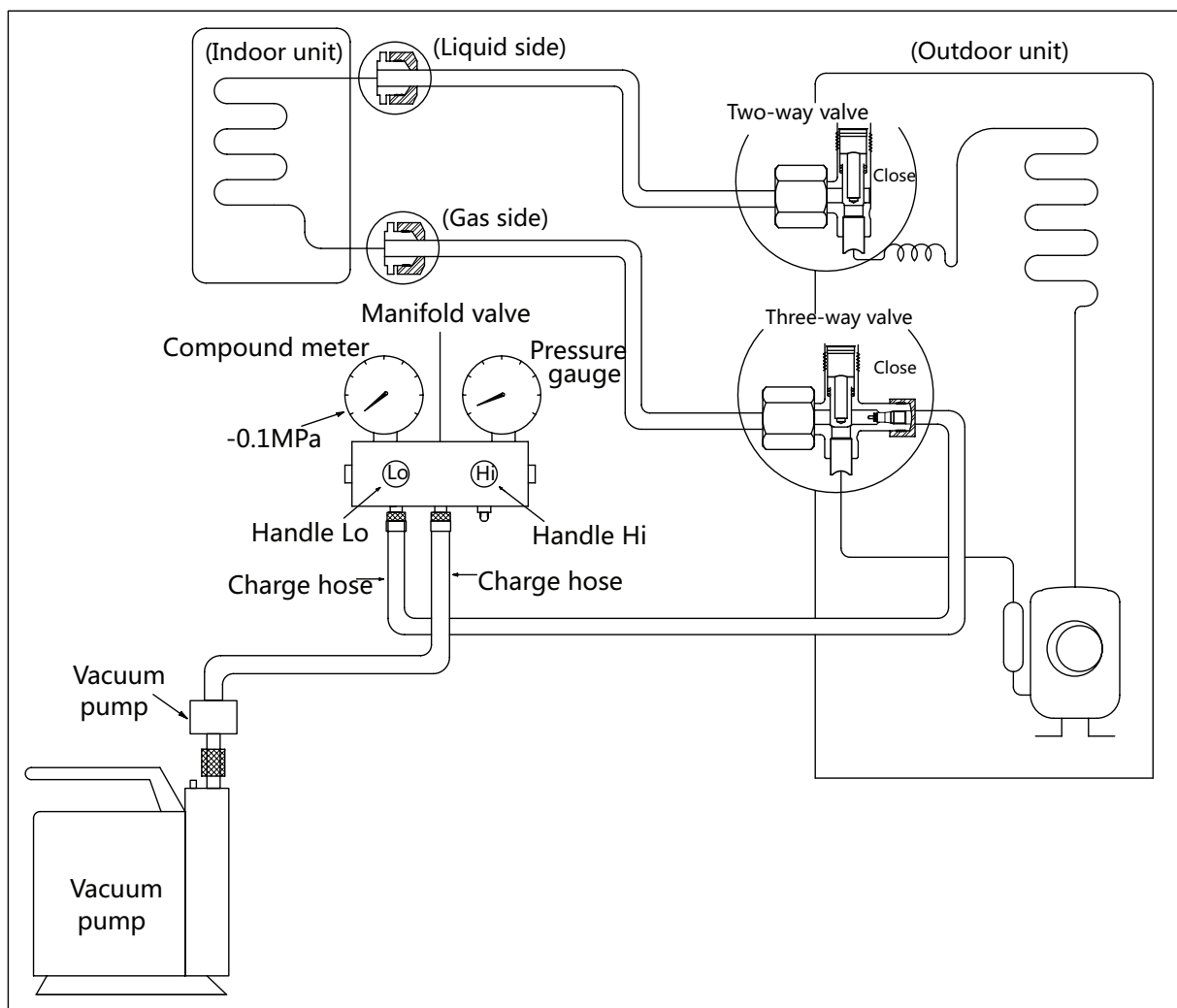
Collecting the refrigerant into the outdoor unit



#### Procedure:

1. Confirm that the 2- and 3-way valves are opened.
2. Connect the charge hose with the push pin of Handle Lo to the 3-way valve's gas service port.
3. Open the Handle Lo manifold valve to purge air from the charge hose for 5 seconds and then close it quickly.
4. Close the 2-way valve.
5. Operate the air conditioner in cooling mode. Cease operations when the gauge reaches 0.1 MPa (14.5 Psi).
6. Close the 3-way valve so that the gauge rests between 0.3 MPa (43.5 Psi) and 0.5 MPa (72.5 Psi).
7. Disconnect the charge set and mount the caps of service port and 2- and 3-way valves.
8. Use a torque wrench to tighten the caps to a torque of 18 N.m.
9. Check for gas leakage.

## Air purging with vacuum pump

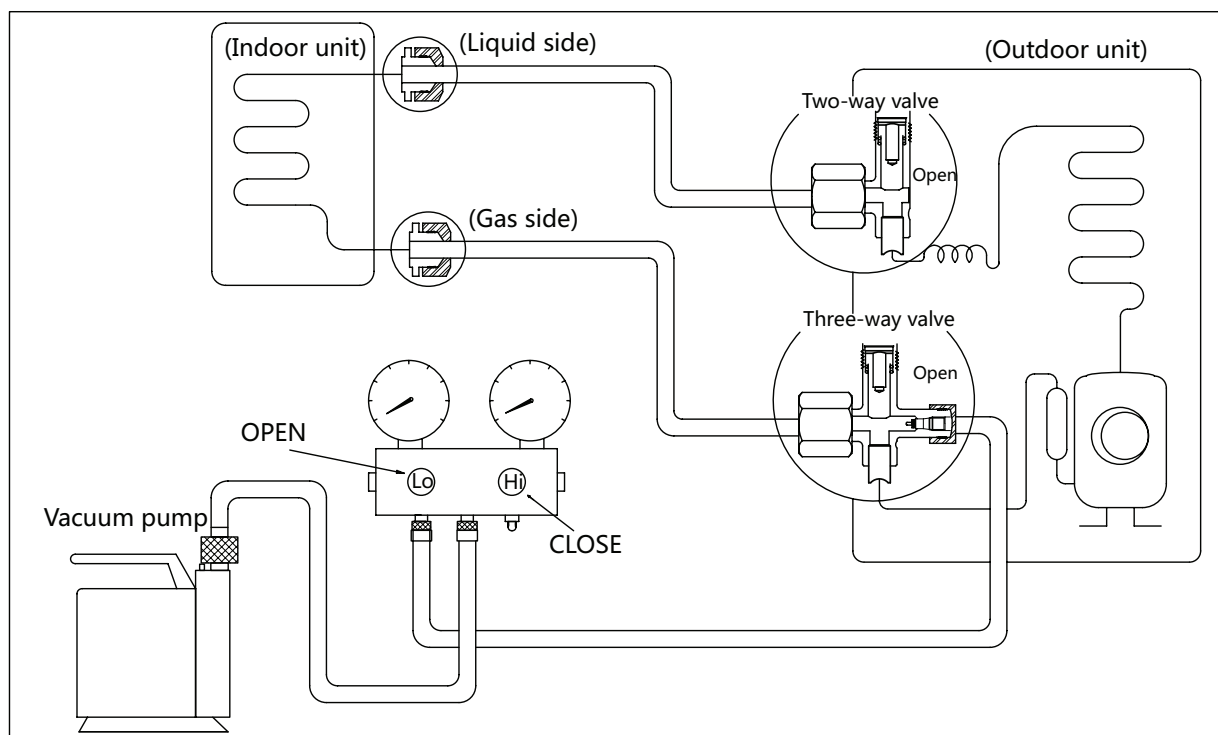


### Procedure:

1. Tighten the flare nuts of the indoor and outdoor units, and confirm that both the 2- and 3-way valves are closed.
2. Connect the charge hose with the push pin of Handle Lo to the gas service port of the 3-way valve.
3. Connect another charge hose to the vacuum pump.
4. Fully open the Handle Lo manifold valve.
5. Using the vacuum pump, evacuate the system for 30 minutes.
  - a. Check whether the compound meter indicates -0.1 MPa (14.5 Psi).
    - If the meter does not indicate -0.1 MPa (14.5 Psi) after 30 minutes, continue evacuating for an additional 20 minutes.
    - If the pressure does not achieve -0.1 MPa (14.5 Psi) after 50 minutes, check for leakage.
  - b. If the pressure successfully reaches -0.1 MPa (14.5 Psi), fully close the Handle Lo valve, then cease vacuum pump operations.
6. Loosen the flare nut of the 3-way valve for 6 or 7 seconds and then tighten the flare nut again.
  - a. Confirm the pressure display in the pressure indicator is slightly higher than the atmospheric pressure.
  - b. Remove the charge hose from the 3-way valve.
7. Fully open the 2- and 3-way valves and tighten the cap of the 2- and 3-way valves.

## 3.2 Outdoor Unit

### Evacuation for the whole system

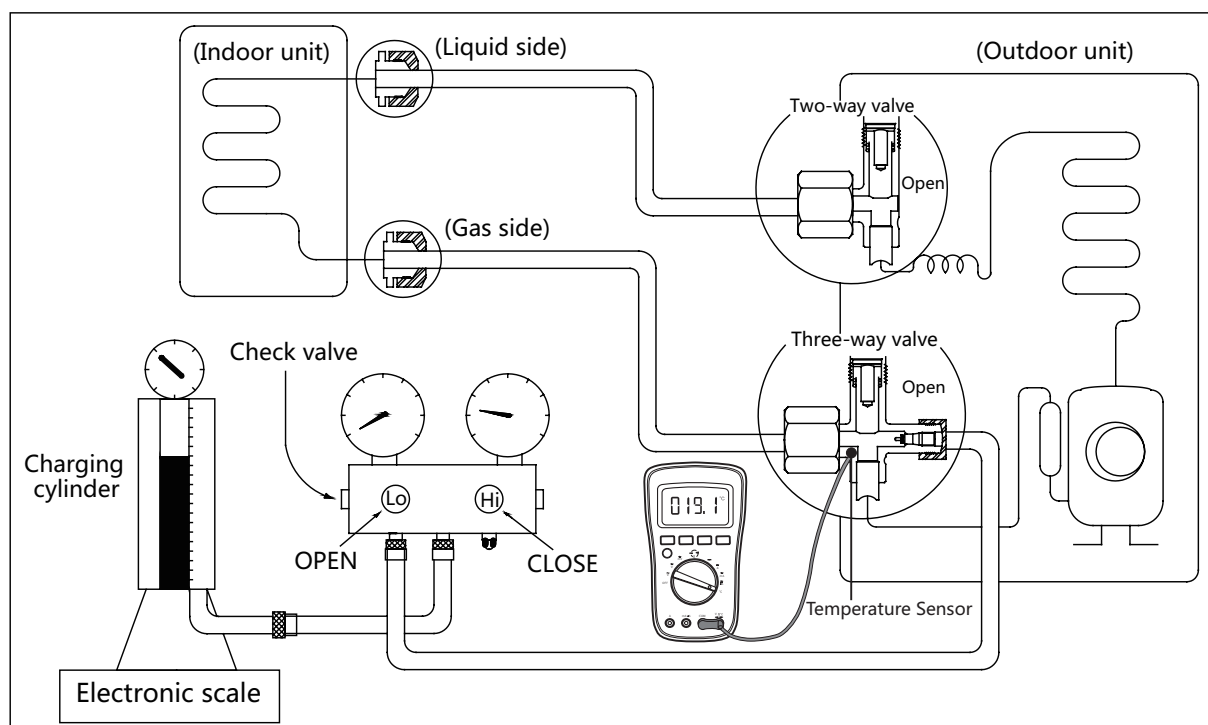


#### Procedure:

1. Confirm that the 2- and 3-way valves are opened.
2. Connect the vacuum pump to the 3-way valve's service port.
3. Evacuate the system for approximately one hour. Confirm that the compound meter indicates -0.1 MPa (14.5Psi).
4. Close the valve (Low side) on the charge set and turn off the vacuum pump.
5. Wait for 5 minutes then check whether the gauge needle moves after turning off the vacuum pump. If the gauge needle moves backward, check whether there is gas leakage.
6. Disconnect the charge hose from the vacuum pump.
7. Mount the caps of service port and 2- and 3-way valves.
8. Use a torque wrench to tighten the caps to a torque of 18 N.m.



## Refrigerant charging



### Procedure:

1. Close both 2- and 3-way valves.
2. Slightly connect the Handle Lo charge hose to the 3-way service port.
3. Connect the charge hose to the valve at the bottom of the cylinder.
4. If the refrigerant is R410A, invert the cylinder to ensure a complete liquid charge.
5. Open the valve at the bottom of the cylinder for 5 seconds to purge the air in the charge hose, then fully tighten the charge hose with push pin Handle Lo to the service port of 3-way valve..
6. Place the charging cylinder onto an electronic scale and record the starting weight.
7. Fully open the Handle Lo manifold valve, 2- and 3-way valves.
8. Operate the air conditioner in cooling mode to charge the system with liquid refrigerant.
9. When the electronic scale displays the correct weight (refer to the gauge and the pressure of the low side to confirm, the value of pressure refers to chapter Appendix), turn off the air conditioner, then disconnect the charge hose from the 3-way service port immediately..
10. Mount the caps of service port and 2- and 3-way valves.
11. Use a torque wrench to tighten the caps to a torque of 18 N.m.
12. Check for gas leakage.

**Note: 1. Mechanical connectors used indoors shall comply with local regulations.**

**2. When mechanical connectors are reused indoors, sealing parts shall be renewed. When flared joints are reused indoors, the flare part shall be re-fabricated.**

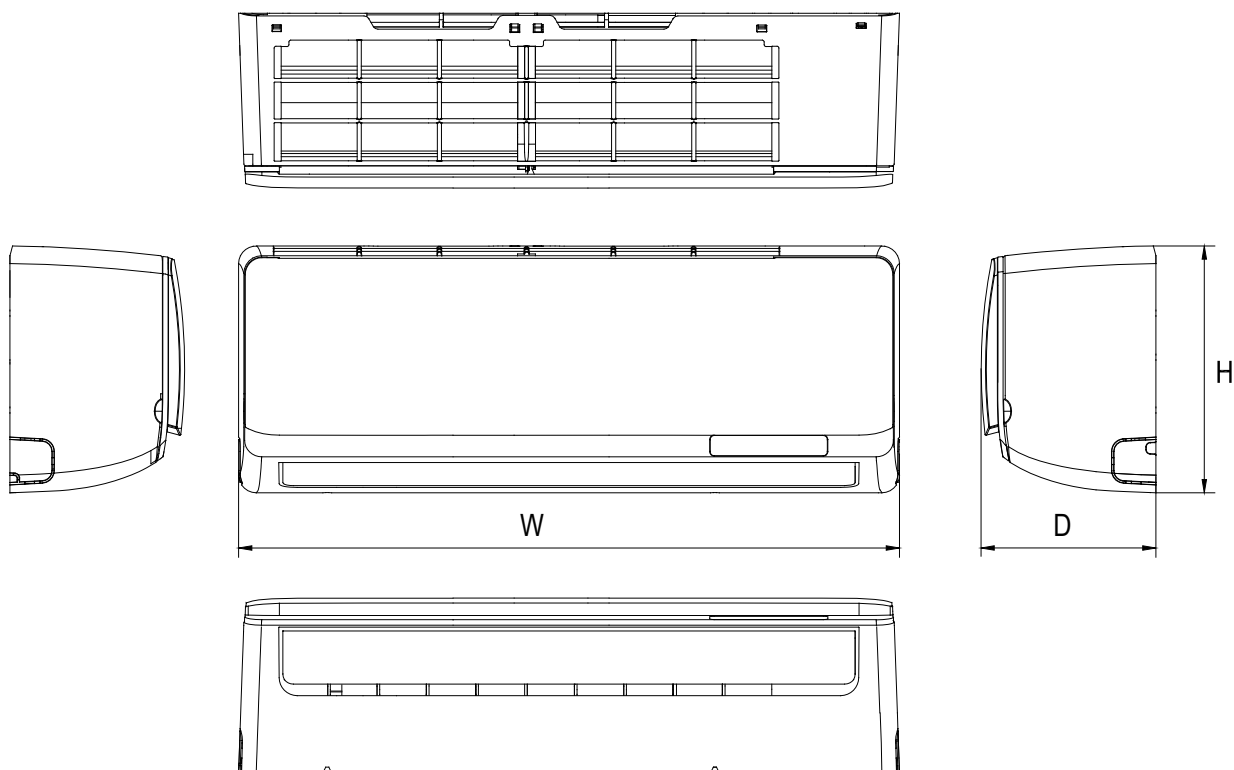
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# Indoor Unit Disassembly

## Contents

<b>1.</b>	<b>Dimension .....</b>	<b>2</b>
<b>2.</b>	<b>Indoor Unit Disassembly .....</b>	<b>3</b>
2.1	Front Panel .....	3
2.2	Electrical parts .....	8
2.3	Evaporator.....	12
2.4	Fan motor and fan.....	14
2.5	Step motor .....	16
2.6	Drain Hose .....	17

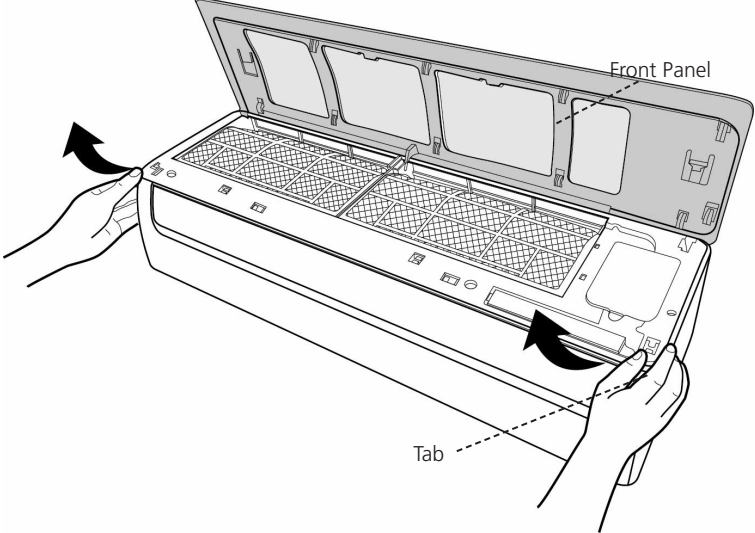
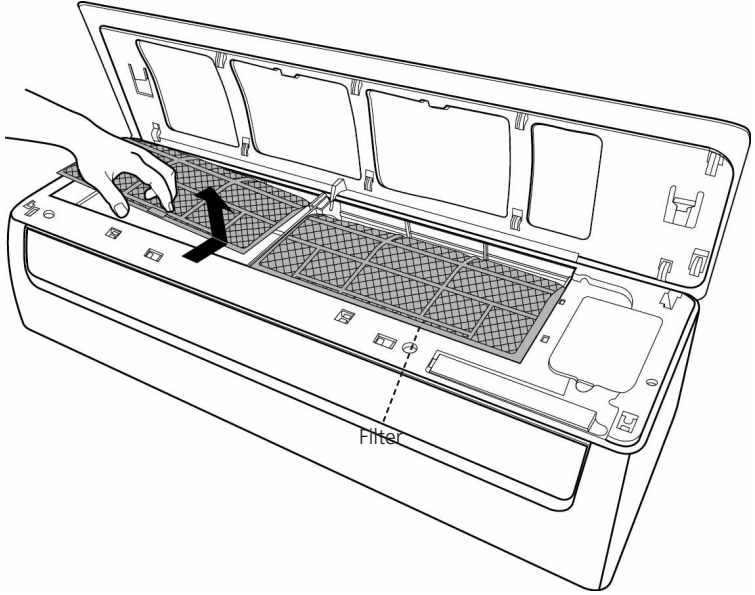
## 1. Dimension



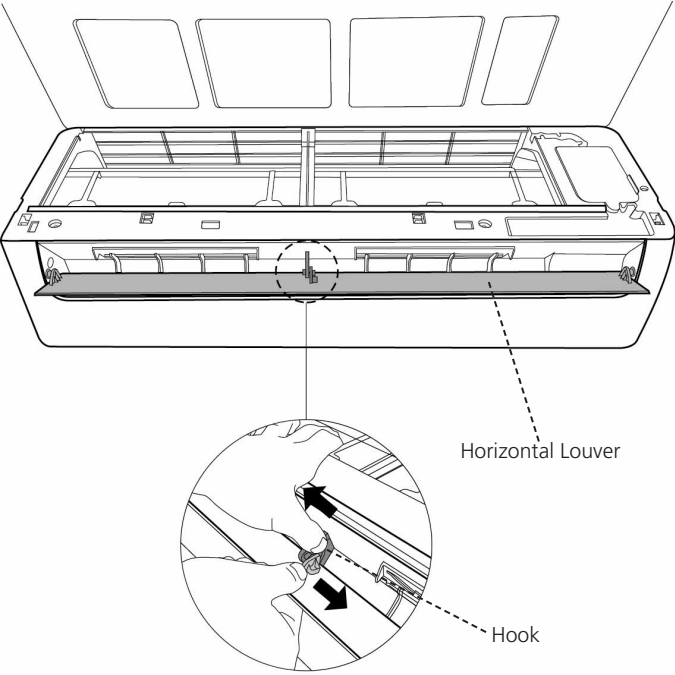
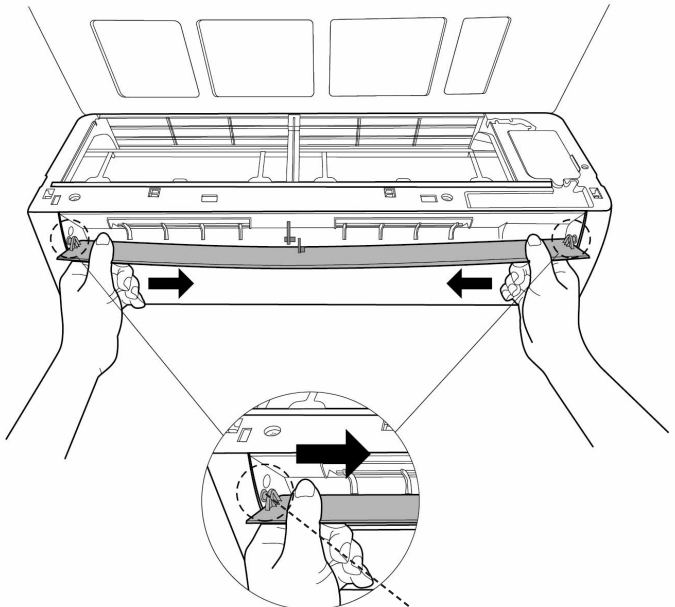
Model	W(mm)	D(mm)	H(mm)
9K	750	198	280
12K	835	198	280
18K	990	218	315
24K	1186	258	343

## 2. Indoor Unit Disassembly

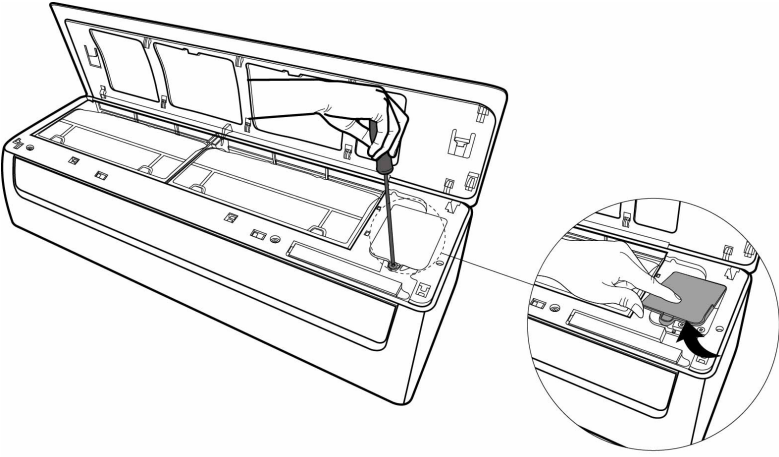
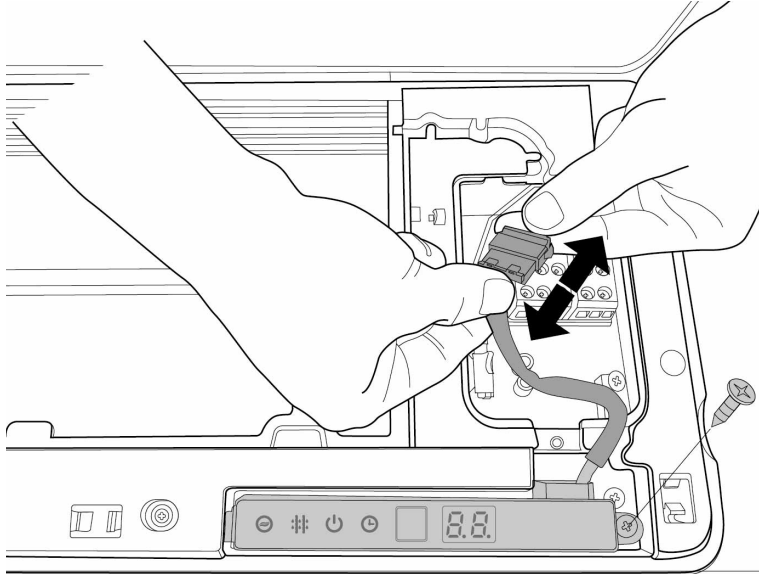
### 2.1 Front Panel

Procedure	Illustration
<p>1) Hold the front panel by the tabs on the both sides and lift it (see CJ_11M_001).</p>	 <p style="text-align: center;">CJ_11M_001</p>
<p>2) Push up the bottom of an air filter, and then pull it out downwards. (see CJ_11M_002).</p>	 <p style="text-align: center;">CJ_11M_002</p>

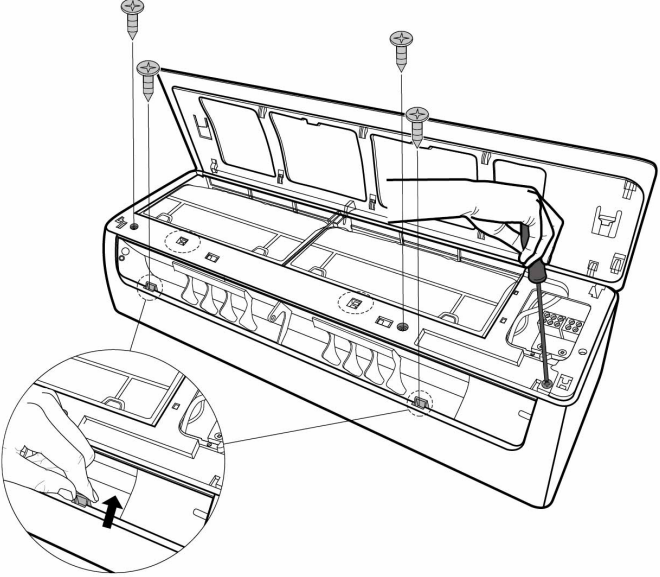
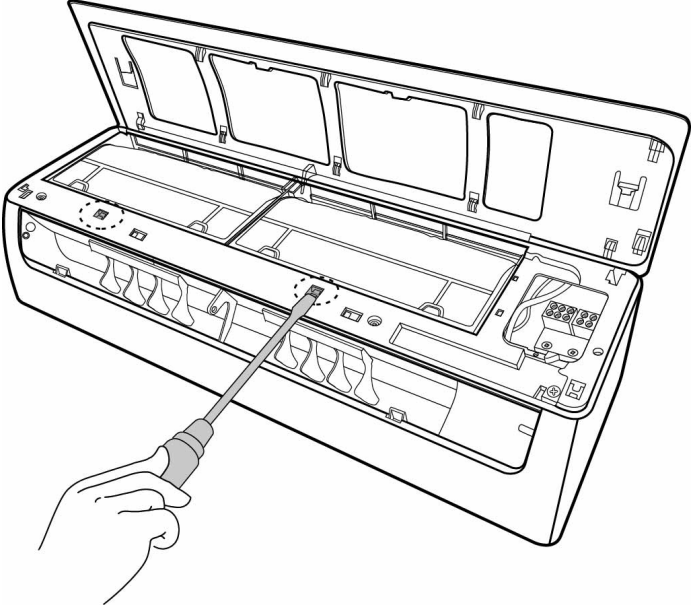
**Note:** This section is for reference only. Actual unit appearance may vary.

Procedure	Illustration
<p>3) Open the horizontal louver and push the hook towards left to open it (see CJ_11M_003).</p>	 <p>The diagram shows a top-down view of the indoor unit with the horizontal louver partially open. A circular inset provides a close-up of a hand pushing a hook on the louver towards the left, as indicated by a black arrow. Labels 'Horizontal Louver' and 'Hook' are connected to their respective parts by dashed lines.</p> <p style="text-align: center;"><b>CJ_11M_003</b></p>
<p>4) Bend the horizontal louver lightly by both hands to loosen the hooks, then remove the horizontal louver (see CJ_11M_004).</p>	 <p>The diagram shows a top-down view of the indoor unit with the horizontal louver being bent downwards by two hands, as indicated by black arrows. A circular inset shows a close-up of a hand bending the louver, with a black arrow pointing to the right. A label 'Hook' is connected to the hook on the louver by a dashed line.</p> <p style="text-align: center;"><b>CJ_11M_004</b></p>

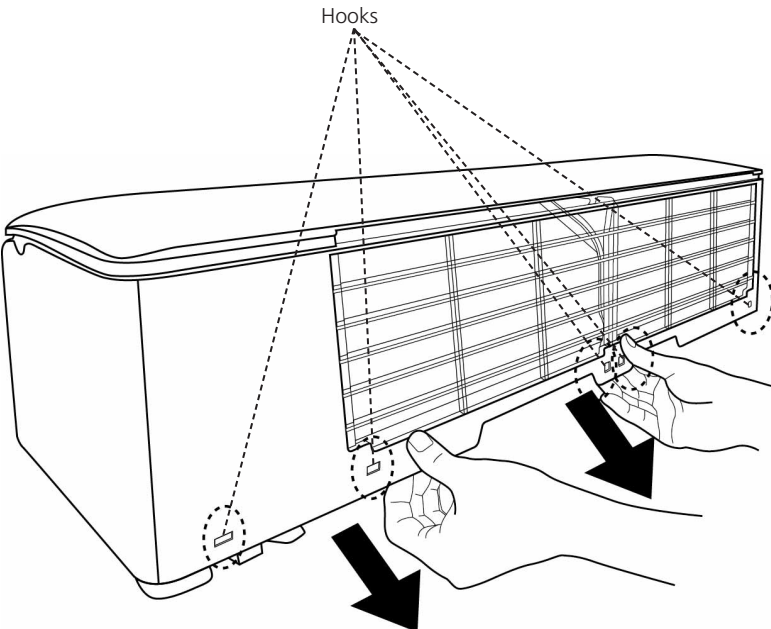
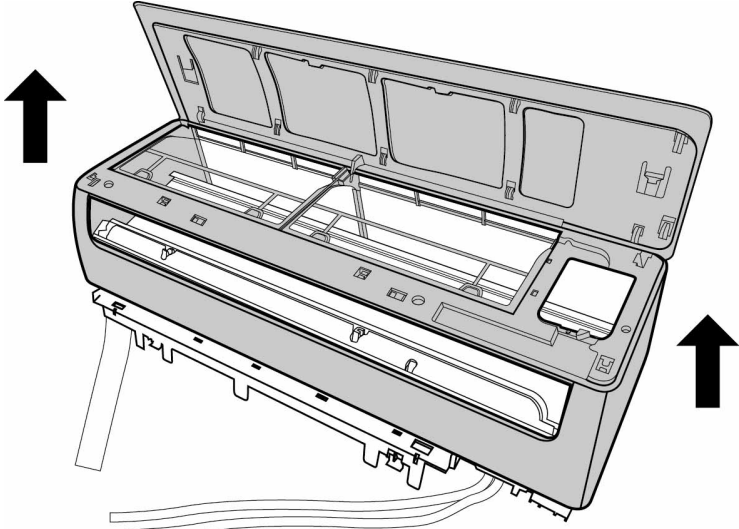
**Note:** This section is for reference only. Actual unit appearance may vary.

Procedure	Illustration
<p>5) Remove 1 screw and then remove the electrical cover. (see CJ_11M_005).</p>	 <p style="text-align: center;"><b>CJ_11M_005</b></p>
<p>6) Remove 1 screw, disconnect the connector for display board and then remove the display board. (see CJ_11M_006) .</p>	 <p style="text-align: center;"><b>CJ_11M_006</b></p>

**Note:** This section is for reference only. Actual unit appearance may vary.

Procedure	Illustration
<p>7) Open the screw cap and then remove the 5 screws (see CJ_11M_008).</p>	 <p style="text-align: center;">CJ_11M_008</p>
<p>8) Release the 2 hooks. (see CJ_11M_009)</p>	 <p style="text-align: center;">CJ_11M_009</p>

**Note:** This section is for reference only. Actual unit appearance may vary.

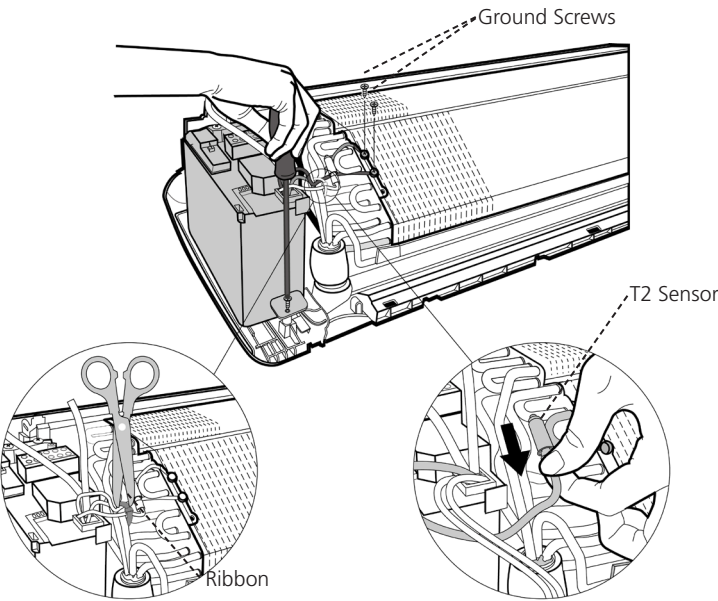
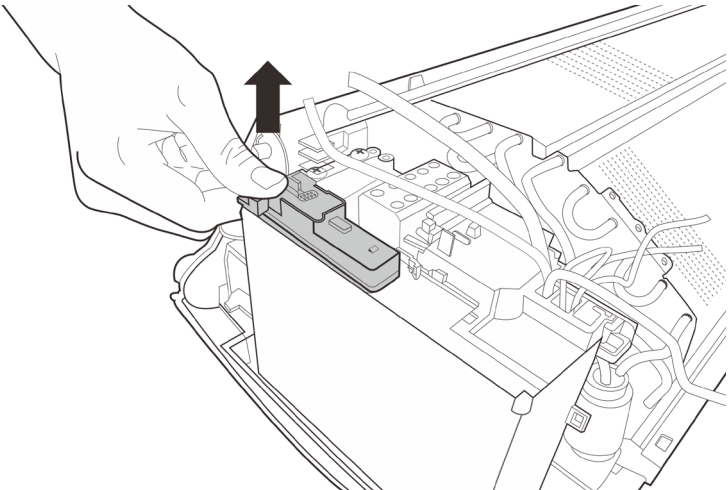
Procedure	Illustration
<p>9) Release the 5 hooks in the back. (see CJ_11M_010)</p>	 <p style="text-align: center;">CJ_11M_010</p>
<p>10) Pull out the panel frame while pushing the hook through a clearance between the panel frame and the heat exchanger. (see CJ_11M_011)</p>	 <p style="text-align: center;">CJ_11M_011</p>

**Note:** This section is for reference only. Actual unit appearance may vary.

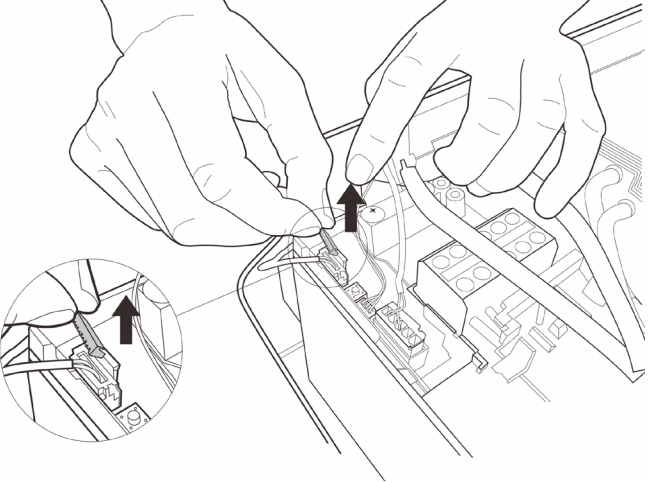
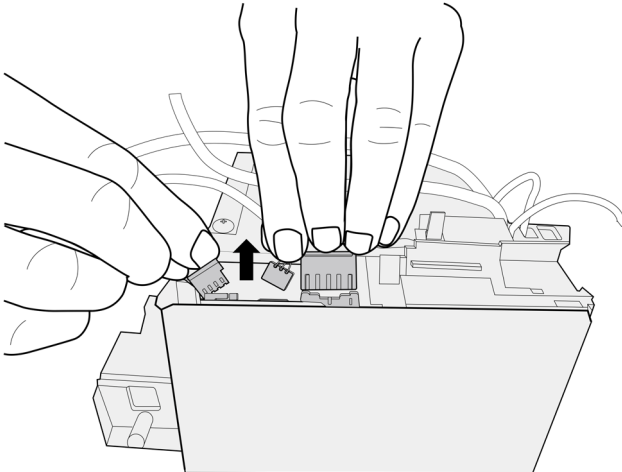
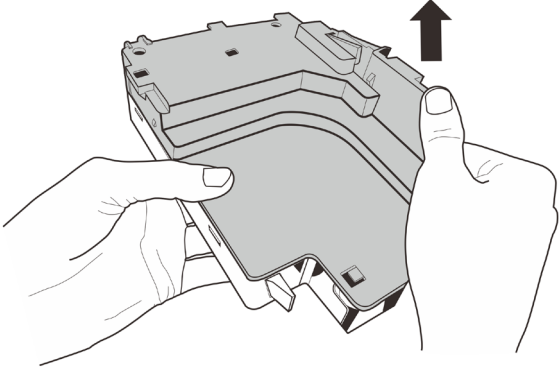


## 2.2 Electrical parts (Antistatic gloves must be worn.)

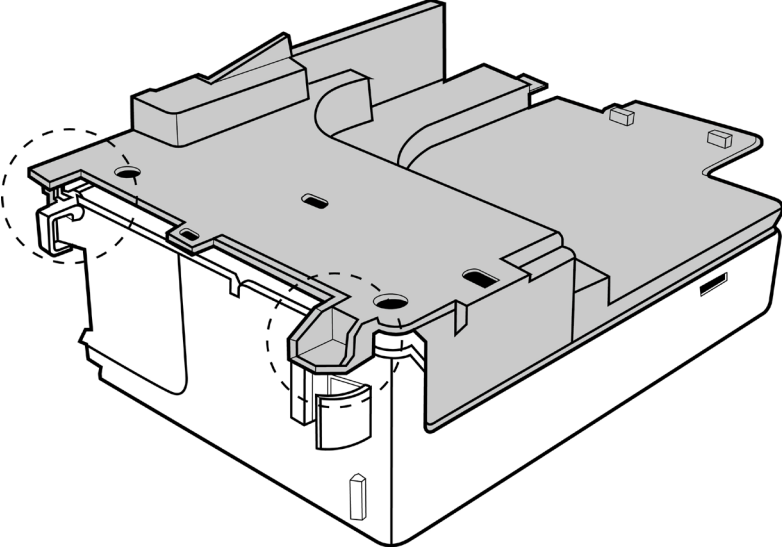
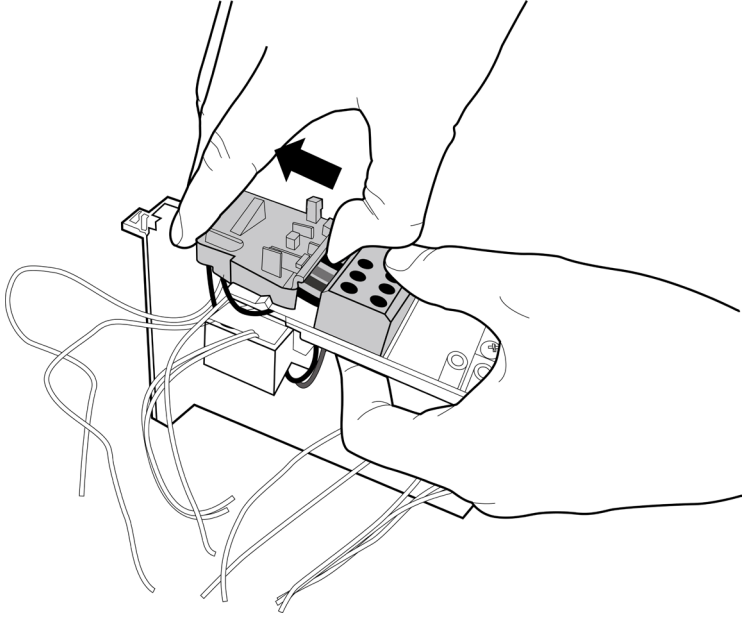
**Note:** Remove the front panel (refer to 2.1 Front panel) before disassembling electrical parts.

Procedure	Illustration
<p>1) Cut the ribbon by a shear, then pull out the coil temperature sensor (T2) (see CJ_11M_012).</p> <p>2) Remove one fixing screw of the electronic control box and two screws used for the ground connection (see CJ_11M_012).</p>	 <p style="text-align: center;"><b>CJ_11M_012</b></p>
<p>3) An upward force is maintained until the cover of electronic control box is removed (see CJ_11M_013).</p>	 <p style="text-align: center;"><b>CJ_11M_013</b></p>

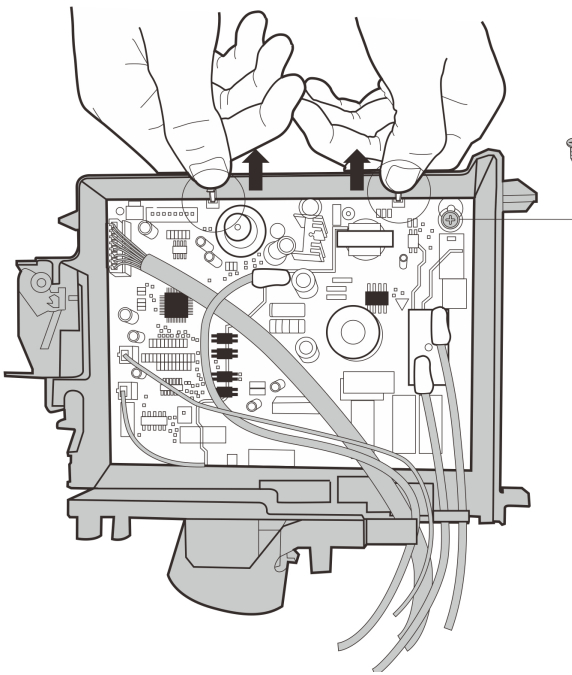
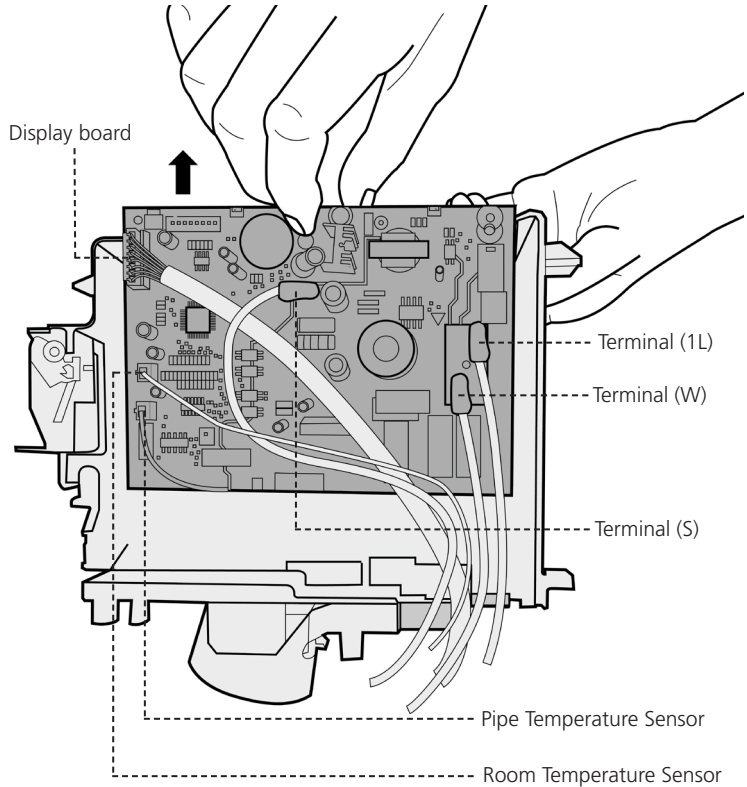
**Note:** This section is for reference only. Actual unit appearance may vary.

Procedure	Illustration
<p>4) Remove the fixed devices of the connectors (see CJ_11M_014).</p>	 <p style="text-align: center;"><b>CJ_11M_014</b></p>
<p>5) Disconnect the connectors of fan motor, the step motor and the T2 sensor (see CJ_11M_015).</p>	 <p style="text-align: center;"><b>CJ_11M_015</b></p>
<p>6) Open the left side plate of electronic control box (see CJ_11M_016).</p>	 <p style="text-align: center;"><b>CJ_11M_016</b></p>

**Note:** This section is for reference only. Actual unit appearance may vary.

Procedure	Illustration
<p>7) Open the two clips on the front of the electric box. (see CJ_11M_017)</p>	 <p style="text-align: center;">CJ_11M_017</p>
<p>8) Open the upper cover plate of electronic control box (see CJ_11M_018).</p>	 <p style="text-align: center;">CJ_11M_018</p>

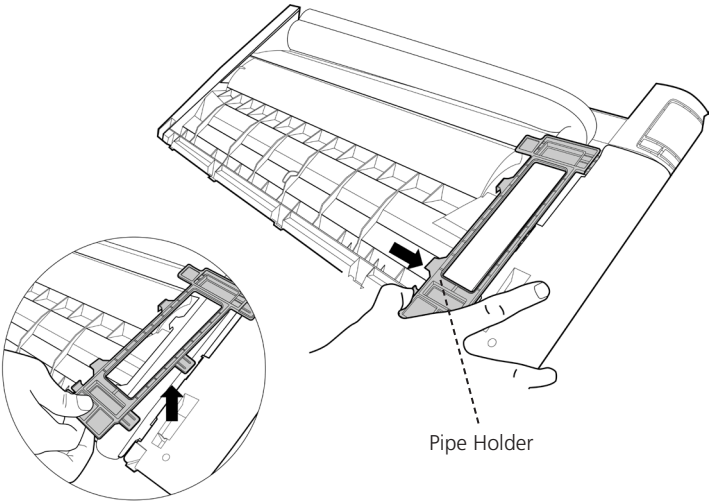
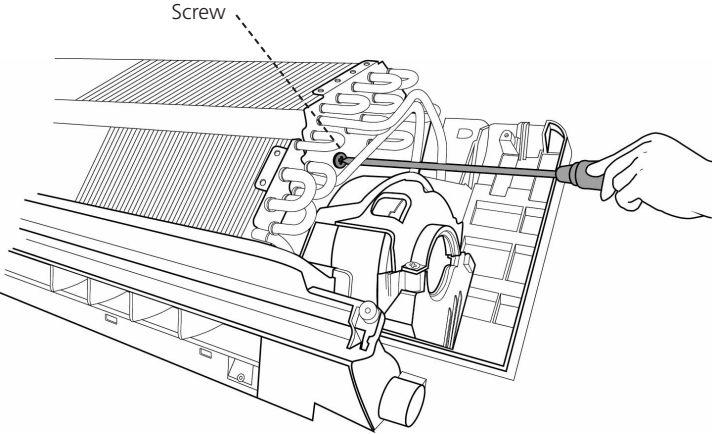
**Note:** This section is for reference only. Actual unit appearance may vary.

Procedure	Illustration
<p>9) Remove 1 screw and open the 2 clips along the direction indicated in right image (see CJ_11M_019).</p>	 <p style="text-align: center;"><b>CJ_11M_019</b></p>
<p>10) Pull out the electrical main board along the direction indicated in right image to remove it (see CJ_11M_020).</p>	 <p style="text-align: center;"><b>CJ_11M_020</b></p>

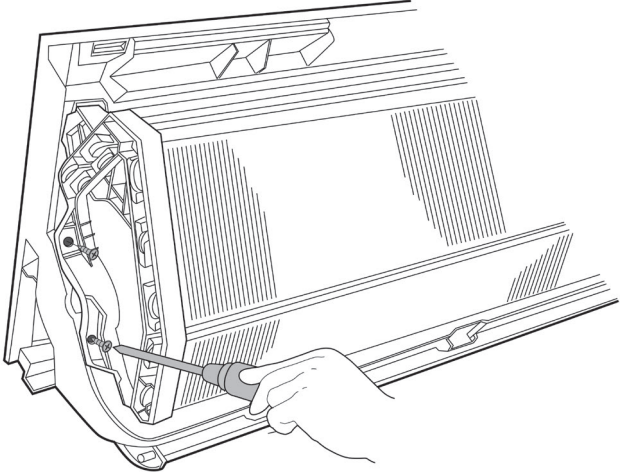
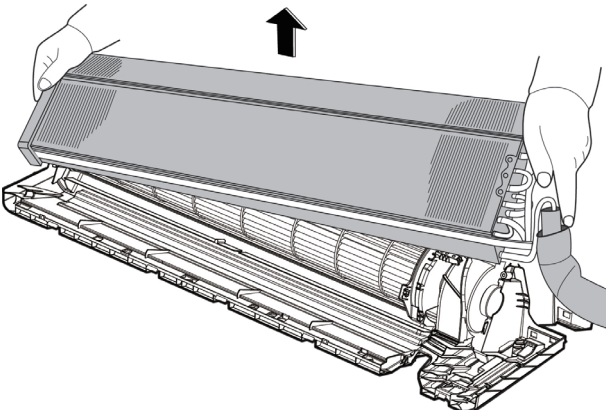
**Note:** This section is for reference only. Actual unit appearance may vary.

## 2.3 Evaporator

**Note:** Remove the front panel and electrical parts (refer to 2.1 Front panel and 2.2 Electrical parts) before disassembling evaporator.

Procedure	Illustration
<p>1) Disassemble the pipe holder located at the rear of the unit (see CJ_11M_021).</p>	 <p style="text-align: center;"><b>CJ_11M_021</b></p>
<p>2) Remove the 1 screw on the evaporator located at the fixed plate (see CJ_11M_022).</p>	 <p style="text-align: center;"><b>CJ_11M_022</b></p>

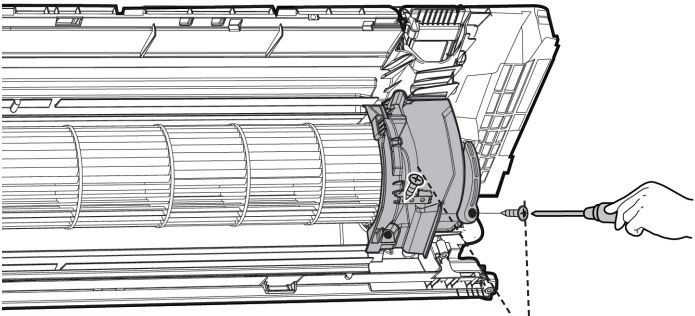
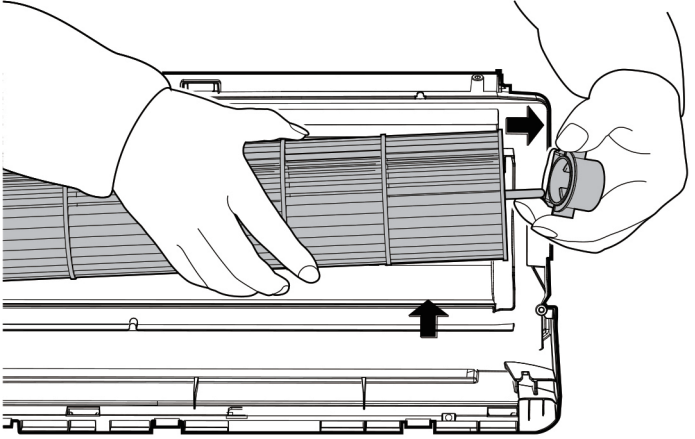
**Note:** This section is for reference only. Actual unit appearance may vary.

Procedure	Illustration
<p>3) Remove the 2 screws on the evaporator located at the fixed plate (see CJ_11M_023).</p>	 <p>CJ_11M_023</p>
<p>4) Pull out the evaporator (see CJ_11M_024).</p>	 <p>CJ_11M_024</p>

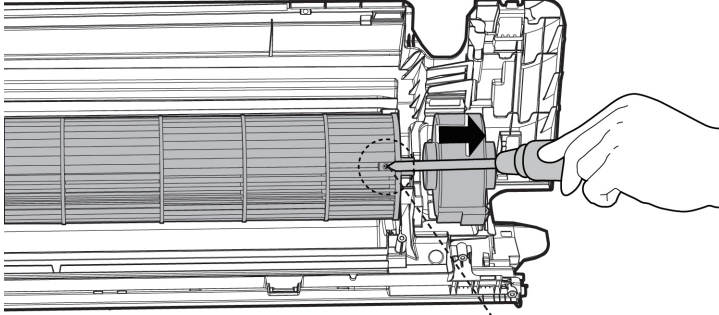
Note: This section is for reference only. Actual unit appearance may vary.

## 2.4 Fan motor and fan

**Note:** Remove the front panel, electrical parts and evaporator (refer to 2.1 Front panel, 2.2 Electrical parts, and 2.3 Evaporator). before disassembling fan motor and fan.

Procedure	Illustration
<p>1) Remove the two screws and remove the fixing board of the fan motor (see CJ_11M_025).</p>	 <p>CJ_11M_025</p>
<p>2) Remove the bearing sleeve (see CJ_11M_026).</p>	 <p>CJ_11M_026</p>

**Note:** This section is for reference only. Actual unit appearance may vary.

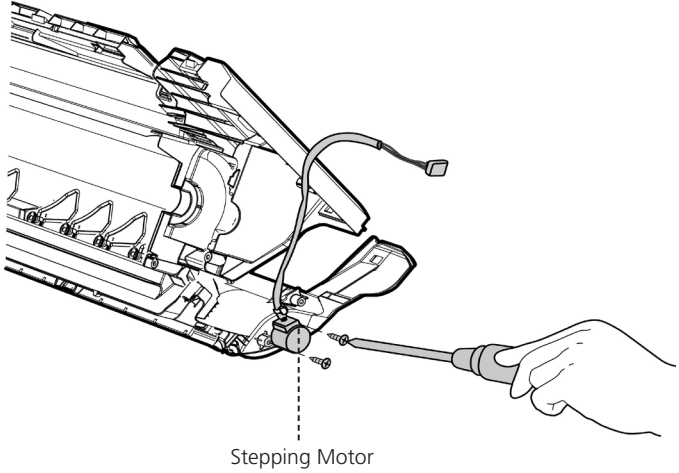
Procedure	Illustration
<p>3) Remove the fixing screw (see CJ_11M_027).</p> <p>4) Pull out the fan motor and fan assembly from the side.</p>	 <p data-bbox="959 779 1118 808">CJ_11M_027</p> <p data-bbox="1203 748 1321 777">Fixing Screw</p>

Note: This section is for reference only. Actual unit appearance may vary.



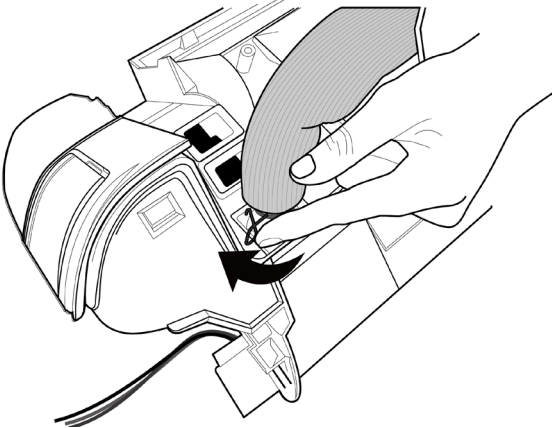
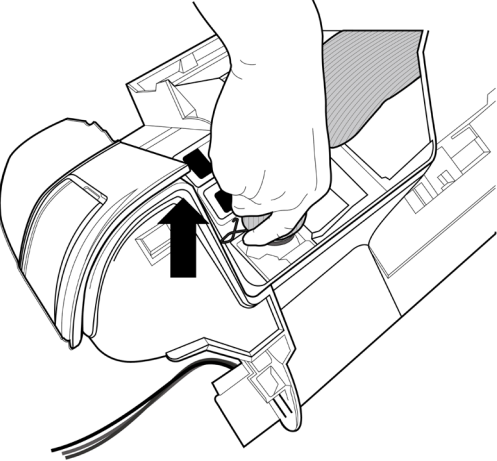
## 2.5 Step motor

**Note:** Remove the front panel and electrical parts (refer to 2.1 Front panel, 2.2 Electrical parts) before disassembling step motor.

Procedure	Illustration
1) Remove the two screws, then remove the stepping motor (see CJ_11M_028).	 <p>The illustration shows a hand using a screwdriver to remove a screw from a stepping motor. The motor is labeled "Stepping Motor" with a dashed line pointing to it. The diagram is identified as "CJ_11M_028".</p>

**Note:** This section is for reference only. Actual unit appearance may vary.

## 2.6 Drain Hose

Procedure	Illustration
<p>1) Rotate the fixed wire clockwise indicated in right image (see CJ_11M_029).</p>	 <p>CJ_11M_029</p>
<p>2) Pull up the drain hose to remove it (see CJ_11M_030).</p>	 <p>CJ_11M_030</p>

**Note:** This section is for reference only. Actual unit appearance may vary.

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# Outdoor Unit Disassembly

## Contents

<b>1.</b>	<b>Outdoor Unit Table</b> .....	<b>2</b>
<b>2.</b>	<b>Dimension</b> .....	<b>3</b>
<b>3.</b>	<b>Outdoor Unit Disassembly</b> .....	<b>9</b>
3.1	Panel Plate.....	9
3.2	Electrical Parts .....	25
3.3	Fan Assembly .....	35
3.4	Fan Motor .....	36
3.5	Sound blanket.....	37
3.6	Four-way valve.....	38
3.7	Compressor.....	39

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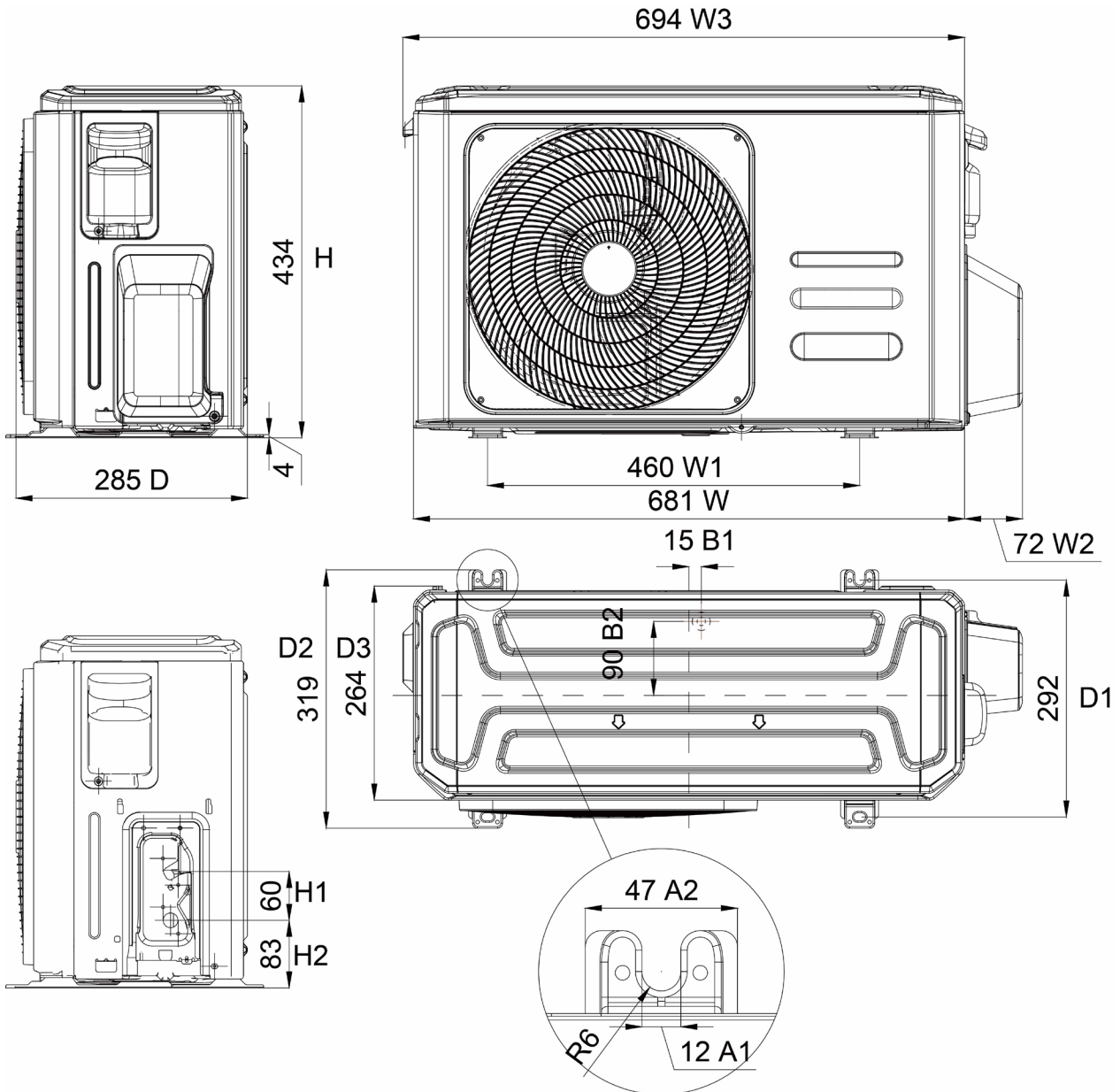
## 1. Outdoor Unit Disassembly

### 1.1 Outdoor Unit Table

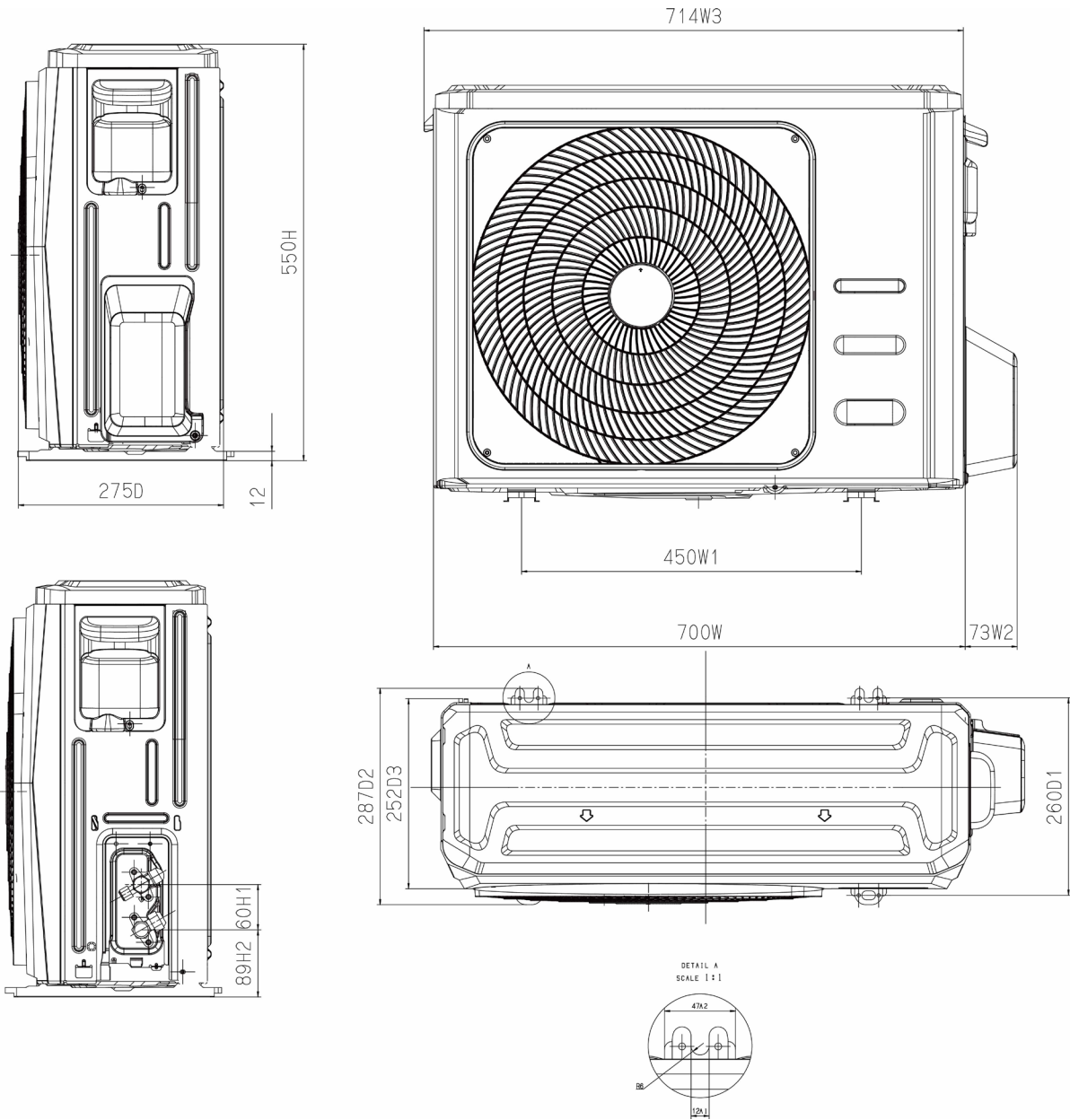
Outdoor Unit Model	Panel Plate	PCB Board
DM09HOS23230E2	B30	PCB Board 5
DM09HOS25230E3	CA30	PCB Board 5
DM12HOS23230E2	B30	PCB Board 5
DM12HOS25230E3	CA30	PCB Board 5
DM18HOS23230E2	CA30	PCB Board 5
DM18HOS25230E3	CA30	PCB Board 8
DM24HOS23230E2	D30	PCB Board 8
DM24HOS25230E3	D30	PCB Board 8

## 2. Dimension

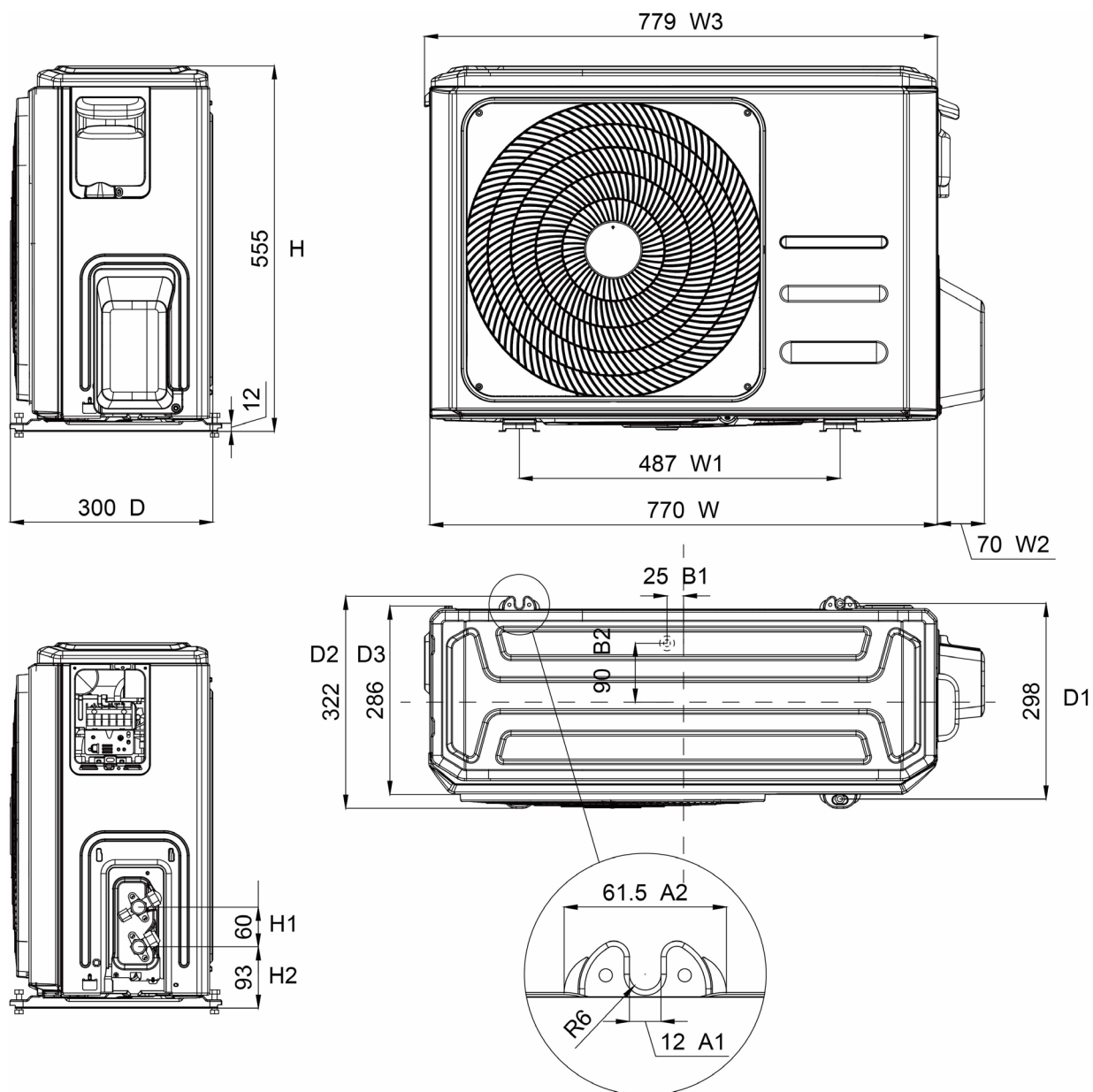
### 1. Panel Plate AA30



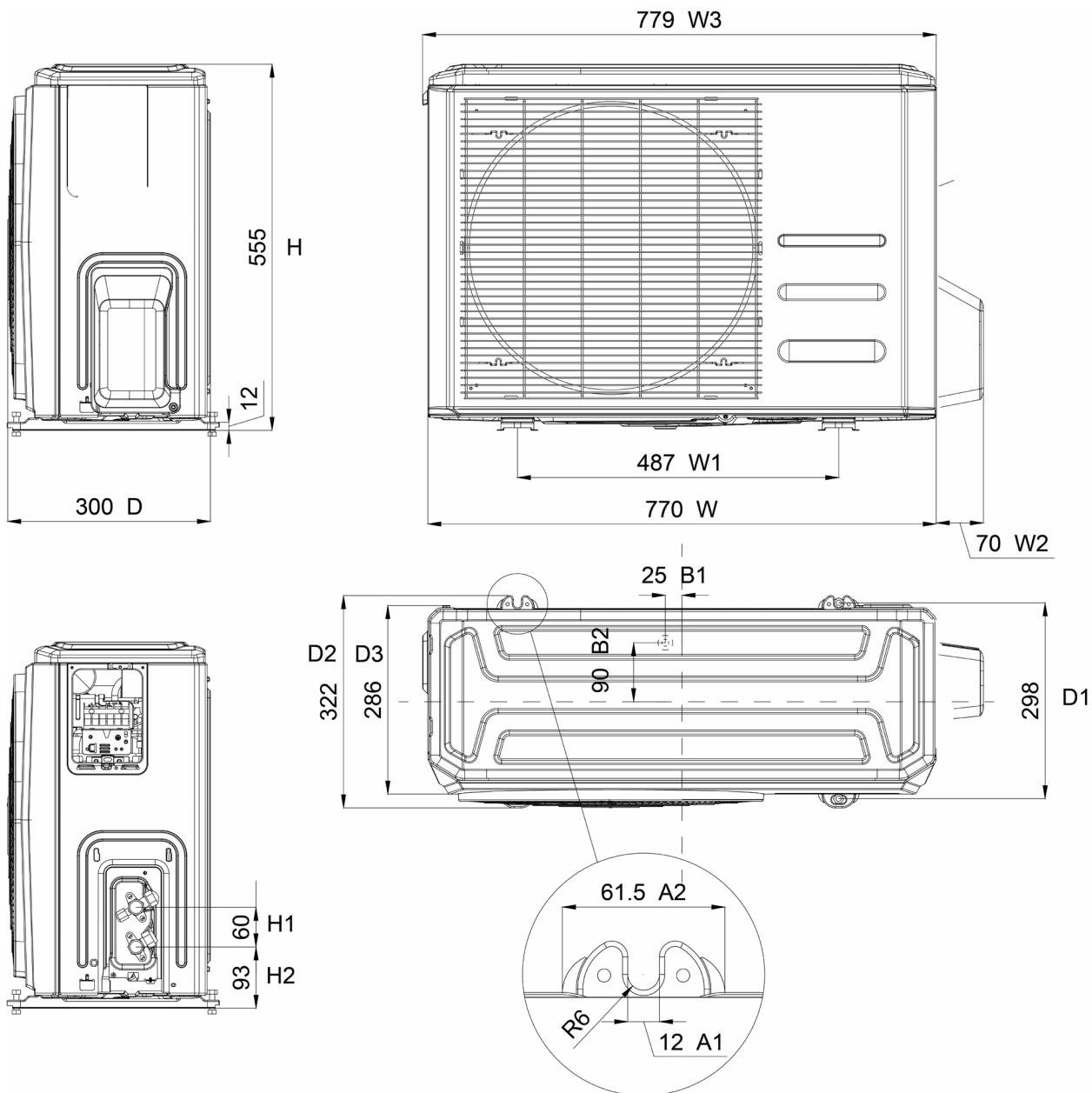
## 2. Panel Plate AB30



### 3. Panel Plate BA30

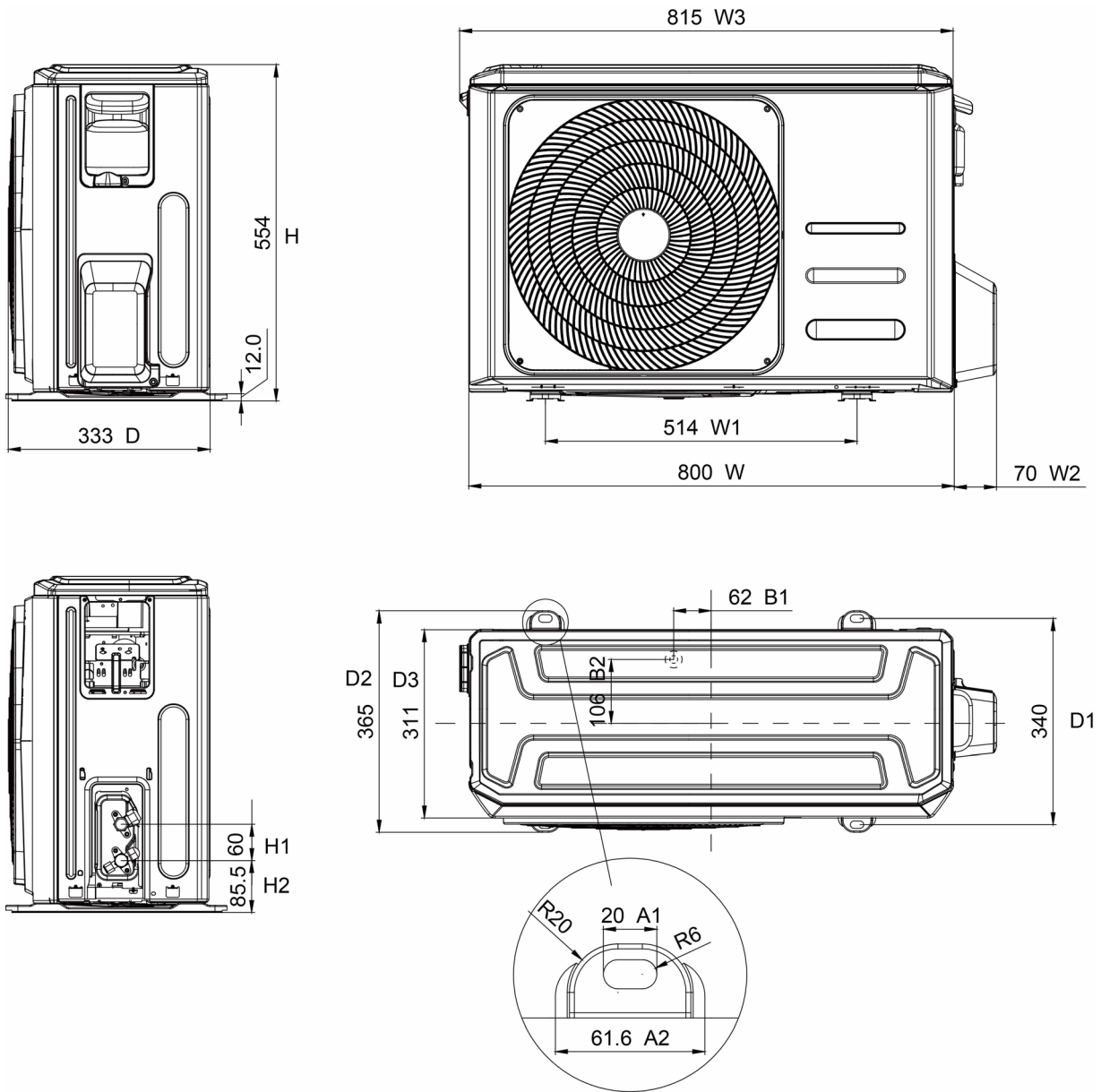


For US models:

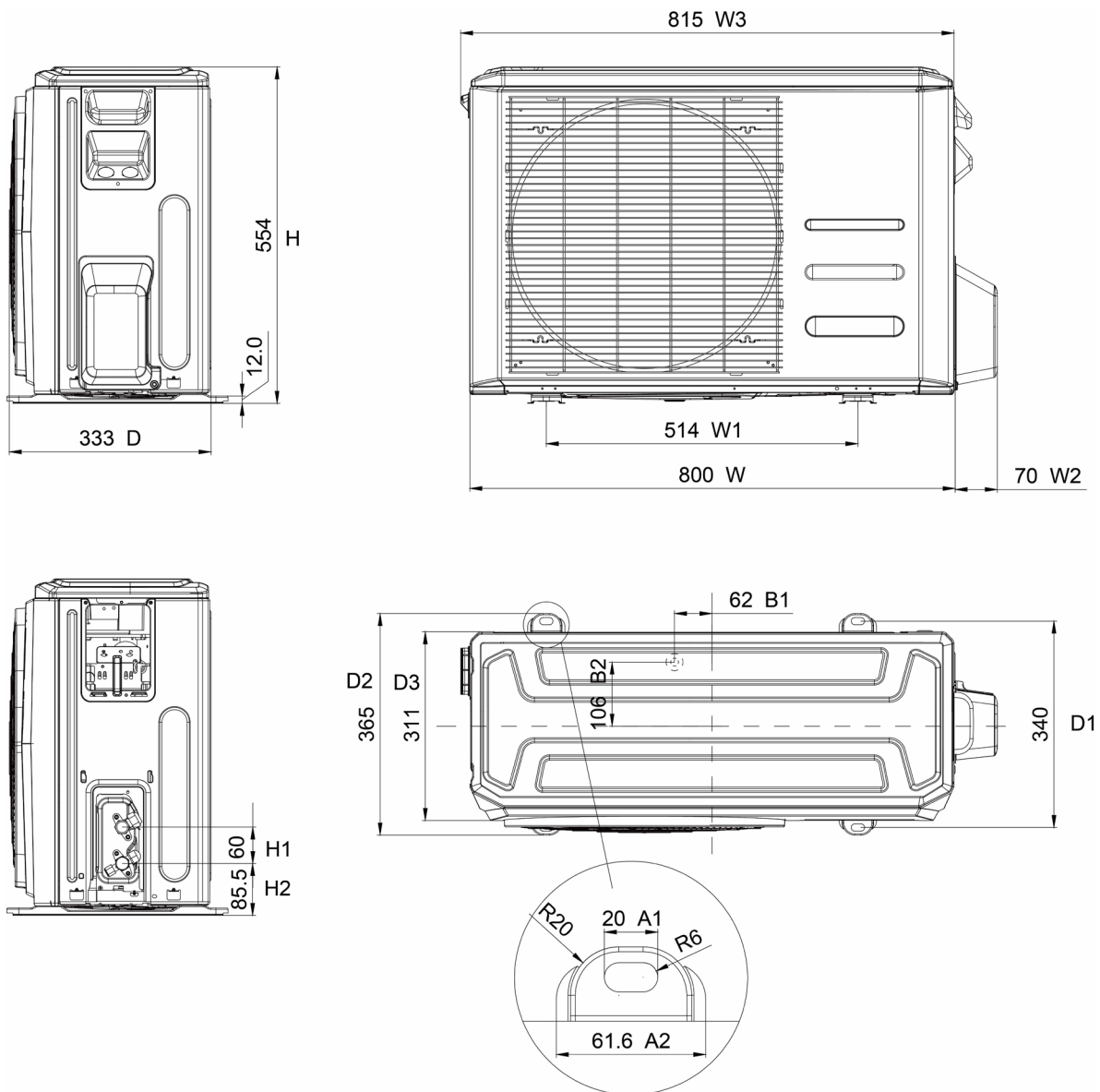




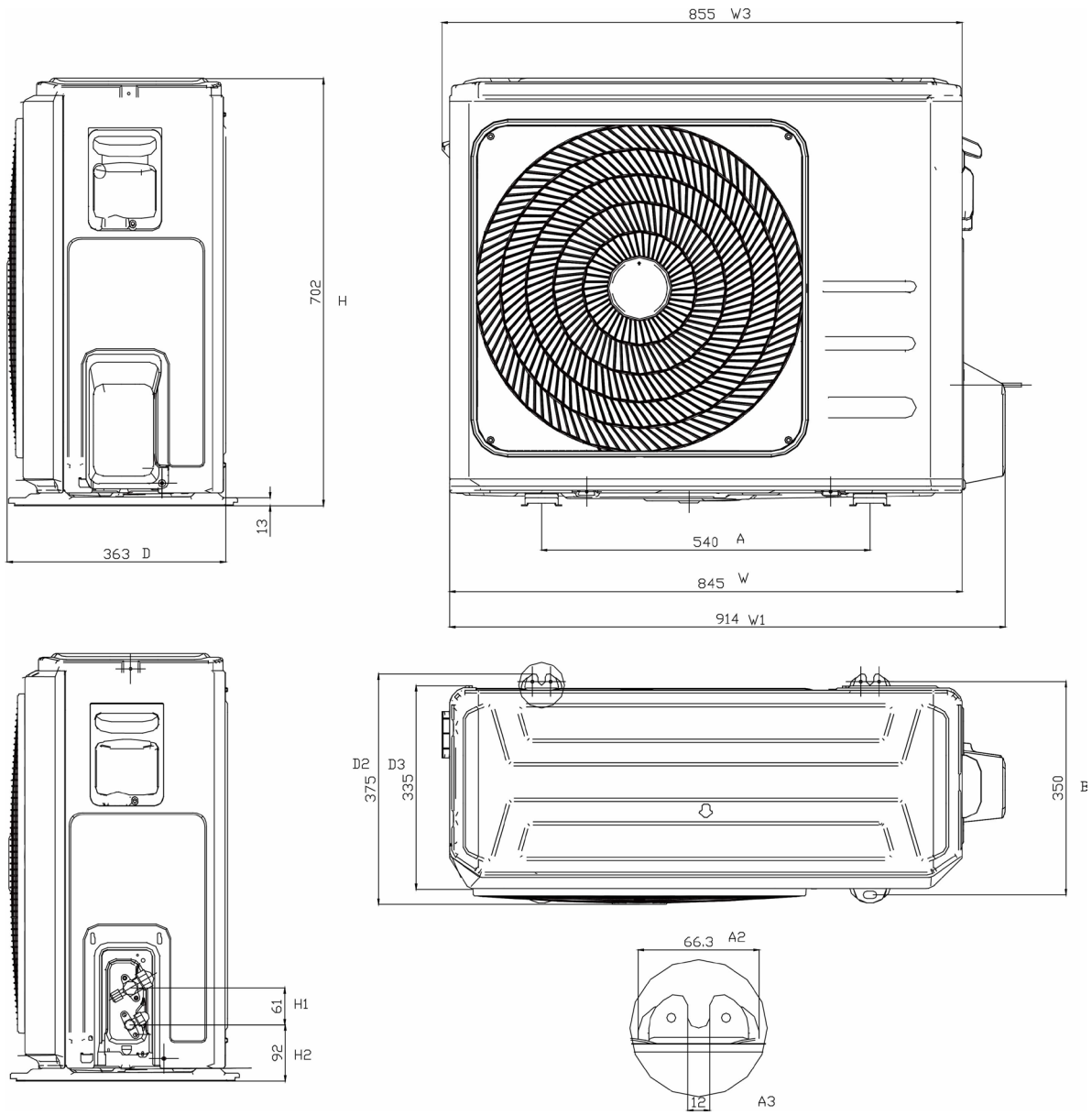
#### 4. Panel Plate B30



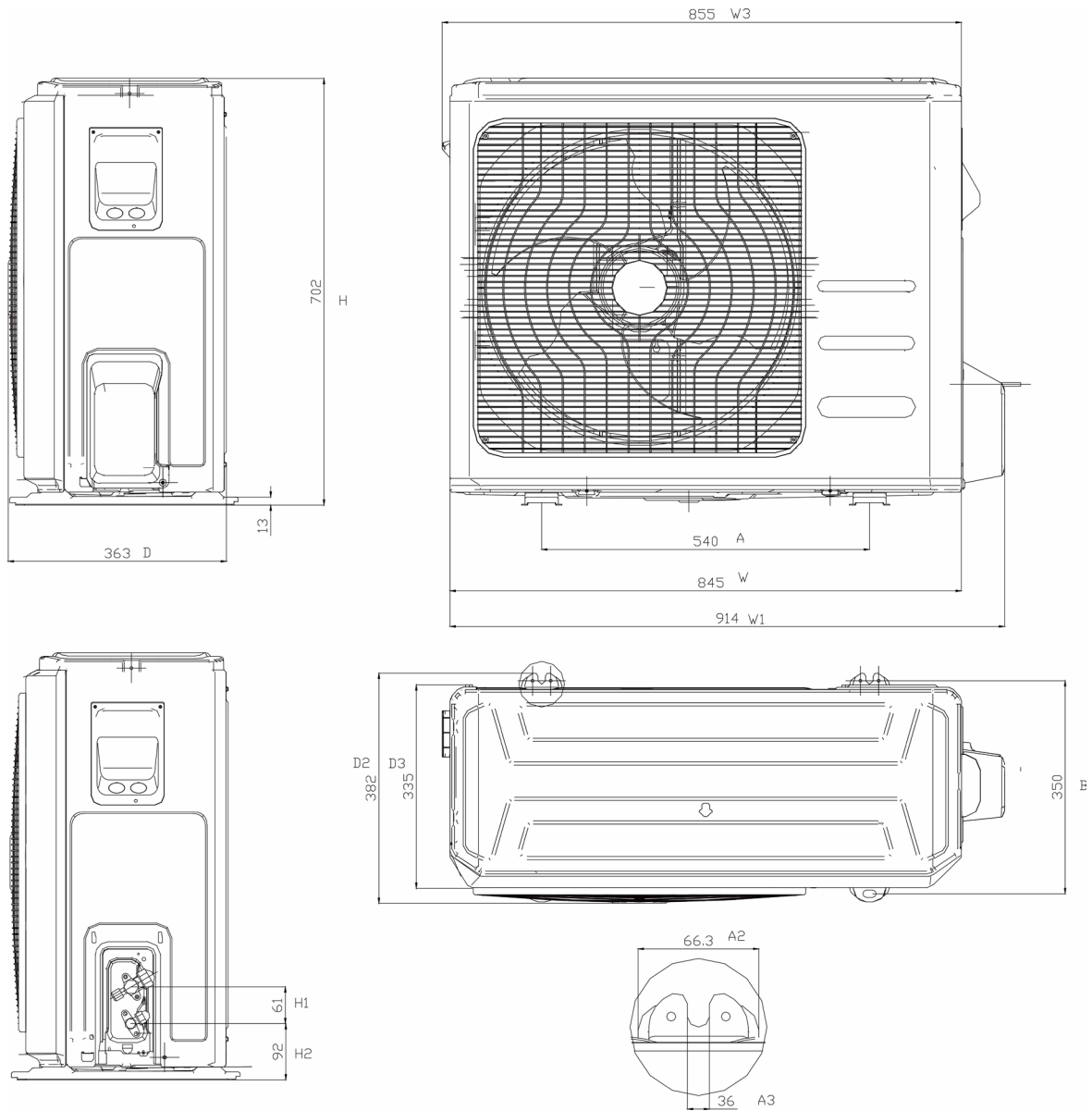
For US models:



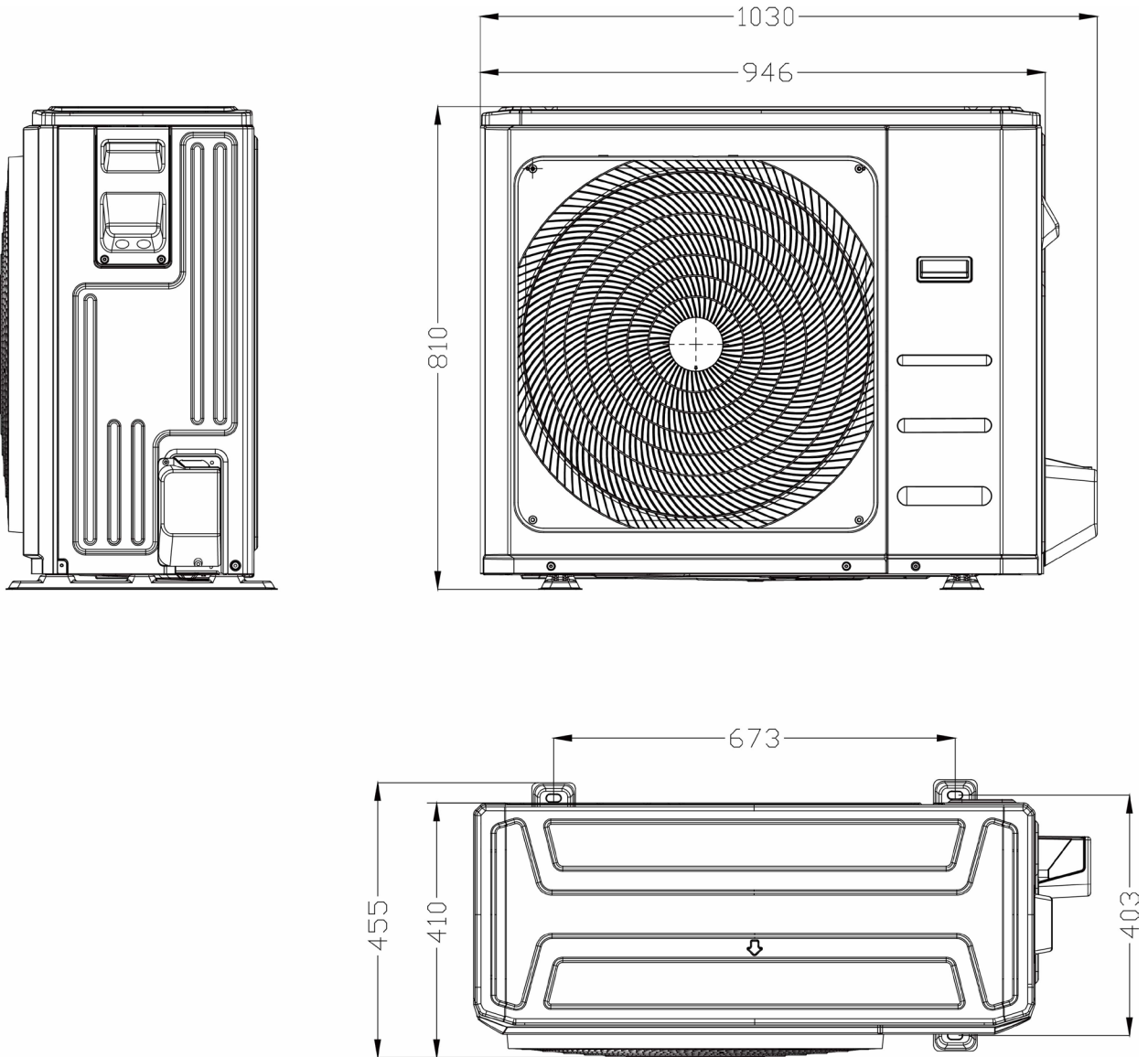
## 5. Panel Plate CA30



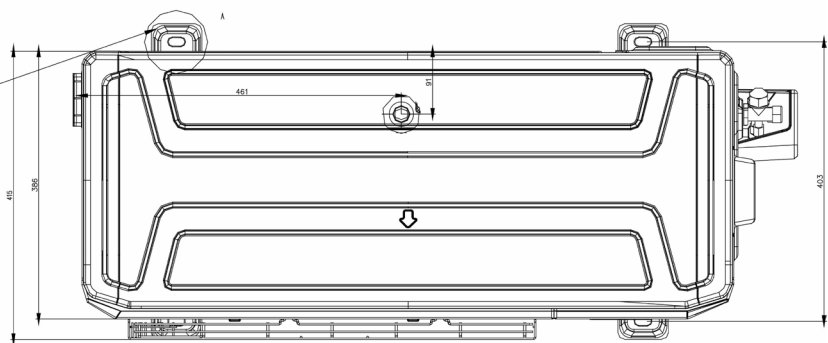
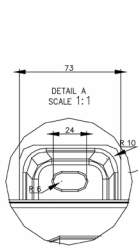
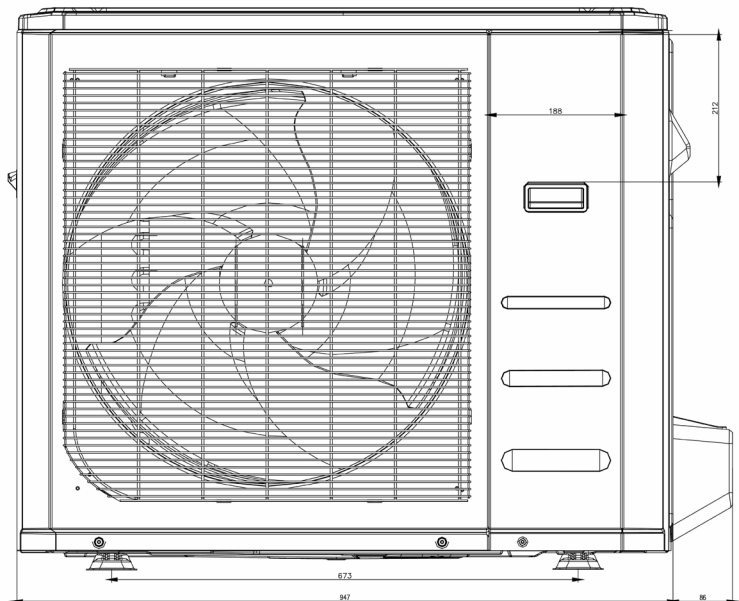
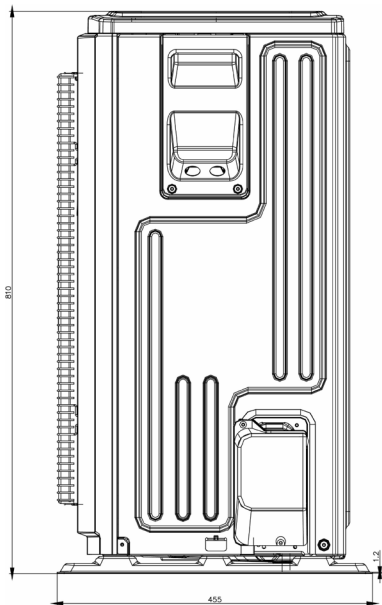
For US models:



## 6. Panel Plate D30



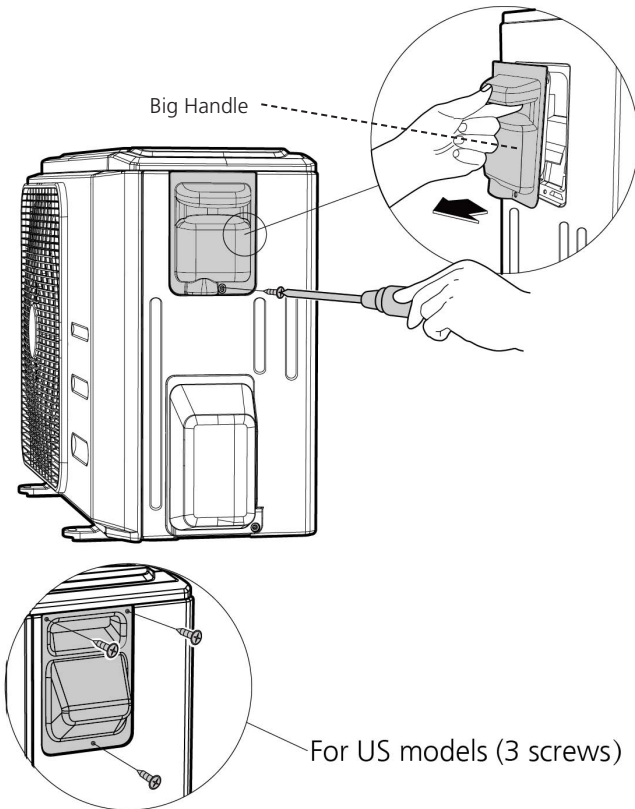
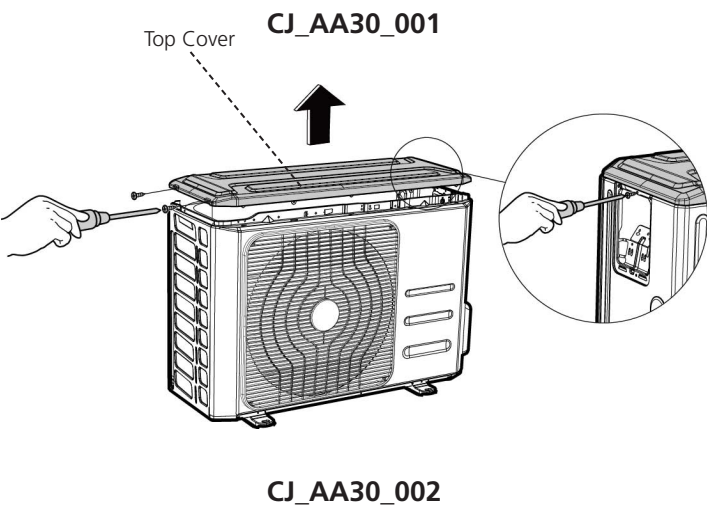
For US models:



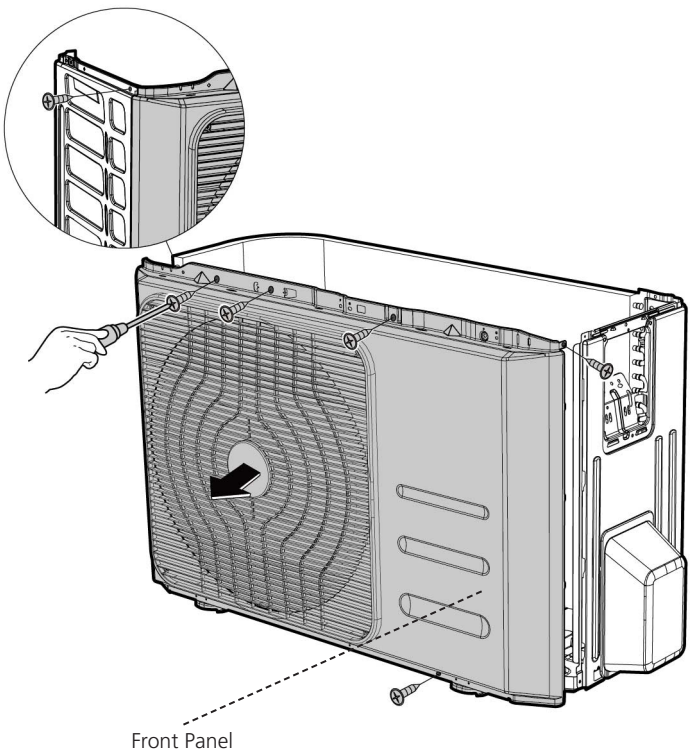
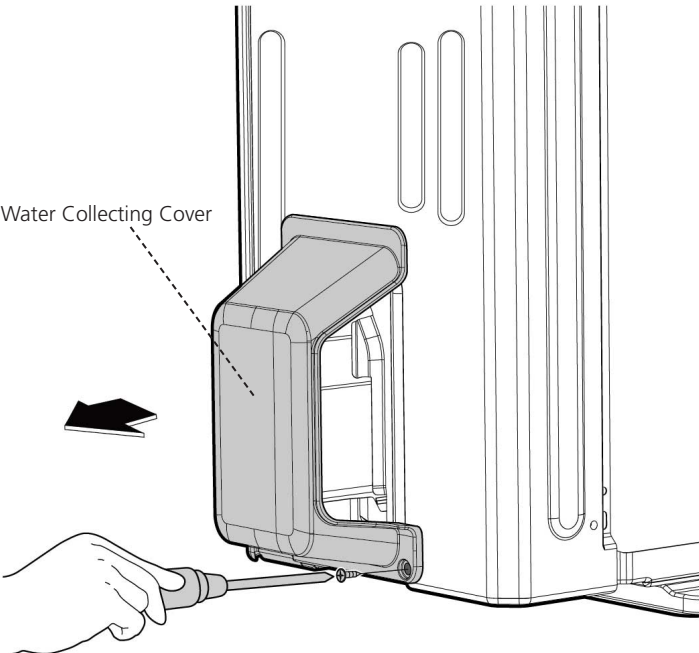
### 3. Outdoor Unit Disassembly

#### 3.1 Panel Plate

##### 1. AA30 / AB30

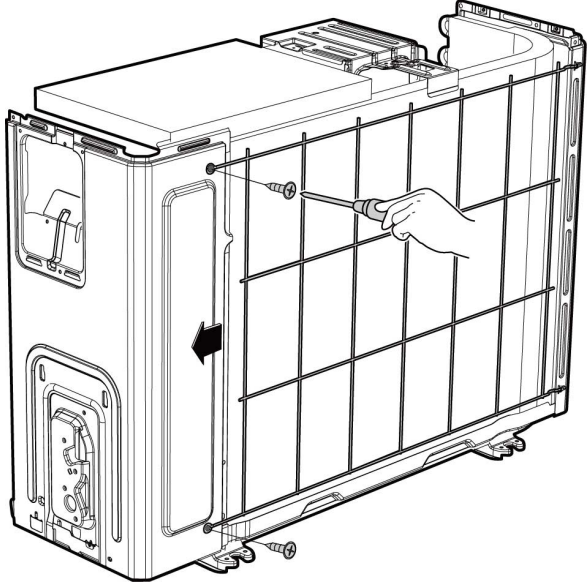
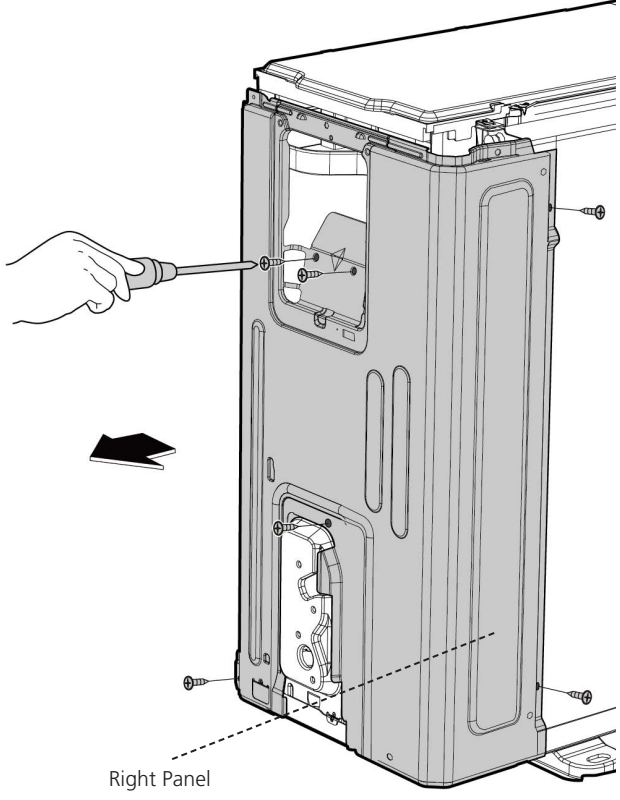
Procedure	Illustration
<p>1) Turn off the air conditioner and the power breaker.</p> <p>2) Remove the screws of the big handle and then remove the big handle (1 screws) (see CJ_AA30_001).</p>	 <p>Big Handle</p> <p>For US models (3 screws)</p>
<p>3) Remove the screws of the top cover and then remove the top cover (3 screws). One of the screws is located underneath the big handle (see CJ_AA30_002).</p>	 <p>Top Cover</p> <p>CJ_AA30_001</p> <p>CJ_AA30_002</p>

Note: This section is for reference only. Actual unit appearance may vary.

Procedure	Illustration
<p>4) Remove the screws of the front panel and then remove the front panel (6 screws) (see CJ_AA30_003).</p>	 <p style="text-align: center;">Front Panel</p> <p style="text-align: center;"><b>CJ_AA30_003</b></p>
<p>5) Remove the screws of water collecting cover (1 screw) (see CJ_AA30_004).</p>	 <p style="text-align: center;">Water Collecting Cover</p> <p style="text-align: center;"><b>CJ_AA30_004</b></p>

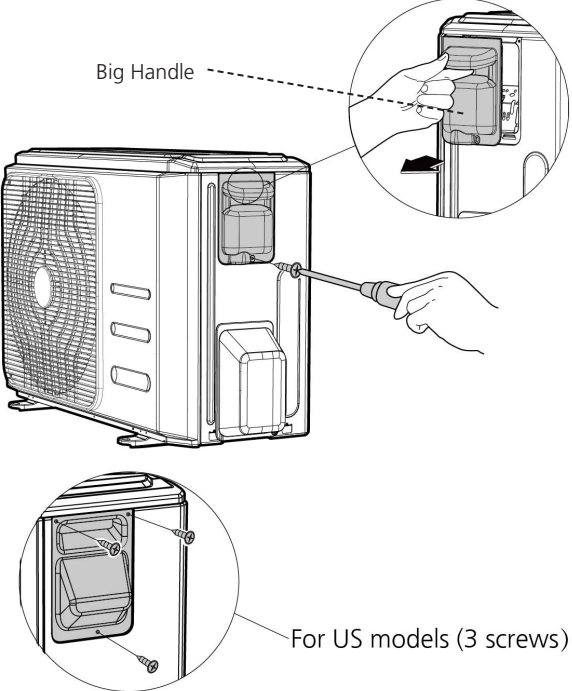
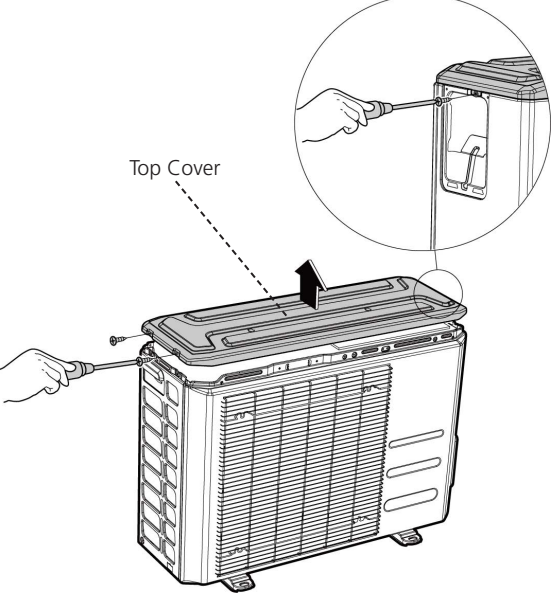
Note: This section is for reference only. Actual unit appearance may vary.



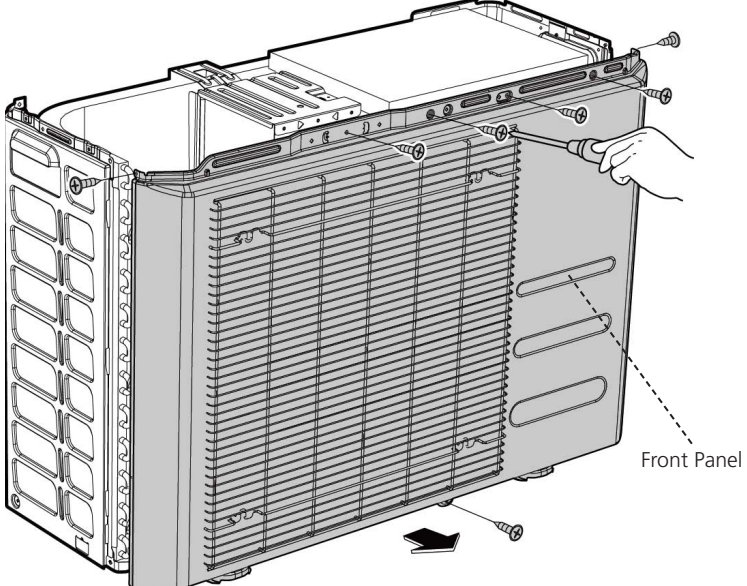
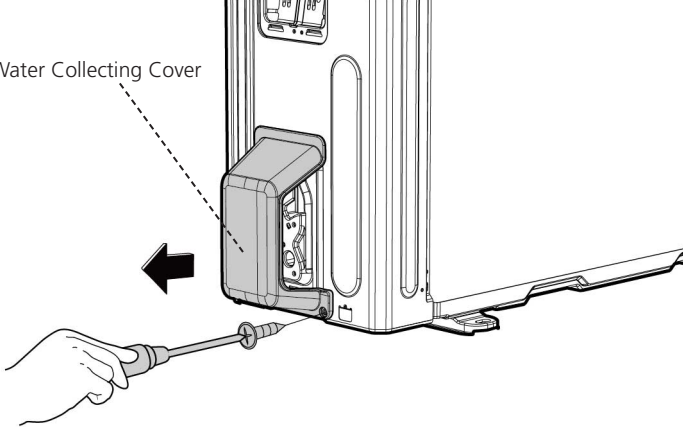
Procedure	Illustration
<p>6) Remove the screws of the rear net and then remove the rear net (2 screws) (see CJ_AA30_005). (for some models)</p>	 <p style="text-align: center;"><b>CJ_AA30_005</b></p>
<p>7) Remove the screws of the right panel and then remove the right panel (6 screws) (see CJ_AA30_006).</p>	 <p style="text-align: center;"><b>CJ_AA30_006</b></p>

**Note:** This section is for reference only. Actual unit appearance may vary.

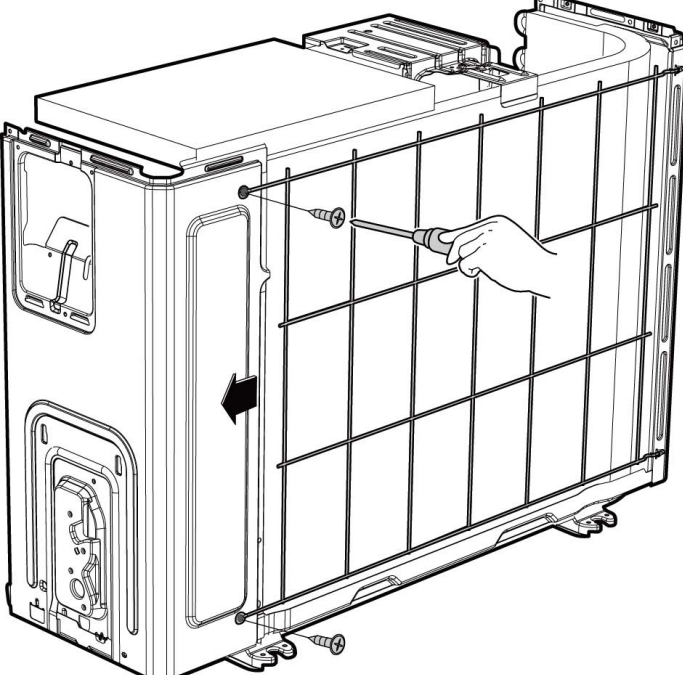
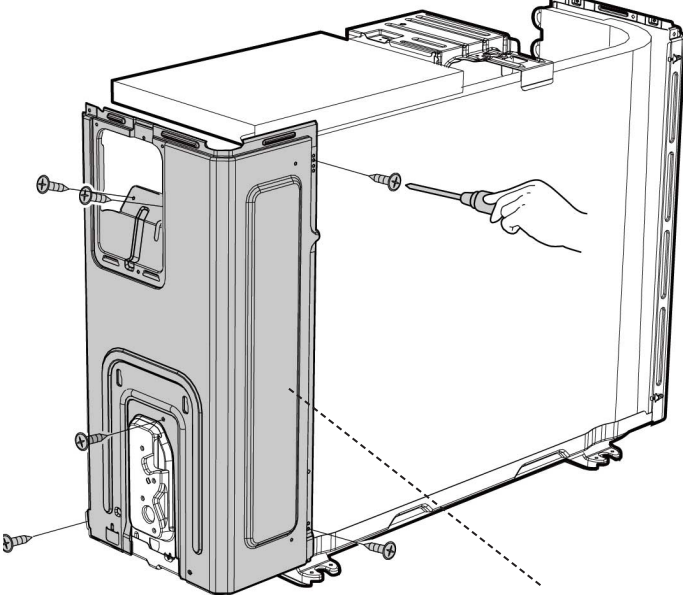
## 2. BA30

Procedure	Illustration
<p>1) Turn off the air conditioner and the power breaker.</p> <p>2) Remove the screws of the big handle and then remove the big handle (1 screws) (see CJ_BA30_001).</p>	 <p>Big Handle</p> <p>For US models (3 screws)</p> <p><b>CJ_BA30_001</b></p>
<p>3) Remove the screws of the top cover and then remove the top cover (3 screws). One of the screws is located underneath the big handle (see CJ_BA30_002).</p>	 <p>Top Cover</p> <p><b>CJ_BA30_002</b></p>

**Note:** This section is for reference only. Actual unit appearance may vary.

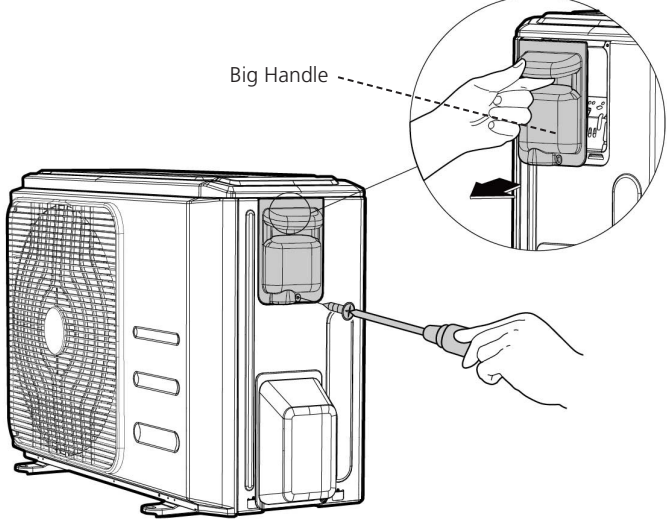
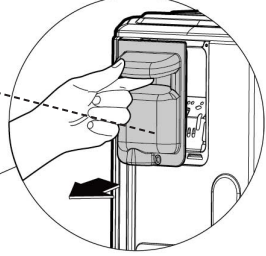
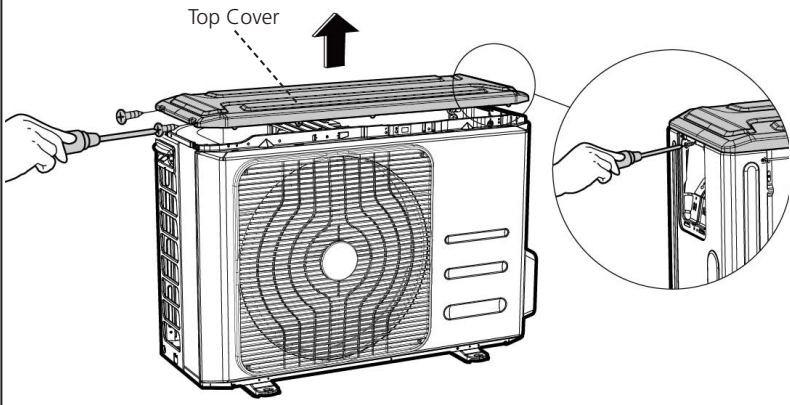
Procedure	Illustration
<p>4) Remove the screws of the front panel and then remove the front panel (7 screws) (see CJ_BA30_003).</p>	 <p style="text-align: center;"><b>CJ_BA30_003</b></p>
<p>5) Remove the screws of water collecting cover (1 screw) (see CJ_BA30_004).</p>	 <p style="text-align: center;"><b>CJ_BA30_004</b></p>

**Note:** This section is for reference only. Actual unit appearance may vary.

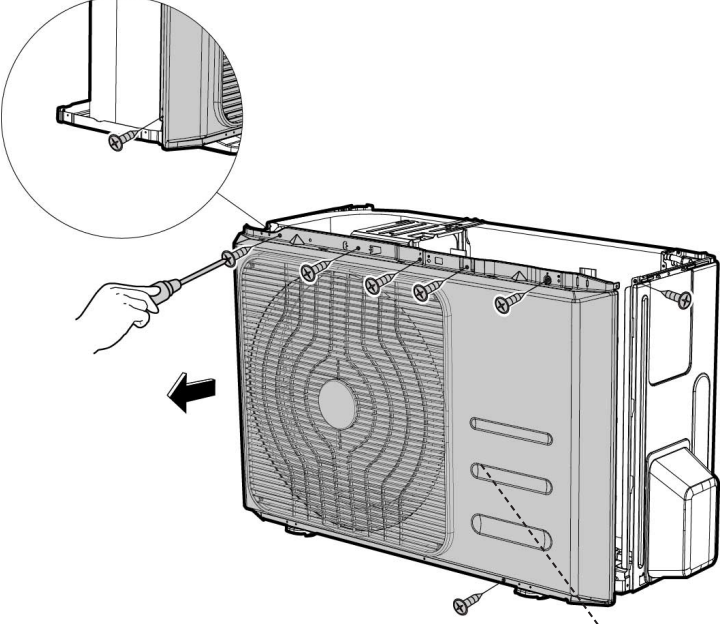
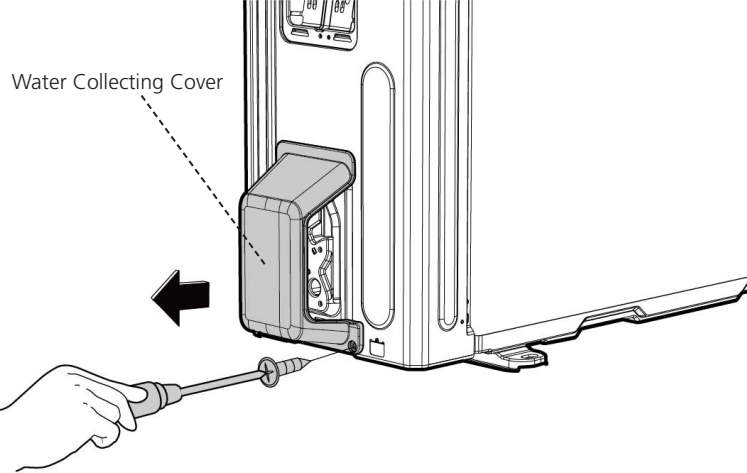
Procedure	Illustration
<p>6) Remove the screws of the rear net and then remove the rear net (2 screws) (see CJ_BA30_005). (for some models)</p>	 <p style="text-align: center;"><b>CJ_BA30_005</b></p>
<p>7) Remove the screws of the right panel and then remove the right panel (6 screws) (see CJ_BA30_006).</p>	 <p style="text-align: right;">Right Panel</p> <p style="text-align: center;"><b>CJ_BA30_006</b></p>

**Note:** This section is for reference only. Actual unit appearance may vary.

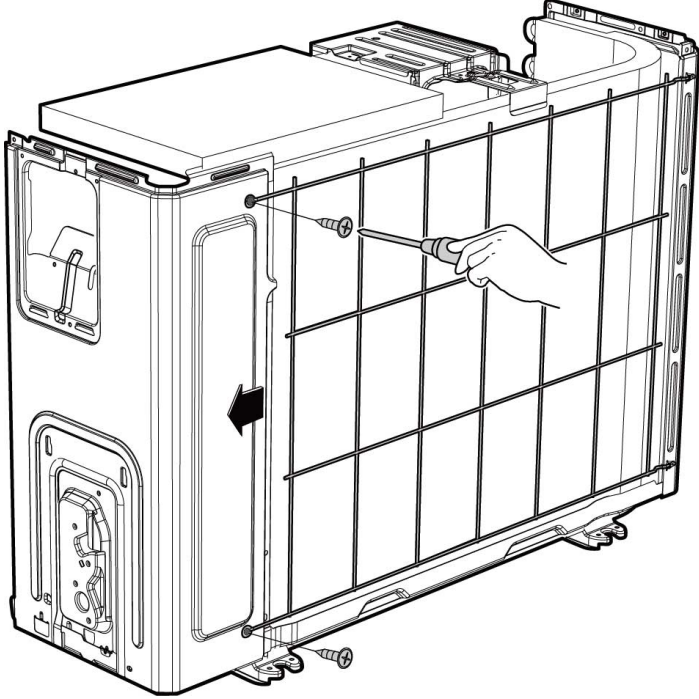
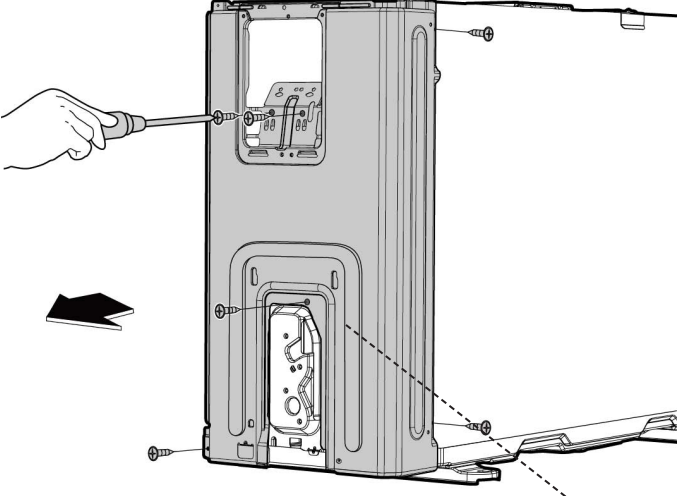
### 3. B30

Procedure	Illustration
<p>1) Turn off the air conditioner and the power breaker.</p> <p>2) Remove the screws of the big handle and then remove the big handle (1 screws) (see CJ_B30_001).</p>	 <p>Big Handle</p>  <p>For US models (3 screws)</p> <p>CJ_B30_001</p>
<p>3) Remove the screws of the top cover and then remove the top cover (3 screws). One of the screws is located underneath the big handle (see CJ_B30_002).</p>	 <p>Top Cover</p> <p>CJ_B30_002</p>

Note: This section is for reference only. Actual unit appearance may vary.

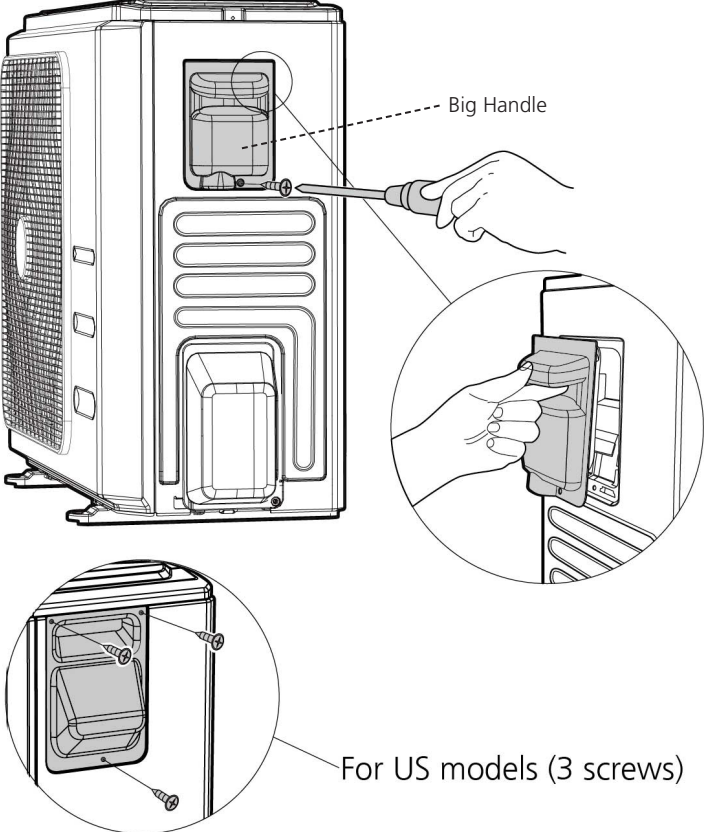
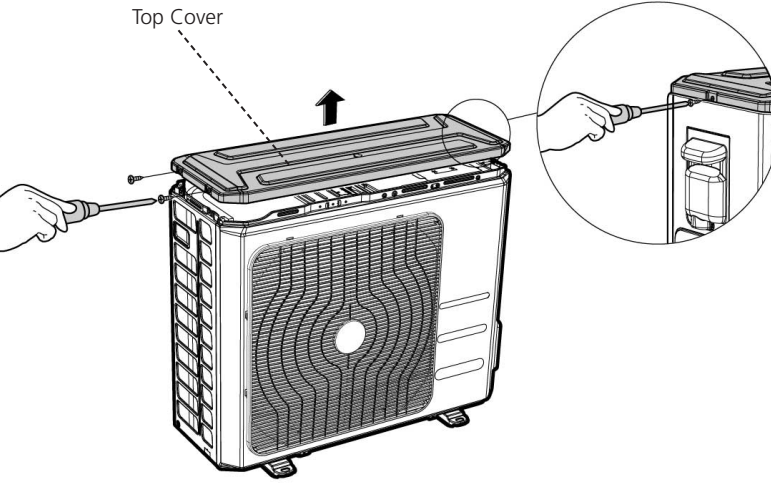
Procedure	Illustration
<p>4) Remove the screws of the front panel and then remove the front panel (8 screws) (see CJ_B30_003).</p>	 <p style="text-align: center;"><b>CJ_B30_003</b></p>
<p>5) Remove the screws of water collecting cover and then remove the water collecting cover (1 screw) (see CJ_B30_004).</p>	 <p style="text-align: center;"><b>CJ_B30_004</b></p>

**Note:** This section is for reference only. Actual unit appearance may vary.

Procedure	Illustration
<p>6) Remove the screws of the rear net and then remove the rear net (2 screws) (see CJ_B30_005). (for some models)</p>	 <p style="text-align: center;"><b>CJ_B30_005</b></p>
<p>7) Remove the screws of the right panel and then remove the right panel (5 screws) (see CJ_B30_006).</p>	 <p style="text-align: center;"><b>CJ_B30_006</b></p> <p style="text-align: right;">Right Panel</p>

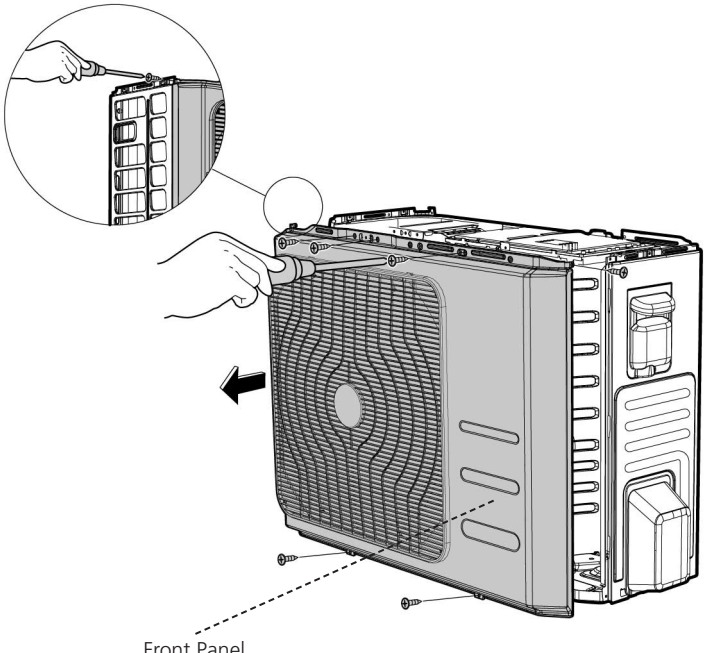
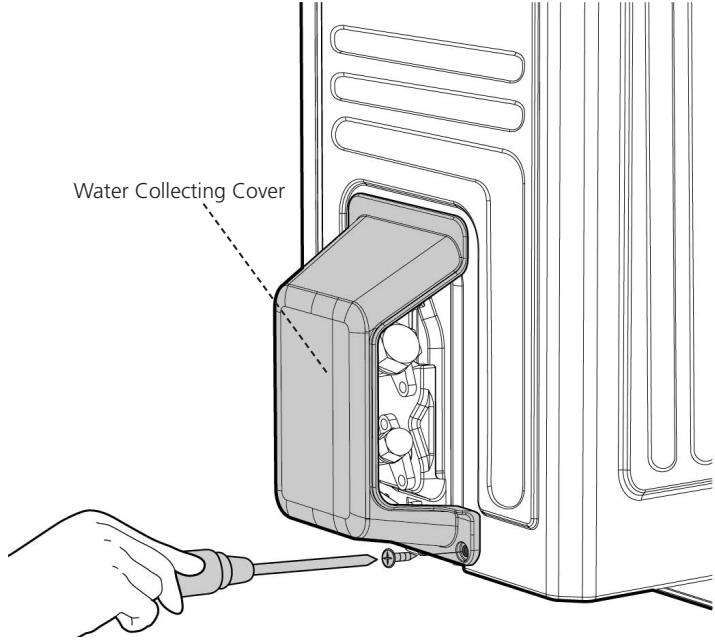
**Note:** This section is for reference only. Actual unit appearance may vary.

## 4. CA30

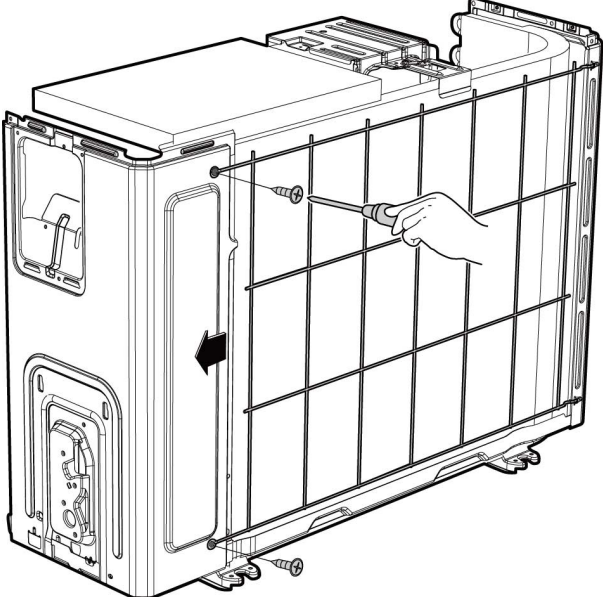
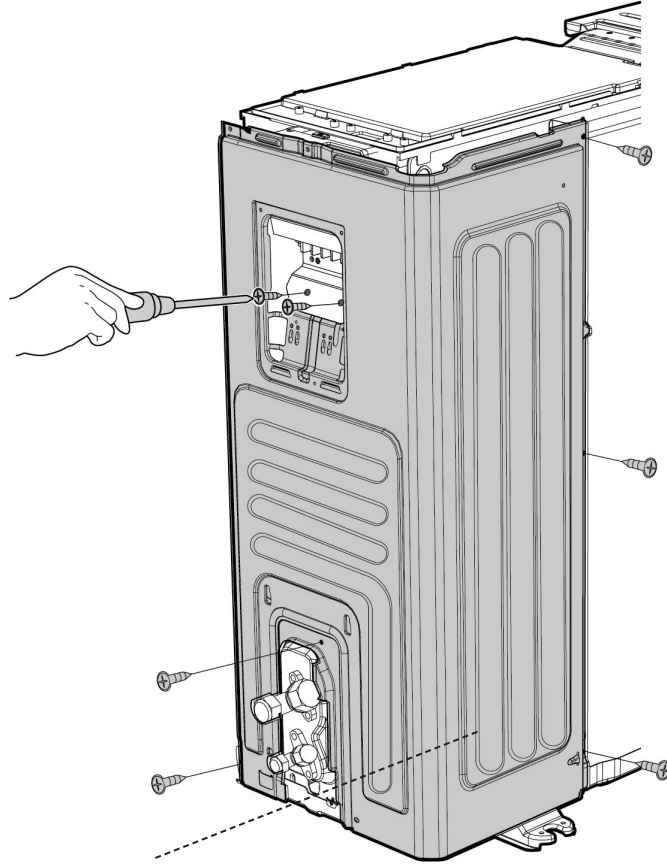
Procedure	Illustration
<p>1) Turn off the air conditioner and the power breaker.</p> <p>2) Remove the screws of the big handle and then remove the big handle (1 screws) (see CJ_CA30_001).</p>	 <p data-bbox="925 1317 1101 1355">CJ_CA30_001</p>
<p>3) Remove the screws of the top cover and then remove the top cover (3 screws). One of the screws is located underneath the big handle (see CJ_CA30_002).</p>	 <p data-bbox="925 1915 1101 1953">CJ_CA30_002</p>

**Note:** This section is for reference only. Actual unit appearance may vary.



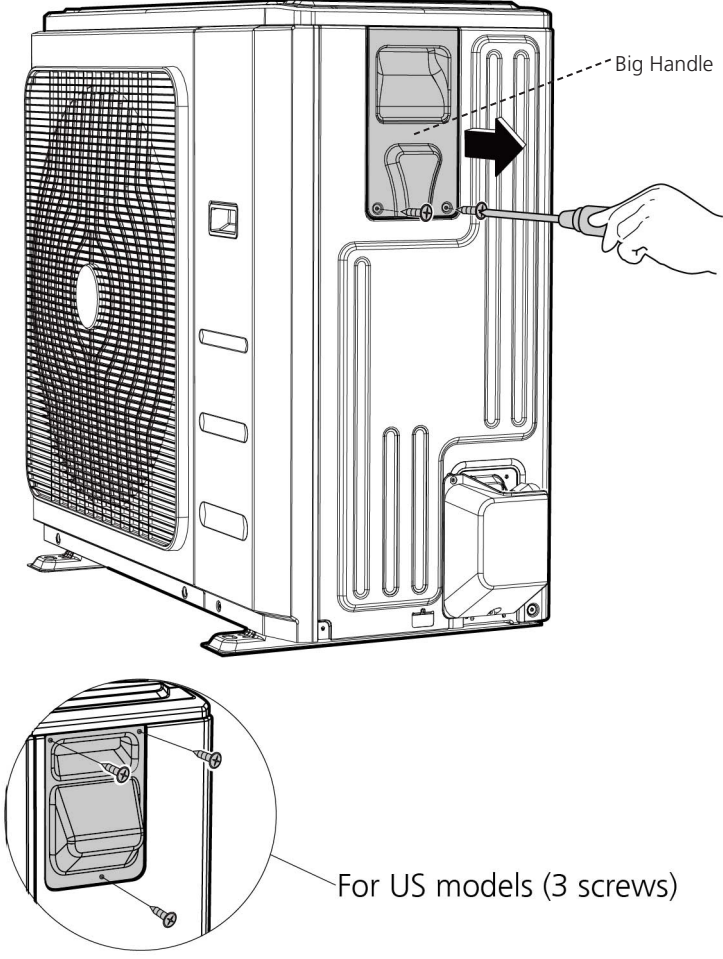
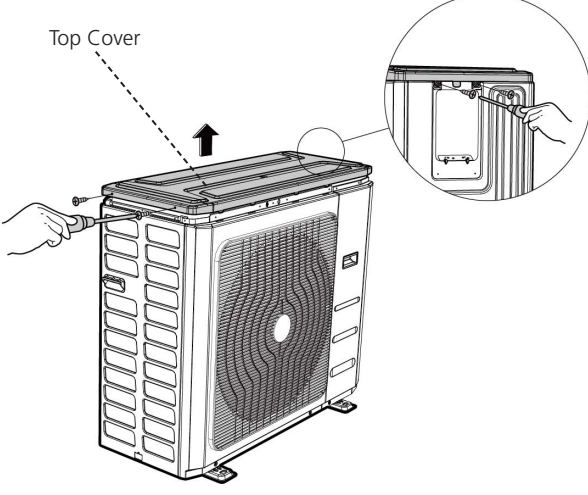
Procedure	Illustration
<p>4) Remove the screws of the front panel and then remove the front panel (7 screws) (see CJ_CA30_003).</p>	 <p style="text-align: center;"><b>CJ_CA30_003</b></p>
<p>5) Remove the screws of water collecting cover and then remove the water collecting cover (1 screw) (see CJ_CA30_004).</p>	 <p style="text-align: center;"><b>CJ_CA30_004</b></p>

**Note:** This section is for reference only. Actual unit appearance may vary.

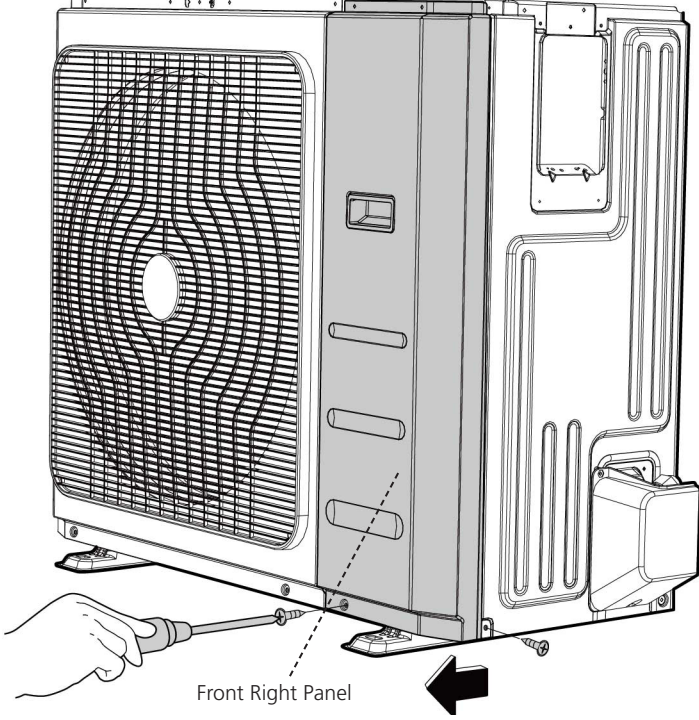
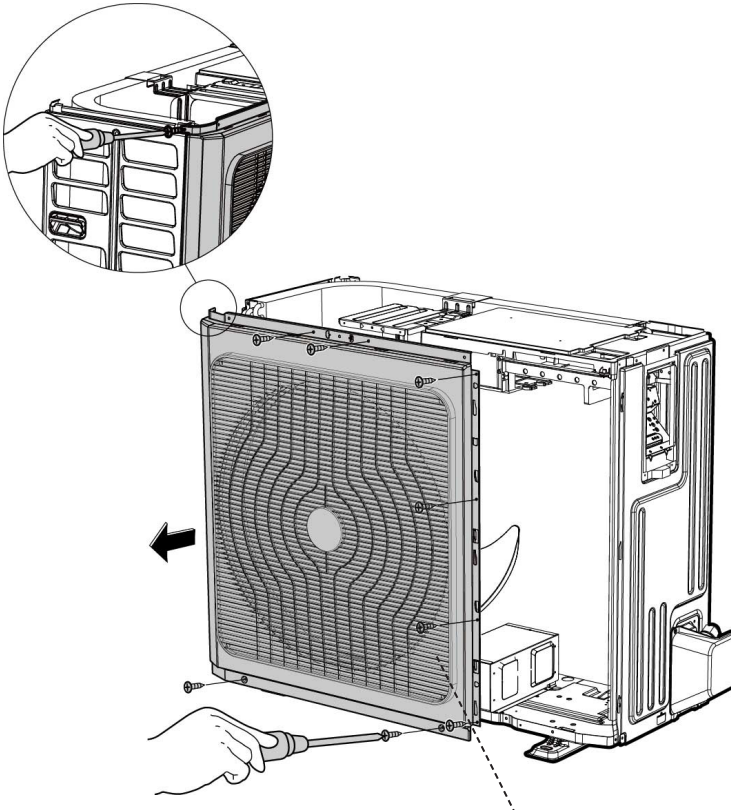
Procedure	Illustration
<p>6) Remove the screws of the rear net and then remove the rear net (2 screws) (see CJ_CA30_005). (for some models)</p>	 <p style="text-align: center;">CJ_CA30_005</p>
<p>7) Remove the screws of the right panel and then remove the right panel (7 screws) (see CJ_CA30_006).</p>	 <p style="text-align: center;">CJ_CA30_006</p>

Note: This section is for reference only. Actual unit appearance may vary.

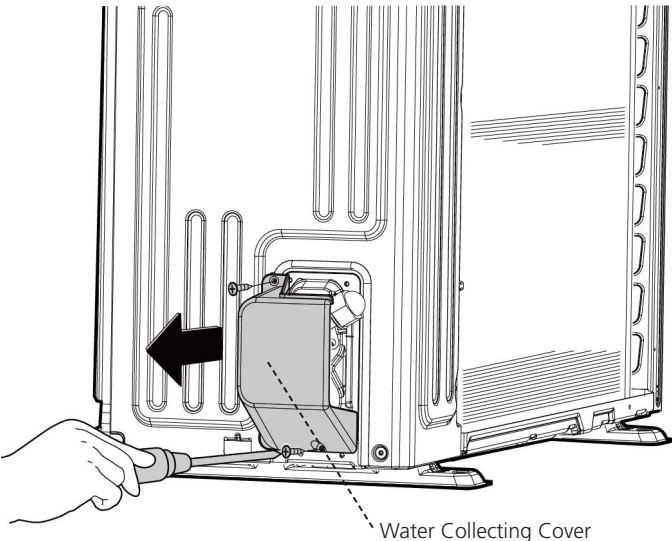
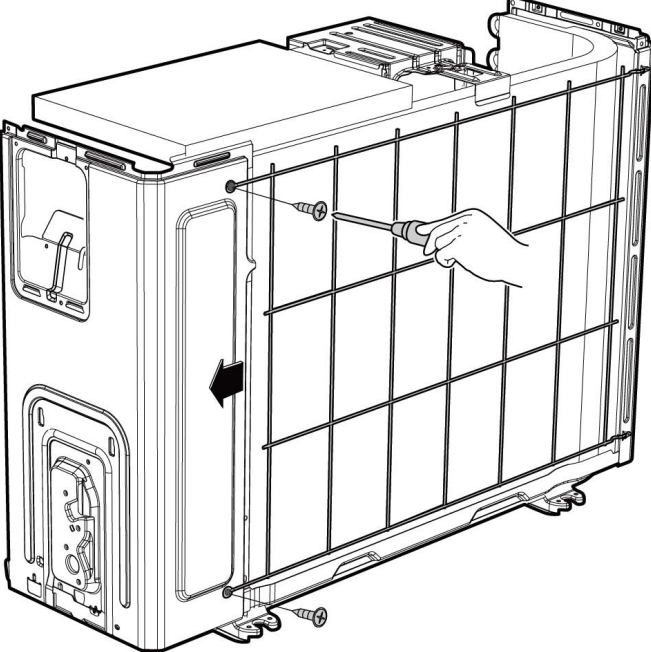
## 5. D30

Procedure	Illustration
<p>1) Turn off the air conditioner and the power breaker.</p> <p>2) Remove the screws of the big handle and then remove the big handle (2 screws) (see CJ_D30_001).</p>	 <p>Big Handle</p> <p>For US models (3 screws)</p> <p><b>CJ_D30_001</b></p>
<p>3) Remove the screws of the top cover and then remove the top cover (4 screws). Two of the screws is located underneath the big handle (see CJ_D30_002).</p>	 <p>Top Cover</p> <p><b>CJ_D30_002</b></p>

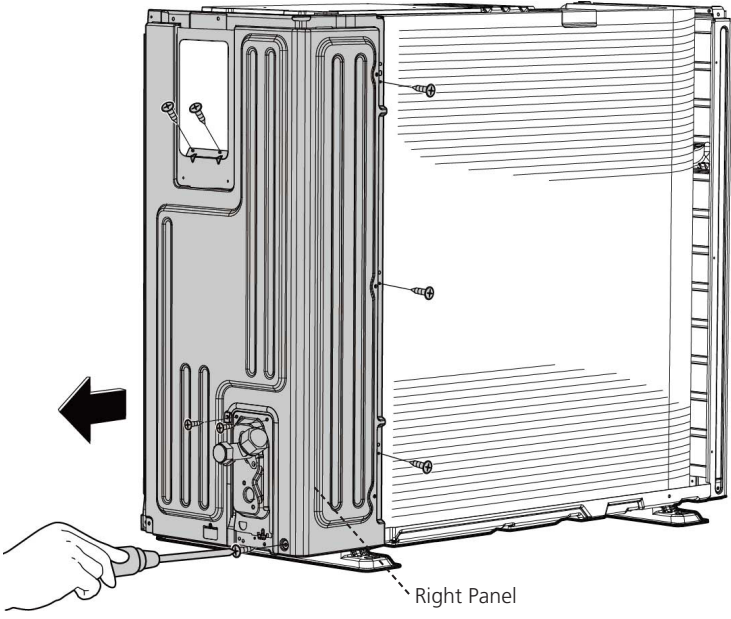
**Note:** This section is for reference only. Actual unit appearance may vary.

Procedure	Illustration
<p>4) Remove the screws of the front right panel and then remove the front right panel (2 screws) (see CJ_D30_003).</p>	 <p style="text-align: center;">Front Right Panel</p> <p style="text-align: center;"><b>CJ_D30_003</b></p>
<p>5) Remove the screws of the front panel and then remove the front panel (9 screws) (see CJ_D30_004).</p>	 <p style="text-align: center;">Front Panel</p> <p style="text-align: center;"><b>CJ_D30_004</b></p>

**Note:** This section is for reference only. Actual unit appearance may vary.

Procedure	Illustration
<p>6) Remove the screws of water collecting cover and then remove the water collecting cover (2 screw) (see CJ_D30_005).</p>	 <p style="text-align: center;">Water Collecting Cover</p> <p style="text-align: center;"><b>CJ_D30_005</b></p>
<p>7) Remove the screws of the rear net and then remove the rear net (2 screws) (see CJ_D30_006). (for some models)</p>	 <p style="text-align: center;"><b>CJ_D30_006</b></p>

**Note:** This section is for reference only. Actual unit appearance may vary.

Procedure	Illustration
<p>8) Remove the screws of the right panel and then remove the right panel (8 screws) (see CJ_D30_007).</p>	 <p data-bbox="938 1093 1093 1124">CJ_D30_007</p>

Note: This section is for reference only. Actual unit appearance may vary.

## 3.2 Electrical parts

**⚠ WARNING:** Antistatic gloves must be worn when you disassemble the electronic box.

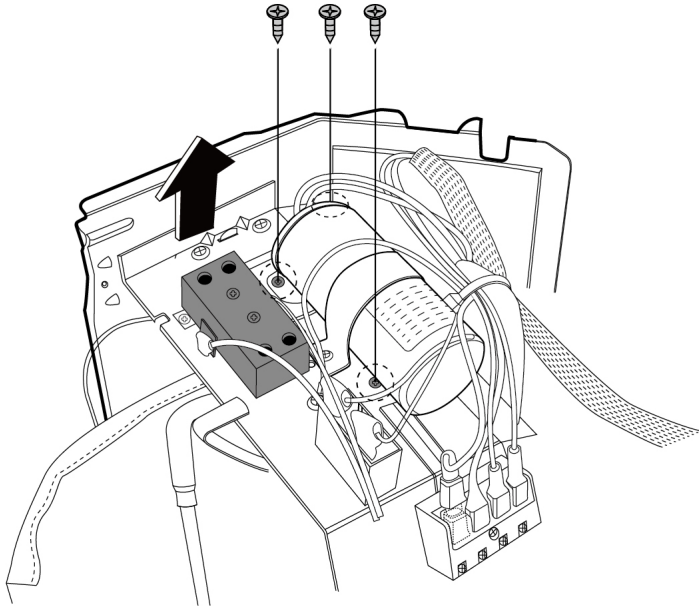
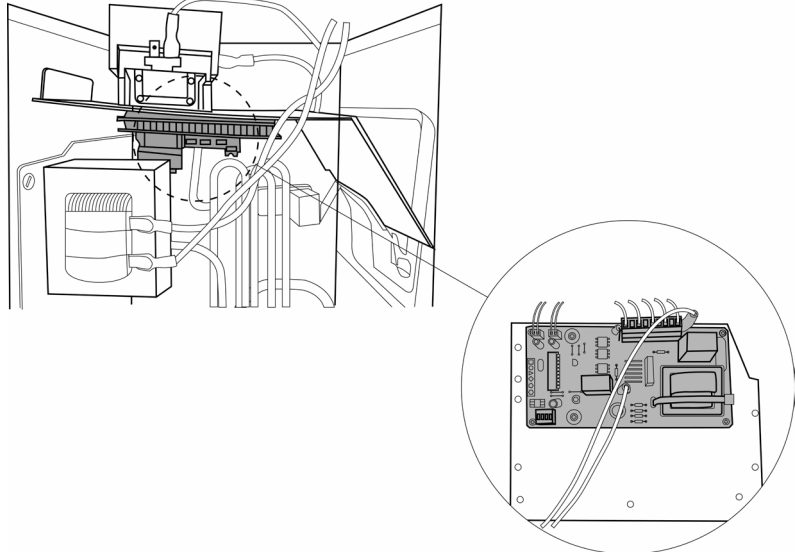
**Note:** Remove the air outlet grille(refer to 3.1 Panel Plate) before disassembling electrical parts.

### i) PCB for ON-OFF Models

#### 1. PCB board 1

Procedure	Illustration
<ol style="list-style-type: none"><li>1) Remove the two screws fixed the electronic control board (see CJ_ODU_PCB_001).</li><li>2) Disconnect the connectors for fan motor. (Blue wire, yellow wire, red wire, brown wire and black wire. The blue wire and red wire are on the capacitor. The black wire connects with terminal 4.) (see CJ_ODU_PCB_001)</li><li>3) Disconnect the wires connected to the compressor. (Black wire connects with terminal 1, blue wire and red wire connect with the compressor capacitor) (see CJ_ODU_PCB_001)</li><li>4) Disconnect the wires connected to 4-way valve. (Blue wires on terminal 2&amp;3) (see CJ_ODU_PCB_001)</li><li>5) Remove the fixing screw of the compressor capacitor, then pull it out (see CJ_ODU_PCB_001)</li><li>6) Remove the electrical parts (see CJ_ODU_PCB_001)</li><li>7) For models with AC conductor, remove 2 screws of it showed in the figure.</li></ol>	<p><b>CJ_ODU_PCB_001-01</b></p> <p><b>CJ_ODU_PCB_001-02</b></p>

**Note:** This section is for reference only. Actual unit appearance may vary.

Procedure	Illustration
<p>8) For models with subzero refrigeration control board, remove 3 screws of it showed in the figure.</p>	 <p style="text-align: center;"><b>CJ_ODU_PCB_001-03</b></p>
<p>9) The subzero refrigeration control board is in the back of the metal sheet.</p>	 <p style="text-align: center;"><b>CJ_ODU_PCB_001-04</b></p>

**Note:** This section is for reference only. Actual unit appearance may vary.

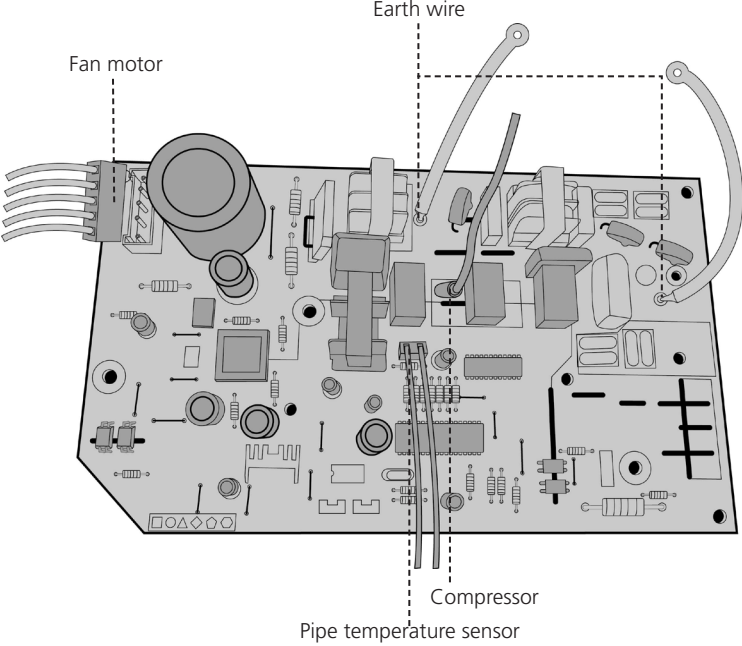


## 2. PCB board 2

Procedure	Illustration
<ol style="list-style-type: none"> <li>1) Disconnect the wires connected to the compressor. (Red wire connects with PCB board, others connects with terminals) (see CJ_ODU_PCB_002-1)</li> <li>2) Disconnect the connectors for fan motor. (Blue wire, red wire, brown wire and black wire. The blue wire and brown wire are on the capacitor. The black wire connects with a terminal. And the red wire is on the board.) (see CJ_ODU_PCB_002-1)</li> <li>3) Disconnect the wires connected to 4-way valve. (see CJ_ODU_PCB_002-1)</li> <li>4) Disconnect the wires connected to the transformer. (see CJ_ODU_PCB_002-1)</li> <li>5) Disconnect the other wires connected to terminals. (see CJ_ODU_PCB_002-1)</li> <li>6) Remove the PCB board. (see CJ_ODU_PCB_002-1)</li>   <li>7) Remove the screws of the capacitors. (see CJ_ODU_PCB_002-2)</li> </ol>	<p style="text-align: center;"><b>CJ_ODU_PCB_002-1</b></p> <p style="text-align: center;"><b>CJ_ODU_PCB_002-2</b></p>

**Note:** This section is for reference only. Actual unit appearance may vary.

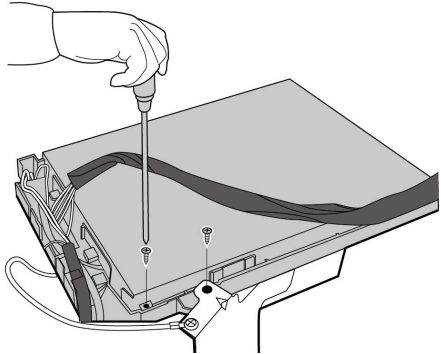
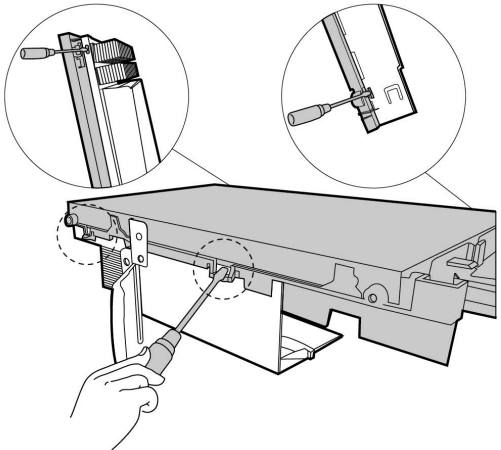
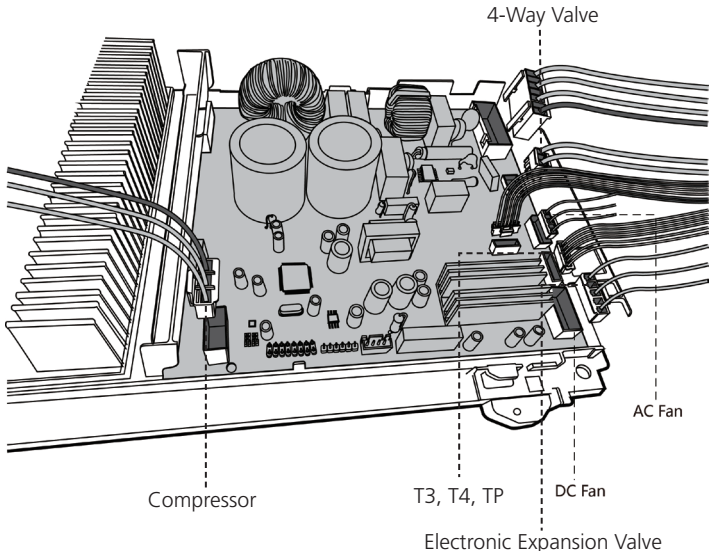
### 3. PCB board 3

Procedure	Illustration
<ol style="list-style-type: none"><li>1) Disconnect the connectors for fan motor (see CJ_ODU_PCB_003).</li><li>2) Disconnect the wires connected to the compressor (see CJ_ODU_PCB_003).</li><li>3) Disconnect the wires connected to Pipe temperature sensor (see CJ_ODU_PCB_003).</li><li>4) Disconnect the earth wire (see CJ_ODU_PCB_003).</li><li>5) Remove the PCB board (see CJ_ODU_PCB_003).</li></ol>	 <p>The illustration shows a top-down view of the CJ_ODU_PCB_003 PCB board. It is populated with various electronic components including integrated circuits, capacitors, and connectors. Four specific components are highlighted with dashed lines and labels: a fan motor connector on the left, an earth wire terminal at the top, a compressor terminal at the bottom, and a pipe temperature sensor terminal at the bottom center. The board is labeled 'CJ_ODU_PCB_003' at the bottom center.</p>

Note: This section is for reference only. Actual unit appearance may vary.

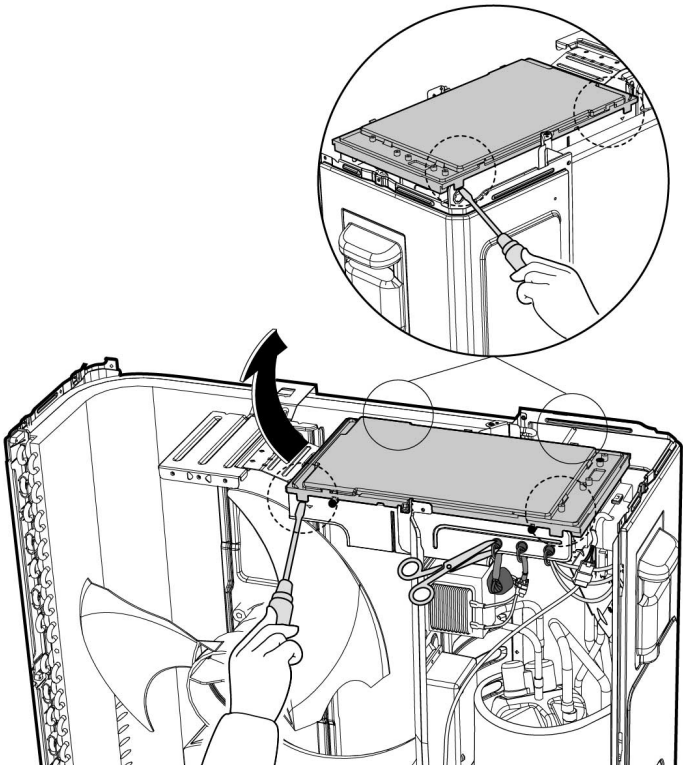
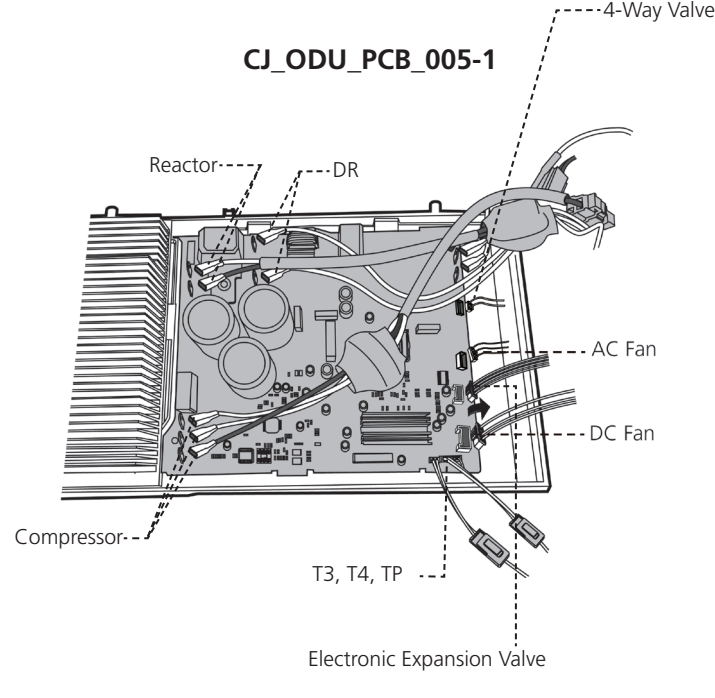
## ii) PCB for Inverter Models

### 3. PCB board 4

Procedure	Illustration
1) Remove the screws of the top cover. (2 screws) (see CJ_ODU_PCB_004-1).	 <p style="text-align: center;"><b>CJ_ODU_PCB_004-1</b></p>
2) Unfix the hooks and then open the electronic control box cover (4 hooks) (see CJ_ODU_PCB_004-2).	 <p style="text-align: center;"><b>CJ_ODU_PCB_004-2</b></p>
3) Disconnect the connector for fan motor from the electronic control board (see CJ_ODU_PCB_004-3). 4) Remove the connector for the compressor (see CJ_ODU_PCB_004-3). 5) Pull out the two blue wires connected with the four way valve (CJ_ODU_PCB_004-3). 6) Pull out connectors of the condenser coil temp. sensor(T3), outdoor ambient temp. sensor(T4) and discharge temp. sensor(TP) (CJ_ODU_PCB_004-3). 7) Disconnect the electronic expansion valve wire (CJ_ODU_PCB_004-3). 8) Then remove the electronic control board.	 <p style="text-align: center;"><b>CJ_ODU_PCB_004-3</b></p>

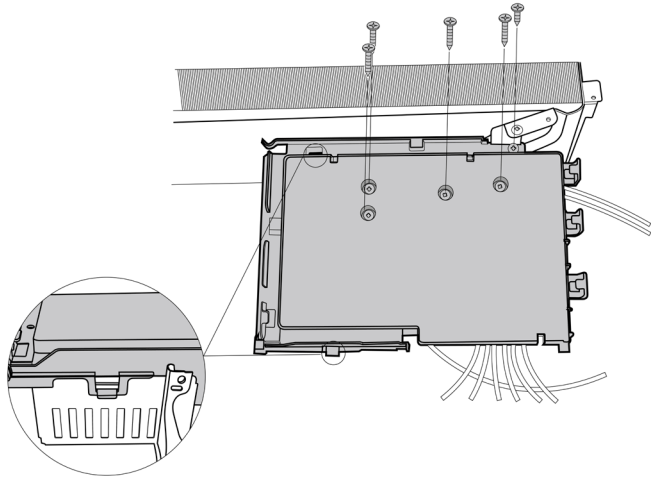
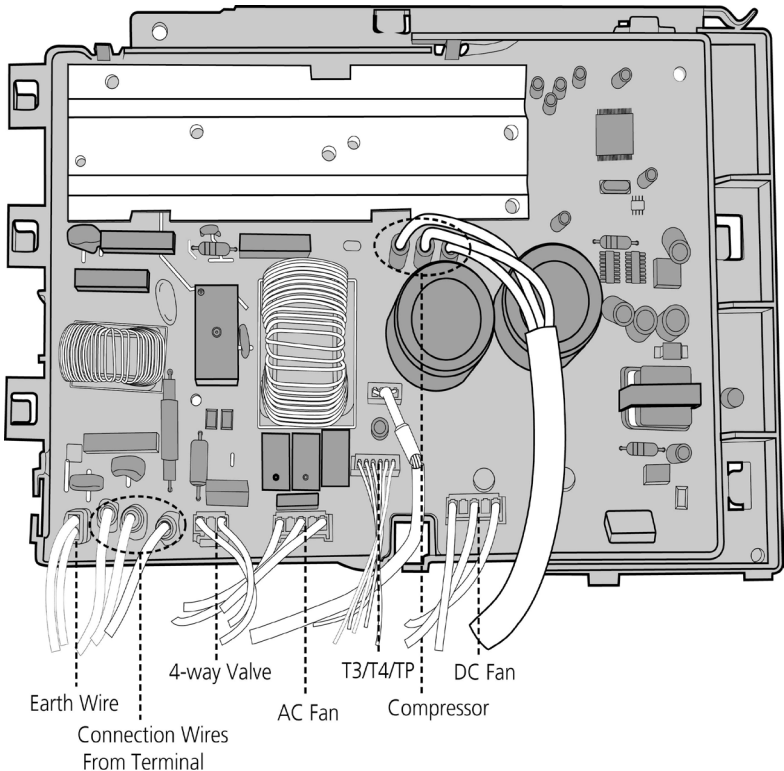
**Note:** This section is for reference only. Actual unit appearance may vary.

#### 4. PCB board 5

Procedure	Illustration
<p>1) Unfix the hooks and then open the electronic control box cover (4 hooks) (see CJ_ODU_PCB_005-1).</p>	
<p>2) Disconnect the connector for fan motor from the electronic control board (see CJ_ODU_PCB_005-2).</p> <p>3) Remove the connector for the compressor (see CJ_ODU_PCB_005-2).</p> <p>4) Pull out the two blue wires connected with the four way valve (see CJ_ODU_PCB_005-2).</p> <p>5) Pull out connectors of the condenser coil temp. sensor(T3), outdoor ambient temp. sensor(T4) and discharge temp. sensor(TP) (see CJ_ODU_PCB_005-2).</p> <p>6) Disconnect the electronic expansion valve wire (see Fig CJ_ODU_PCB_005-2).</p> <p>7) Then remove the electronic control board.</p>	 <p style="text-align: center;"><b>CJ_ODU_PCB_005-1</b></p> <p style="text-align: center;"><b>CJ_ODU_PCB_005-2</b></p>

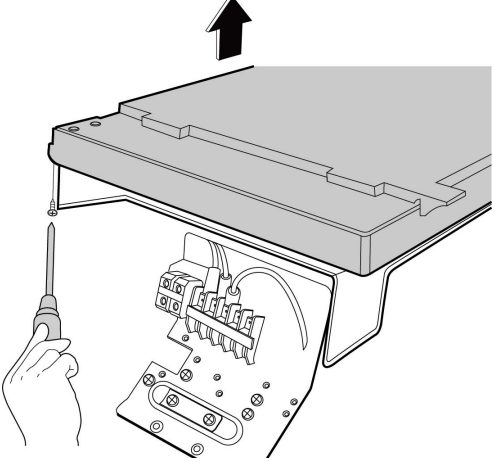
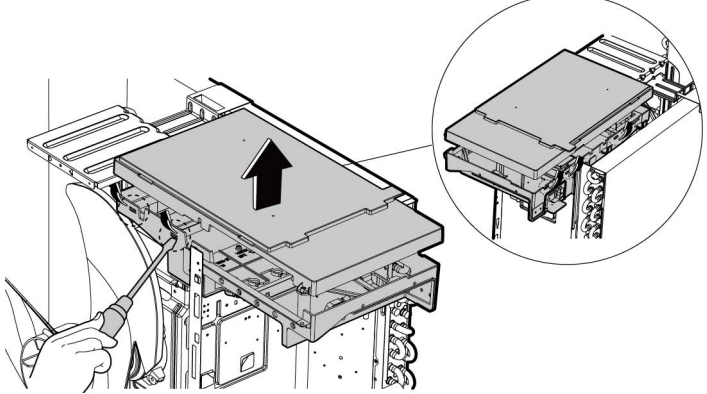
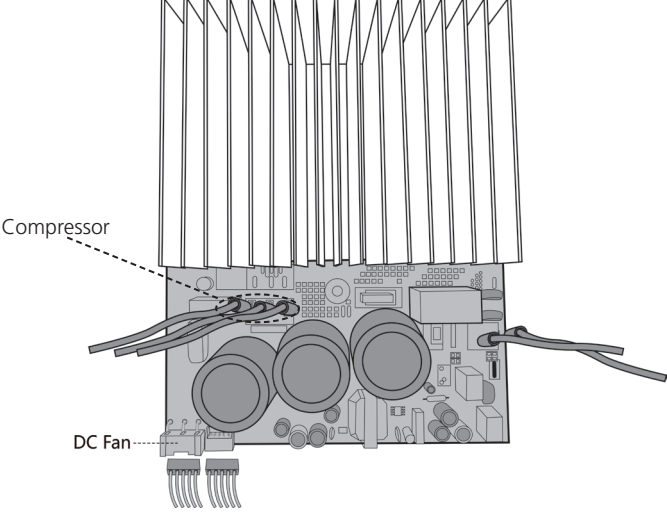
**Note:** This section is for reference only. Actual unit appearance may vary.

## 5. PCB board 6

Procedure	Illustration
<p>1) Remove the screws and unfix the hooks, then open the electronic control box cover (5 screws and 2 hooks)(see CJ_ODU_PCB_006-1).</p>	 <p style="text-align: center;"><b>CJ_ODU_PCB_006-1</b></p>
<p>2) Disconnect the connector for fan motor from the electronic control board (see CJ_ODU_PCB_006-2).</p> <p>3) Remove the connector for the compressor (see CJ_ODU_PCB_006-2).</p> <p>4) Pull out the two blue wires connected with the four way valve (see CJ_ODU_PCB_006-2).</p> <p>5) Pull out connectors of the condenser coil temp. sensor(T3),outdoor ambient temp. sensor(T4) and discharge temp. sensor(TP) (see CJ_ODU_PCB_006-2).</p> <p>6) Disconnect the electronic expansion valve wire (see Fig CJ_ODU_PCB_006-2).</p> <p>7) Remove the connector for the DR and reactor (see Fig CJ_ODU_PCB_006-2).</p> <p>8) Then remove the electronic control board.</p>	 <p style="text-align: center;"><b>CJ_ODU_PCB_006-2</b></p>

**Note:** This section is for reference only. Actual unit appearance may vary.

## 6. PCB board 7

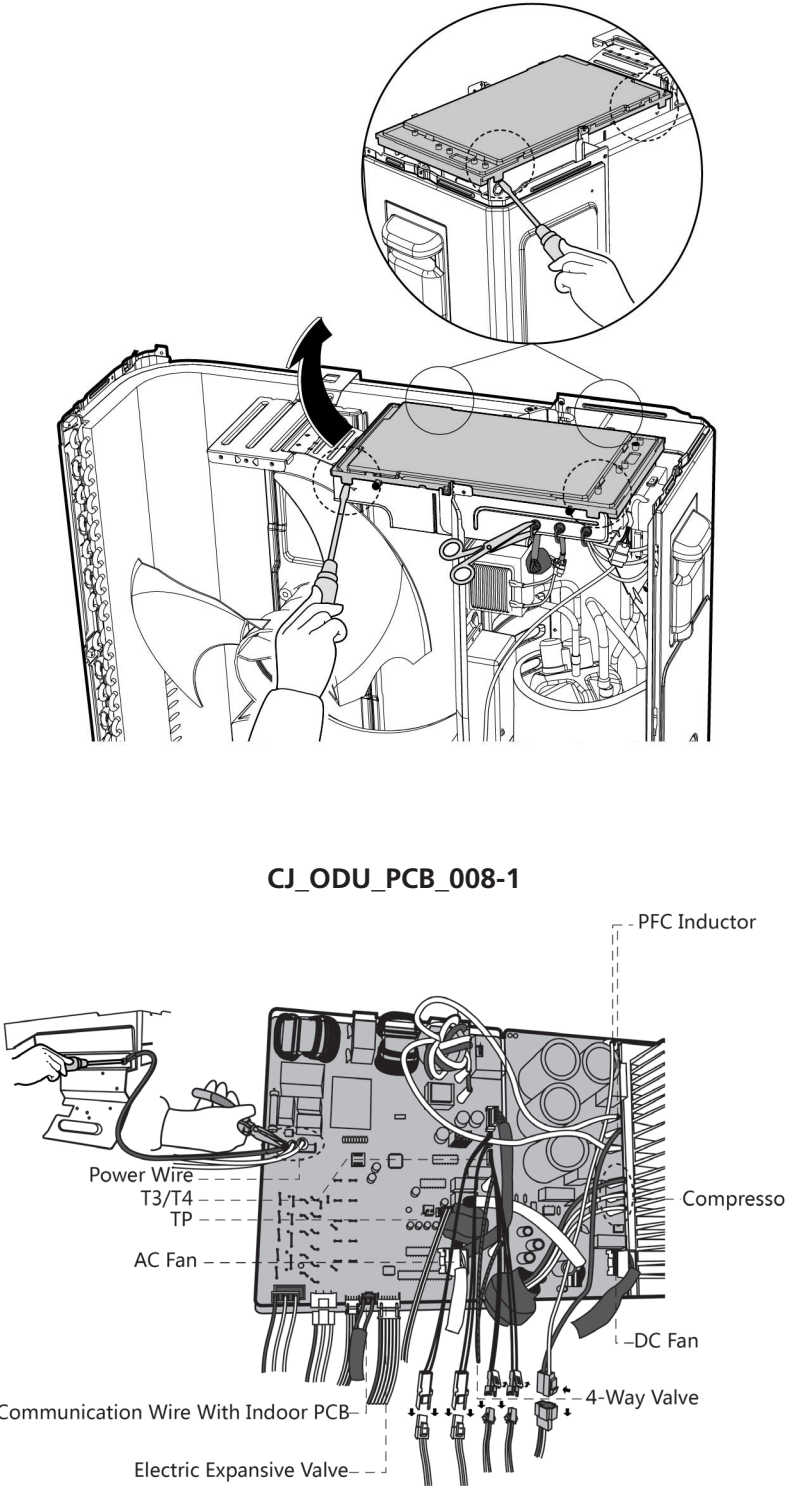
Procedure	Illustration
1) Remove the screws of the top cover. (1 screws) (see CJ_ODU_PCB_007-1).	 <p data-bbox="877 851 1133 884">CJ_ODU_PCB_007-1</p>
2) Unfix the hooks and then open the electronic control box cover (5 hooks) (see CJ_ODU_PCB_007-2).	 <p data-bbox="877 1321 1133 1355">CJ_ODU_PCB_007-2</p>
3) Disconnect the connector for fan motor from the IPM board (see CJ_ODU_PCB_007-3). 4) Remove the connector for the compressor (see CJ_ODU_PCB_007-3).	 <p data-bbox="877 1904 1133 1937">CJ_ODU_PCB_007-3</p>

Note: This section is for reference only. Actual unit appearance may vary.

Procedure	Illustration
<p>5) Pull out the wire connected with the terminal. (see CJ_ODU_PCB_007-4).</p> <p>6) Pull out connectors of the condenser coil temp. sensor(T3),outdoor ambient temp. sensor(T4) and discharge temp. sensor(TP) (see CJ_ODU_PCB_007-4).</p> <p>7) Disconnect the electronic expansion valve wire (see Fig CJ_ODU_PCB_007-4).</p> <p>8) Remove the connector for 4-way valve. (see Fig CJ_ODU_PCB_007-4).</p> <p>9) Remove the connector for the reactor (see Fig CJ_ODU_PCB_007-4).</p> <p>10)Then remove the electronic control box (see Fig CJ_ODU_PCB_007-4).</p>	<p style="text-align: center;"><b>CJ_ODU_PCB_007-4</b></p>

**Note:** This section is for reference only. Actual unit appearance may vary.

## 7. PCB board 8

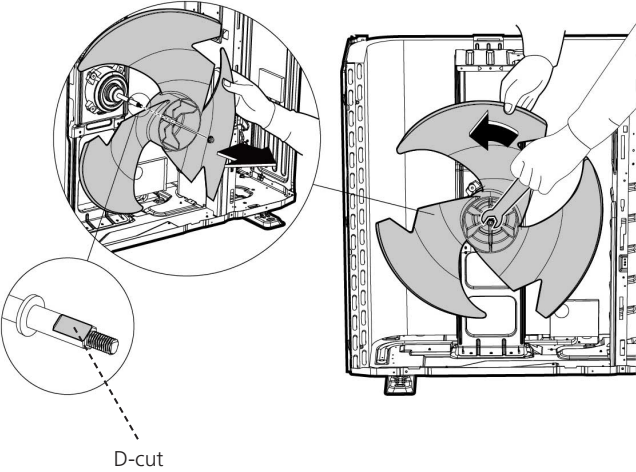
Procedure	Illustration
<ol style="list-style-type: none"> <li>1) Unfix the hooks and then open the electronic control box cover (4 hooks) (see CJ_ODU_PCB_008-1).</li> <li>2) Disconnect the connector for outdoor DC fan from the electronic control board (see CJ_ODU_PCB_008-2).</li> <li>3) Remove the connector for the compressor (see CJ_ODU_PCB_008-2).</li> <li>4) Pull out the two blue wires connected with the four way valve (see CJ_ODU_PCB_008-2).</li> <li>5) Pull out connectors of the condenser coil temp. sensor(T3), outdoor ambient temp. sensor(T4) and discharge temp. sensor(TP) (see CJ_ODU_PCB_008-2).</li> <li>6) Disconnect the electronic expansion valve wire (see Fig CJ_ODU_PCB_008-2).</li> <li>7) Disconnect the communication wire indoor PCB (see Fig CJ_ODU_PCB_008-2).</li> <li>8) Disconnect the PFC inductor (see Fig CJ_ODU_PCB_008-2).</li> <li>9) Then remove the electronic control box (see CJ_ODU_PCB_008-2).</li> </ol>	 <p style="text-align: center;"><b>CJ_ODU_PCB_008-1</b></p> <p style="text-align: center;"><b>CJ_ODU_PCB_008-2</b></p>

**Note:** This section is for reference only. Actual unit appearance may vary.



### 3.3 Fan Assembly

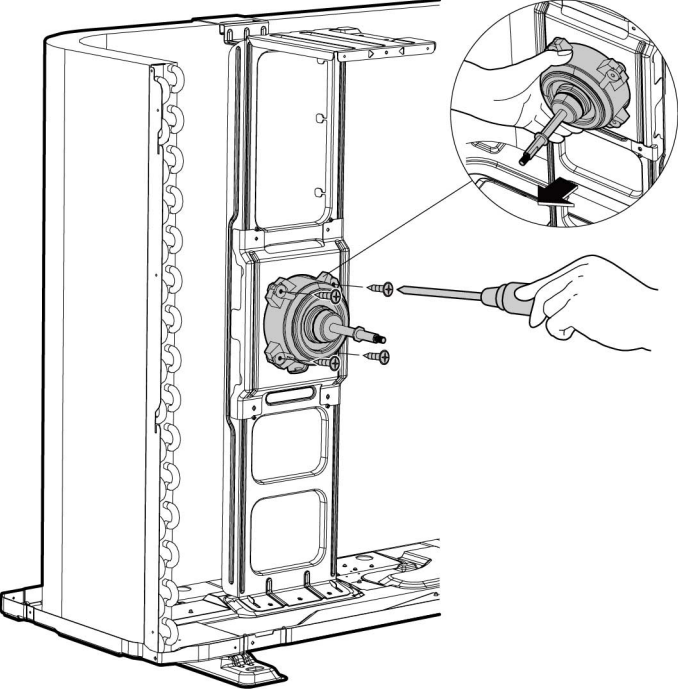
**Note:** Remove the panel plate (refer to 3.1 Panel Plate) before disassembling fan.

Procedure	Illustration
<p>1) Remove the nut securing the fan with a spanner (see CJ_ODU_FAN_001).</p> <p>2) Remove the fan.</p>	 <p>CJ_ODU_FAN_001</p>

**Note:** This section is for reference only. Actual unit appearance may vary.

### 3.4 Fan Motor

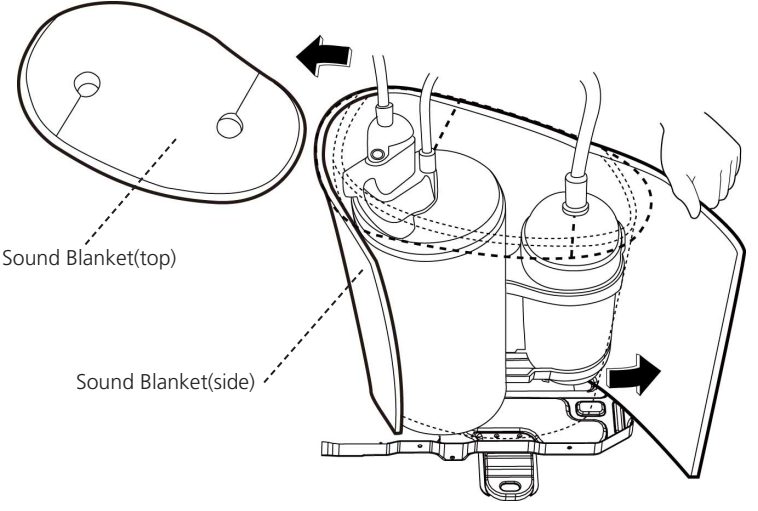
**Note:** Remove the panel plate and the connection of fan motor on PCB (refer to 3.1 Panel Plate and 3.2 Electrical parts) before disassembling fan motor.

Procedure	Illustration
<p>3) Remove the fixing screws of the fan motor (4 screws) (see CJ_ODU_MOTOR_001).</p> <p>4) Remove the fan motor.</p>	 <p data-bbox="898 1234 1182 1267">CJ_ODU_MOTOR_001</p>

**Note:** This section is for reference only. Actual unit appearance may vary.

### 3.5 Sound blanket

Note: Remove the panel plate (refer to 3.1 Panel plate) before disassembling sound blanket.

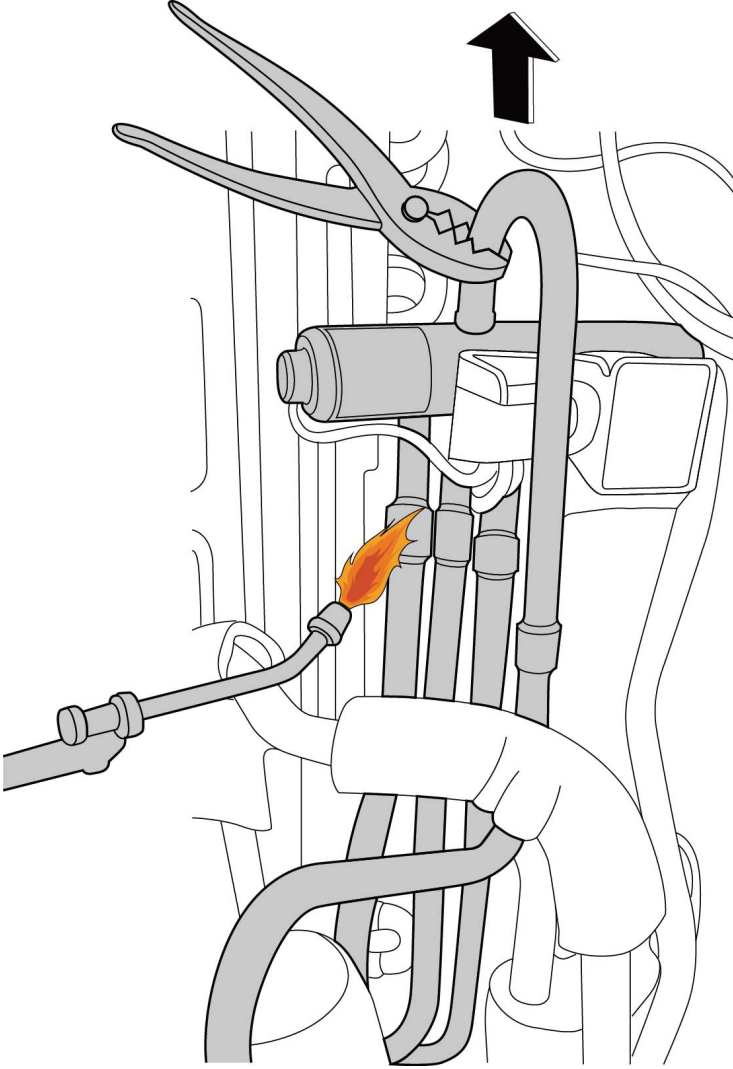
Procedure	Illustration
<p>1) Remove the sound blanket (side and top) (see CJ_ODU_BLANKET_001).</p>	 <p>CJ_ODU_BLANKET_001</p>

Note: This section is for reference only. Actual unit appearance may vary.

### 3.6 Four-way valve (for heat pump models)

**⚠ WARNING:** Evacuate the system and confirm that there is no refrigerant left in the system before removing the four-way valve and the compressor.

**Note:** Remove the panel plate, connection of four-way valve on PCB (refer to 3.1 Panel plate and 3.2 Electrical parts) before disassembling sound blanket.

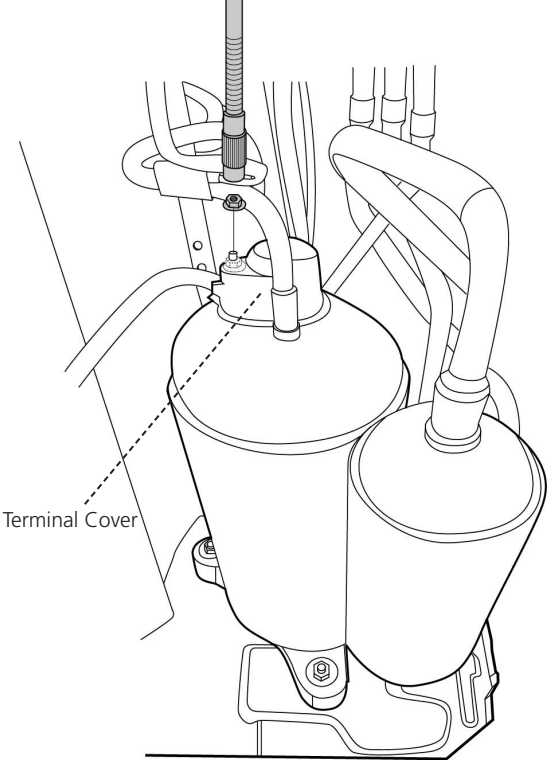
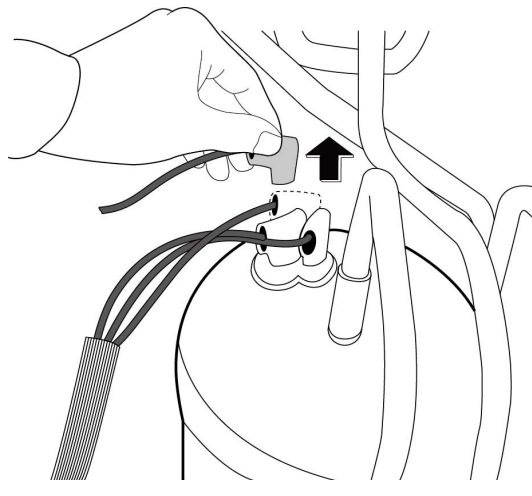
Procedure	Illustration
<ol style="list-style-type: none"><li>1) Heat up the brazed parts and then detach the the four-way valve and the pipe (see CJ_ODU_VALVE_001).</li><li>2) Remove the four-way valve assembly with pliers.</li></ol>	 <p data-bbox="911 1693 1171 1727">CJ_ODU_VALVE_001</p>

**Note:** This section is for reference only. Actual unit appearance may vary.

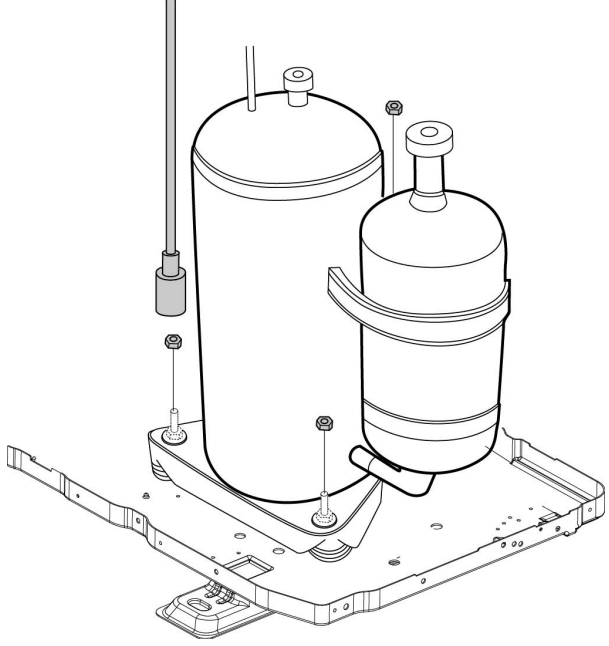
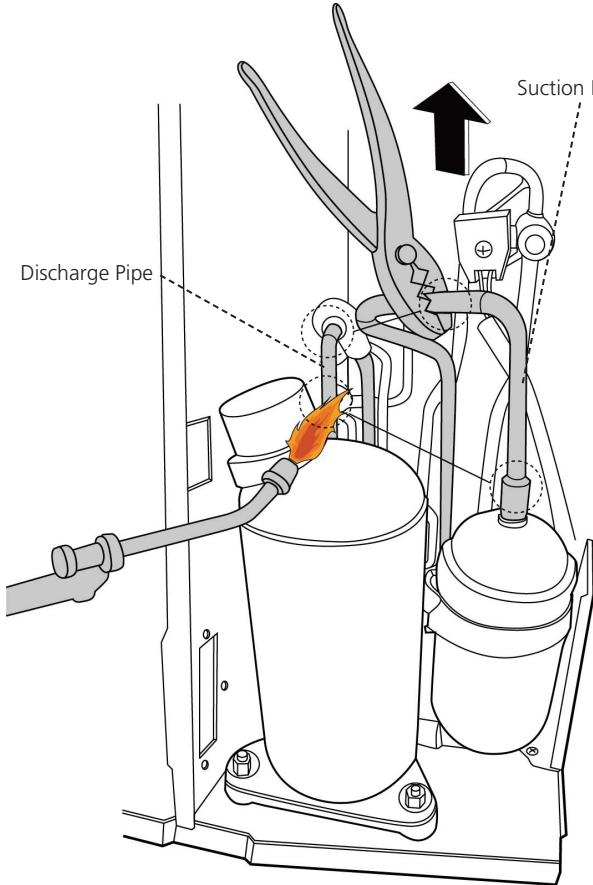
### 3.7 Compressor

**⚠ WARNING:** Evacuate the system and confirm that there is no refrigerant left in the system before removing the four-way valve and the compressor.

**Note:** Remove the panel plate, connection of compressor on PCB (refer to 3.1 Panel plate and 3.2 Electrical parts) before disassembling sound blanket.

Procedure	Illustration
<p>1) Remove the flange nut of terminal cover and remove the terminal cover (see CJ_ODU_COMP_001).</p>	 <p>The diagram shows a top-down view of the compressor assembly. A dashed line points to a terminal cover on the left side of the unit. The cover is a cylindrical component with a flange nut at the top. The compressor is connected to various pipes and electrical wires.</p> <p style="text-align: center;"><b>CJ_ODU_COMP_001</b></p>
<p>2) Disconnect the connectors (see CJ_ODU_COMP_002).</p>	 <p>The diagram shows a close-up of a hand disconnecting a connector from the compressor. The hand is pulling a grey connector away from a terminal block. An upward-pointing arrow indicates the direction of removal. The terminal block is connected to several electrical wires.</p> <p style="text-align: center;"><b>CJ_ODU_COMP_002</b></p>

**Note:** This section is for reference only. Actual unit appearance may vary.

Procedure	Illustration
<p>3) Remove the hex nuts and washers securing the compressor, located on the bottom plate (see CJ_ODU_COMP_003).</p>	 <p style="text-align: center;"><b>CJ_ODU_COMP_003</b></p>
<p>4) Heat up the brazed parts and then remove the the discharge pipe and the suction pipe (see CJ_ODU_COMP_004).</p> <p>5) Lift the compressor from the base pan assembly with pliers.</p>	 <p style="text-align: center;"><b>CJ_ODU_COMP_004</b></p>

**Note:** This section is for reference only. Actual unit appearance may vary.

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# Troubleshooting

## Contents

<b>1.</b>	<b>Safety Caution .....</b>	<b>3</b>
<b>2.</b>	<b>General Troubleshooting .....</b>	<b>4</b>
<b>3.</b>	<b>Complain Record Form .....</b>	<b>6</b>
<b>4.</b>	<b>Information Inquiry .....</b>	<b>8</b>
<b>5.</b>	<b>Error Diagnosis and Troubleshooting Without Error Code.....</b>	<b>11</b>
	5.1 Remote maintenance.....	11
	5.2 Field maintenance .....	12
<b>6.</b>	<b>Quick Maintenance by Error Code.....</b>	<b>17</b>
<b>7.</b>	<b>Troubleshooting by Error Code.....</b>	<b>18</b>
	7.1 E0 / F4 (EEPROM parameter error diagnosis and solution) .....	18
	7.2 E1 (Indoor and outdoor unit communication error diagnosis and solution)...	19
	7.3 E2 (Zero-crossing detection error diagnosis and solution) .....	21
	7.4 E3 / F5 (Fan speed is operating outside of the normal range diagnosis and solution).....	22
	7.5 E4/E5/F1/F2/F3 (Open circuit or short circuit of temperature sensor diagnosis and solution) .....	25
	7.6 E7 (Indoor PCB / Display board communication error diagnosis and solution)	26
	7.7 EC (Refrigerant Leakage Detection diagnosis and solution) .....	27

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# Troubleshooting

## Contents

7.8	F0 (Overload current protection diagnosis and solution) .....	28
7.9	P0 (IPM malfunction or IGBT over-strong current protection diagnosis and solution) .....	29
7.10	P1 (Over voltage or too low voltage protection diagnosis and solution) .....	30
7.11	P2 (High temperature protection of IPM module diagnosis and solution) .....	31
7.12	P4 (Inverter compressor drive error diagnosis and solution) .....	32
7.13	P6 (Low pressure protection diagnosis and solution) .....	33
<b>8.</b>	<b>Check Procedures</b> .....	<b>34</b>



## 1. Safety Caution

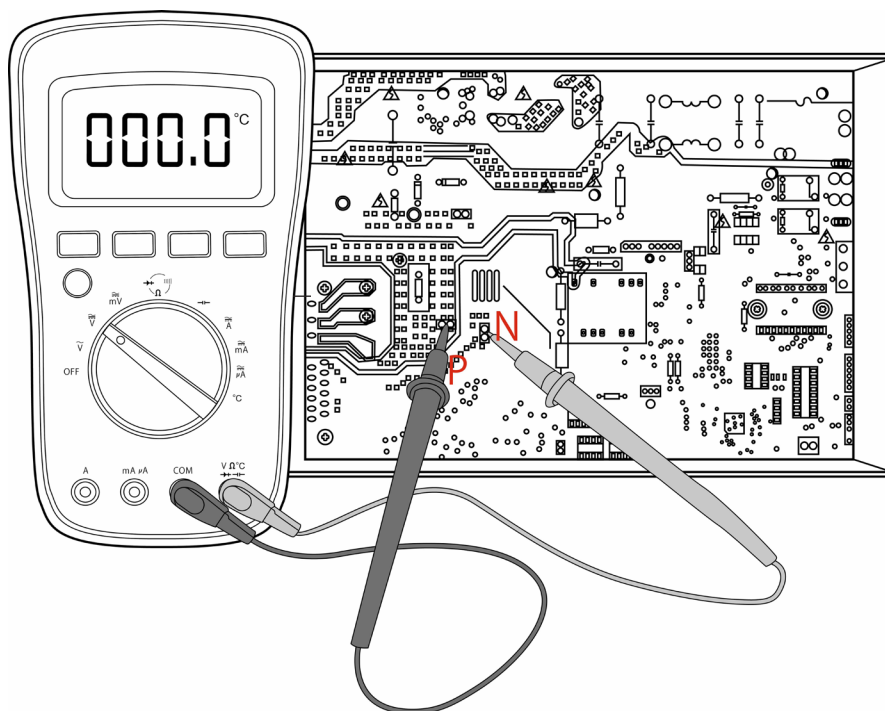
### ⚠ WARNING

Be sure to turn off all power supplies or disconnect all wires to avoid electric shock. While checking indoor/outdoor PCB, please equip oneself with antistatic gloves or wrist strap to avoid damage to the board.

### ⚠ WARNING

Electricity remains in capacitors even when the power supply is off. Ensure the capacitors are fully discharged before troubleshooting.

Test the voltage between P and N on back of the main PCB with multimeter. If the voltage is zero, the capacitors are fully discharged.



Note: This picture is for reference only. Actual appearance may vary.

## 2. General Troubleshooting

### 2.1 Error Display (Indoor Unit)

When the indoor unit encounters a recognized error, the operation lamp will flash in a corresponding series, the timer lamp may turn on or begin flashing, and an error code will be displayed. These error codes are described in the following table:

Operation Lamp	Timer Lamp	Display	Error Information	Solution
1 time	OFF	E0	Indoor unit EEPROM parameter error	TS18
2 times	OFF	E1	Indoor / outdoor unit communication error	TS19
3 times	OFF	E2	Zero-crossing signal detection error(for some models)	TS21
4 times	OFF	E3	The indoor fan speed is operating outside of the normal range	TS22
5 times	OFF	E4	Indoor room temperature sensor T1 is in open circuit or has short circuited	TS25
6 times	OFF	E5	Evaporator coil temperature sensor T2 is in open circuit or has short circuited	TS25
9 times	OFF	E7	Indoor PCB / Display board communication error(for some models)	TS26
7 times	OFF	EC	Refrigerant leak detected	TS27
1 times	ON	F0	Current overload protection	TS28
2 times	ON	F1	Outdoor room temperature sensor T4 is in open circuit or has short circuited	TS25
3 times	ON	F2	Condenser coil temperature sensor T3 is in open circuit or has short circuited	TS25
4 times	ON	F3	Compressor discharge temperature sensor TP is in open circuit or has short circuited	TS25
5 times	ON	F4	Outdoor unit EEPROM parameter error	TS18
6 times	ON	F5	The outdoor fan speed is operating outside of the normal range(for some models)	TS22
1 times	FLASH	P0	IPM malfunction or IGBT over-strong current protection	TS29
2 times	FLASH	P1	Over voltage or over low voltage protection	TS30
3 times	FLASH	P2	High temperature protection of IPM module	TS31
4 times	FLASH	P3	Outdoor ambient temperature is too low(for some models)	/
5 times	FLASH	P4	Inverter compressor drive error	TS32
7 times	FLASH	P6	Protection of low compressor pressure(for some models)	TS33

#### P3\*:

1) In heating mode, when the outdoor temperature is lower than LowHeatPreTemp°C for 1 hour, the indoor unit display error code P3.

2) If the outdoor temperature is higher than LowHeatPreTemp+3°C for 10 minutes and compressor stop for 1 hour or outdoor temperature is higher than LowHeatPreTemp+20°C for 10 minutes, then the unit will return to work.

---

## 2.2 Error Display (For units with green and red LED lights driven by compressor chip)

There are 2 LED lights (RED color and GREEN color) welded in outdoor main board. After power on, LED show different actions when encounter different problems.

No.	Problem	LED(GREEN)	LED(RED)	Solution
1	Standby normally	ON	OFF	-
2	Operate normally	OFF	ON	-
3	Compressor driven chip EEPROM parameter error	ON	FLASH	TS18
4	IPM malfunction or IGBT over-strong current protection	FLASH	OFF	TS29
5	Over voltage or too low voltage protection	ON	ON	TS30
6	Inverter compressor drive error	OFF	FLASH	TS32
7	Inverter compressor drive error	FLASH	LIGHT	TS32
8	Communication error between outdoor main chip and compressor driven chip	FLASH	FLASH	TS18

### For other errors:

The display board may show a garbled code or a code undefined by the service manual. Ensure that this code is not a temperature reading.

### Troubleshooting:

Test the unit using the remote control. If the unit does not respond to the remote, the indoor PCB requires replacement. If the unit responds, the display board requires replacement.

### 3. Complain Record Form

#### Complain Record Form

Request No.:

Date:

Installation Date:

Service Date:

Customer Information			
Name		Telephone No.	
Home Address			
Email			
Product Information			
Indoor Unit Model		Outdoor Unit Model	
Serial No. of indoor unit			
Serial No. of outdoor unit			
Working Mode	<input type="checkbox"/> Cooling <input type="checkbox"/> Heating <input type="checkbox"/> Fan only <input type="checkbox"/> Dry		
Setting temperature	_____°C / °F	Fan speed	<input type="checkbox"/> Turbo <input type="checkbox"/> High <input type="checkbox"/> Medium <input type="checkbox"/> Low <input type="checkbox"/> Auto
Temperature of air inlet	_____°C / °F	Temperature of air outlet	_____°C / °F
Installation / Condition Information			
Indoor temperature	_____°C / °F	Indoor humidity	_____ %RH
Outdoor temperature	_____°C / °F	Outdoor humidity	_____ %RH
Length of Connecting pipe		Pipe diameter	Gas pipe:          Liquid pipe:
Length of Wiring		wire diameter	
System Running Pressure	_____MPa   or   _____Bar   or   _____PSI		
Room size (L*W*H)			
Photo of Installation of Indoor unit (Photo #1)		Photo of Installation of Outdoor unit (Photo #2)	
Failure Description			
Error Code of Indoor unit		Code of Outdoor PCB	
Unit does not start			
Remote control does not work			
Indoor display shows nothing			
No cooling or heating at all			
Less cooling or heating			
Unit starts but stops shortly			
High noise			
High vibration			

Parameter Checking information by Remote controller			
Displaying code	Displaying code meaning	Display value	Display value meaning
T1	Room temperature		
T2	Indoor coil temperature		
T3	Outdoor coil temperature		
T4	Ambient temperature		
Tb	Outlet temperature of indoor coil		
TP	Discharge temperature		
TH	Suction temperature		
FT	Targeted Frequency		
Fr	Actual Frequency		
IF	Indoor fan speed		
OF	Outdoor fan speed		
LA	EXV opening steps		
CT	Compressor continuous running time		
ST	Causes of compressor stop.		
A0, A1, 0, 1, 2, 3, 4, 5, 6, L, A, U, T	Reserved		

Approval from Manufacturer	
<input type="checkbox"/> Approved	
<input type="checkbox"/> More Proof needed	
<input type="checkbox"/> Rejected	

---

## 4. Information Inquiry

- To enter information inquiry status, complete the following procedure within ten seconds:
  - Press LED(or DO NOT DISTURB) 3 times.
  - Press SWING(or AIR DIRECTION) 3 times.
- Finish 1 and 2 within 10 seconds, you will hear beeps for two seconds, which means the unit goes into parameter checking mode.
- Use the LED(or DO NOT DISTURB) and SWING(or AIR DIRECTION) buttons to cycle through information displayed.
- Pressing LED(or DO NOT DISTURB) will display the next code in the sequence. Pressing SWING(or AIR DIRECTION) will show the previous.
- The following table shows information codes. The screen will display this code for two seconds, then the information for 25 seconds.

Displayed code	Explanation	Displayed value	Meaning	Additional Notes
T1	Room temperature	-1F,-1E,-1d,-1c,-1b,-1A -19—99 A0,A1,...A9 b0,b1,...b9 c0,c1,...c9 d0,d1,...d9 E0,E1,...E9 F0,F1,...F9	-25,-24,-23,-22,-21,-20 -19—99 100,101,...109 110,111,...119 120,121,...129 130,131,...139 140,141,...149 150,151,...159	<ol style="list-style-type: none"> <li>All displayed temperatures use actual values.</li> <li>All temperatures are displayed in °C regardless of remote used.</li> <li>T1, T2, T3, T4, and T2B display ranges from -25 to 70 °C. TP display ranges from -20 to 130 °C.</li> <li>The frequency display ranges from 0 to 159HZ.</li> <li>If the actual values exceed or fall short of the defined range, the values closest to the maximum and minimum values will be displayed.</li> </ol>
T2	Indoor coil temperature			
T3	Outdoor coil temperature			
T4	Ambient temperature			
TB	Outlet temperature of indoor coil			
TP	Discharge temperature			
TH	Suction temperature			
FT	Targeted frequency			
FR	Actual frequency			
IF	Indoor fan speed	0 1,2,3,4	OFF Low speed, Medium speed, High speed, Turbo.	N/A Used for some large capacity motors.
OF	Outdoor fan speed	14-FF	Actual fan speed is equal to the display value converted to decimal value and multiplied by 10. This is measured in RPM.	Used for some small capacity motors. The display value is 14-FF (hexadecimal). The corresponding fan speed ranges from 200 to 2550RPM.
LR	EXV opening angle	0-FF	Actual EXV opening value is equal to the display value converted to decimal value and then multiplied by 2.	-
CT	Compressor continuous running time	0-FF	0-255 minutes	If the actual value exceeds or falls short of the defined range, the value closest to the maximum and minimum will be displayed.
ST	Causes of compressor stop	0-99	For a detailed explanation, contact technical support.	-

Displayed code	Explanation	Displayed value	Meaning	Additional Notes
R0	Reserved	0-FF 2-28 5-20 5-25	-	-
R1				
b0				
b1				
b2				
b3				
b4				
b5				
b6				
dL				
Rc				
Uo				
Td				
dR				
dS				
dT				



---

## 5. Error Diagnosis and Troubleshooting Without Error Code

### WARNING

Be sure to turn off unit before any maintenance to prevent damage or injury.

#### 5.1 Remote maintenance

**SUGGESTION:** When troubles occur, please check the following points with customers before field maintenance.

No.	Problem	Solution
1	Unit will not start	TS13 - TS14
2	The power switch is on but fans will not start	TS13 - TS14
3	The temperature on the display board cannot be set	TS13 - TS14
4	Unit is on but the wind is not cold(hot)	TS13 - TS14
5	Unit runs, but shortly stops	TS13 - TS14
6	The unit starts up and stops frequently	TS13 - TS14
7	Unit runs continuously but insufficient cooling(heating)	TS13 - TS14
8	Cool can not change to heat	TS13 - TS14
9	Unit is noisy	TS13 - TS14

---

## 5.2 Field maintenance

	Problem	Solution
1	Unit will not start	TS15 - TS16
2	Compressor will not start but fans run	TS15 - TS16
3	Compressor and condenser (outdoor) fan will not start	TS15 - TS16
4	Evaporator (indoor) fan will not start	TS15 - TS16
5	Condenser (Outdoor) fan will not start	TS15 - TS16
6	Unit runs, but shortly stops	TS15 - TS16
7	Compressor short-cycles due to overload	TS15 - TS16
8	High discharge pressure	TS15 - TS16
9	Low discharge pressure	TS15 - TS16
10	High suction pressure	TS15 - TS16
11	Low suction pressure	TS15 - TS16
12	Unit runs continuously but insufficient cooling	TS15 - TS16
13	Too cool	TS15 - TS16
14	Compressor is noisy	TS15 - TS16
15	Horizontal louver can not revolve	TS15 - TS16

1.Remote Maintenance	Electrical Circuit				Refrigerant Circuit													
Possible causes of trouble	Power failure																	
	The main power tripped																	
	Loose connections																	
	Faulty transformer																	
	The voltage is too high or too low																	
	The remote control is powered off																	
	Broken remote control																	
	Dirty air filter																	
	Dirty condenser fins																	
	The setting temperature is higher/lower than the room's(cooling/heating)																	
	The ambient temperature is too high/low when the mode is cooling/heating																	
	Fan mode																	
	SILENCE function is activated(optional function)																	
Frosting and defrosting frequently																		
Unit will not start	☆	☆	☆	☆														
The power switch is on but fans will not start			☆	☆	☆													
The temperature on the display board cannot be set						☆	☆											
Unit is on but the wind is not cold(hot)										☆	☆	☆						
Unit runs, but shortly stops					☆					☆	☆							
The unit starts up and stops frequently					☆						☆					☆		
Unit runs continuously but insufficient cooling/heating)								☆	☆	☆	☆			☆				
Cool can not change to heat																		
Unit is noisy																		
Test method / remedy	Test voltage																	
	Close the power switch																	
	Inspect connections - tighten																	
	Change the transformer																	
	Test voltage																	
	Replace the battery of the remote control																	
	Replace the remote control																	
	Clean or replace																	
	Clean																	
	Adjust the setting temperature																	
	Turn the AC later																	
	Adjust to cool mode																	
	Turn off SILENCE function.																	
Turn the AC later																		

1.Remote Maintenance	Others					
Possible causes of trouble	Heavy load condition	Loosen hold down bolts and / or screws	Bad airproof	The air inlet or outlet of either unit is blocked	Interference from cell phone towers and remote boosters	Shipping plates remain attached
Unit will not start						
The power switch is on but fans will not start					☆	
The temperature on the display board cannot be set						
Unit is on but the wind is not cold(hot)						
Unit runs, but shortly stops						
The unit starts up and stops frequently				☆		
Unit runs continuously but insufficient cooling(heating)	☆		☆	☆		
Cool can not change to heat						
Unit is noisy		☆				☆
Test method / remedy	Check heat load	Tighten bolts or screws	Close all the windows and doors	Remove the obstacles	Reconnect the power or press <b>ON/OFF</b> button on remote control to restart operation	Remove them

2.Field Maintenance	Electrical Circuit														
Possible causes of trouble	Power failure	Blown fuse or varistor	Loose connections	Shorted or broken wires	Safety device opens	Faulty thermostat / room temperature sensor	Wrong setting place of temperature sensor	Faulty transformer	Shorted or open capacitor	Faulty magnetic contactor for compressor	Faulty magnetic contactor for fan	Low voltage	Faulty stepping motor	Shorted or grounded compressor	Shorted or grounded fan motor
Unit will not start	☆	☆	☆	☆	☆			☆							
Compressor will not start but fans run				☆		☆			☆	☆				☆	
Compressor and condenser (outdoor) fan will not start				☆		☆				☆					
Evaporator (indoor) fan will not start				☆					☆		☆				☆
Condenser (Outdoor) fan will not start				☆		☆			☆		☆				☆
Unit runs, but shortly stops										☆		☆			
Compressor short-cycles due to overload										☆		☆			
High discharge pressure															
Low discharge pressure															
High suction pressure															
Low suction pressure															
Unit runs continuously but insufficient cooling															
Too cool						☆	☆								
Compressor is noisy															
Horizontal louver can not revolve			☆	☆									☆		
Test method / remedy	Test voltage	Inspect fuse type & size	Inspect connections - tighten	Test circuits with tester	Test continuity of safety device	Test continuity of thermostat / sensor & wiring Place the temperature sensor at the central of the air inlet grille	Check control circuit with tester	Check capacitor with tester	Test continuity of coil & contacts	Test continuity of coil & contacts	Test voltage	Replace the stepping motor	Check resistance with multimeter	Check resistance with multimeter	

2.Field Maintenance	Refrigerant Circuit														Others								
Possible causes of trouble	Compressor stuck	Shortage of refrigerant	Restricted liquid line	Dirty air filter	Dirty evaporator coil	Insufficient air through evaporator coil	Overcharge of refrigerant	Dirty or partially blocked condenser	Air or incompressible gas in refrigerant cycle	Short cycling of condensing air	High temperature condensing medium	Insufficient condensing medium	Broken compressor internal parts	Inefficient compressor	Expansion valve obstructed	Expansion valve or capillary tube closed completely	Leaking power element on expansion valve	Poor installation of feeler bulb	Heavy load condition	Loosen hold down bolts and / or screws	Shipping plates remain attached	Poor choices of capacity	Contact of piping with other piping or external plate
Unit will not start																							
Compressor will not start but fans run	☆																						
Compressor and condenser (outdoor) fan will not start																							
Evaporator (indoor) fan will not start																							
Condenser (Outdoor) fan will not start																							
Unit runs, but shortly stops		☆	☆				☆	☆								☆	☆						
Compressor short-cycles due to overload		☆					☆	☆															
High discharge pressure							☆	☆	☆	☆	☆												
Low discharge pressure		☆												☆									
High suction pressure							☆							☆				☆	☆				
Low suction pressure		☆	☆	☆	☆	☆								☆	☆	☆							
Unit runs continuously but insufficient cooling		☆	☆	☆	☆	☆		☆	☆	☆				☆					☆			☆	
Too cool																							
Compressor is noisy							☆						☆							☆	☆		☆
Horizontal louver can not revolve																							
Test method / remedy	Replace the compressor	Leak test	Replace restricted part	Clean or replace	Clean coil	Check fan	Change charged refrigerant volume	Clean condenser or remove obstacle	Purge, evacuate and recharge	Remove obstruction to air flow	Remove obstruction in air or water flow	Remove obstruction in air or water flow	Replace compressor	Test compressor efficiency	Replace valve	Replace valve	Replace valve	Fix feeler bulb	Check heat load	Tighten bolts or screws	Remove them	Choose AC of lager capacity or add the number of AC	Rectify piping so as not to contact each other or with external plate

## 6. Quick Maintenance by Error Code

If you do not have the time to test which specific parts are faulty, you can directly change the required parts according to the error code.

You can find the parts to replace by error code in the following table.

Part requiring replacement	Error Code								
	E0	E1	E2	E3	E4	E5	E7	EC	F0
Indoor PCB	✓	✓	✓	✓	✓	✓	✓	✓	✗
Outdoor PCB	✗	✓	✗	✗	✗	✗	✗	✗	✓
Display board	✗	✗	✗	✗	✗	✗	✓	✗	✗
Indoor fan motor	✗	✗	✗	✓	✗	✗	✗	✗	✗
Outdoor fan motor	✗	✗	✗	✗	✗	✗	✗	✗	✗
T1 sensor	✗	✗	✗	✗	✓	✗	✗	✗	✗
T2 Sensor	✗	✗	✗	✗	✗	✓	✗	✓	✗
T3 Sensor	✗	✗	✗	✗	✗	✗	✗	✗	✗
T4 Sensor	✗	✗	✗	✗	✗	✗	✗	✗	✗
TP Sensor	✗	✗	✗	✗	✗	✗	✗	✗	✗
Reactor	✗	✓	✗	✗	✗	✗	✗	✗	✗
Compressor	✗	✗	✗	✗	✗	✗	✗	✗	✓
Additional refrigerant	✗	✗	✗	✗	✗	✗	✗	✓	✗

Part requiring replacement	F1	F2	F3	F4	F5	P0	P1	P2	P4	P6
Outdoor PCB	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Outdoor fan motor	✗	✗	✗	✗	✓	✓	✗	✗	✓	✗
T3 Sensor	✗	✓	✗	✗	✗	✗	✗	✗	✗	✗
T4 Sensor	✓	✗	✗	✗	✗	✗	✗	✗	✗	✗
TP Sensor	✗	✗	✓	✗	✗	✗	✗	✗	✗	✗
Reactor	✗	✗	✗	✗	✗	✗	✓	✗	✗	✗
Compressor	✗	✗	✗	✗	✗	✓	✗	✗	✓	✗
IPM module board	✗	✗	✗	✗	✗	✓	✓	✓	✓	✗
System blockages	✗	✗	✗	✗	✗	✗	✗	✗	✗	✓
Faulty over load protector	✗	✗	✗	✗	✗	✗	✗	✗	✗	✓
Wiring mistake	✗	✗	✗	✗	✗	✗	✗	✗	✗	✓

**Note:** For certain models, outdoor PCB could not be removed separately. In this case, the outdoor electric control box should be replaced as a whole.

## 7. Troubleshooting by Error Code

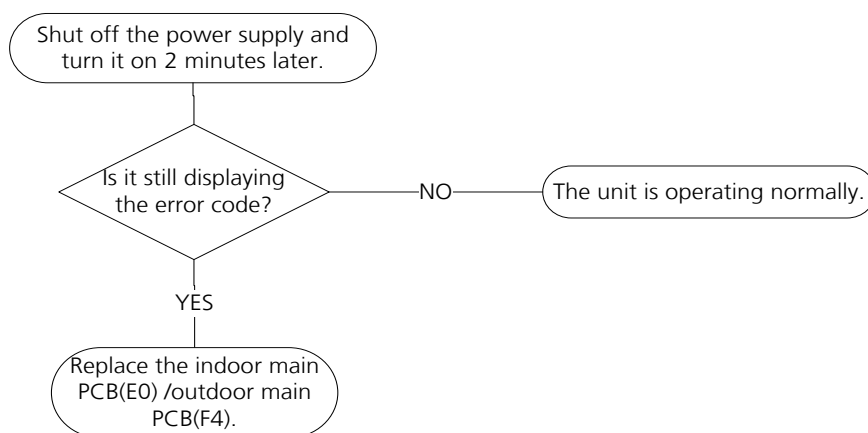
### 7.1 E0 / F4 (EEPROM parameter error diagnosis and solution)

**Description:** Indoor or outdoor PCB main chip does not receive feedback from EEPROM chip.

**Recommended parts to prepare:**

- Indoor PCB
- Outdoor PCB

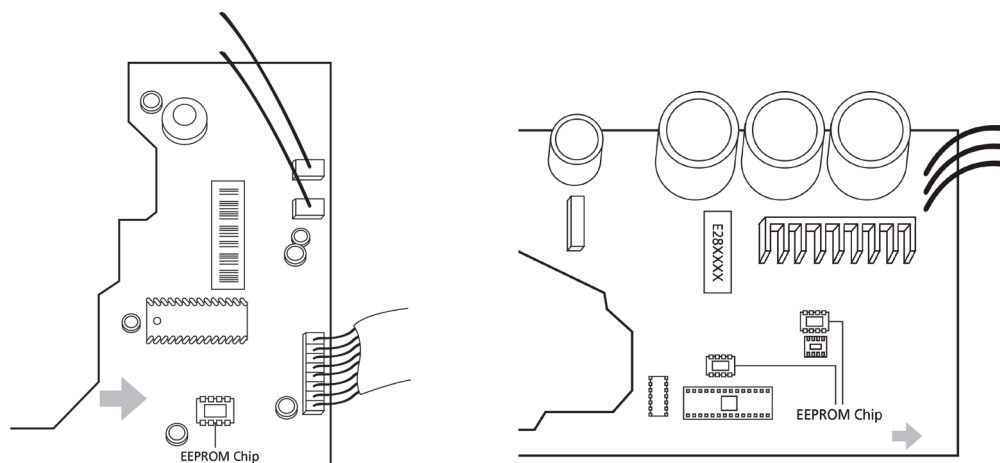
**Troubleshooting and repair:**



**Remarks:**

**EEPROM:** A read-only memory whose contents can be erased and reprogrammed using a pulsed voltage.

The location of the EEPROM chip on the indoor and outdoor PCB is shown in the following two images:



**Note:** For certain models, outdoor PCB could not be removed separately. In this case, the outdoor electric control box should be replaced as a whole. This pictures are only for reference, actual appearance may vary.

Troubleshooting and repair of compressor driven chip EEPROM parameter error and communication error between outdoor main chip and compressor driven chip are same as F4.



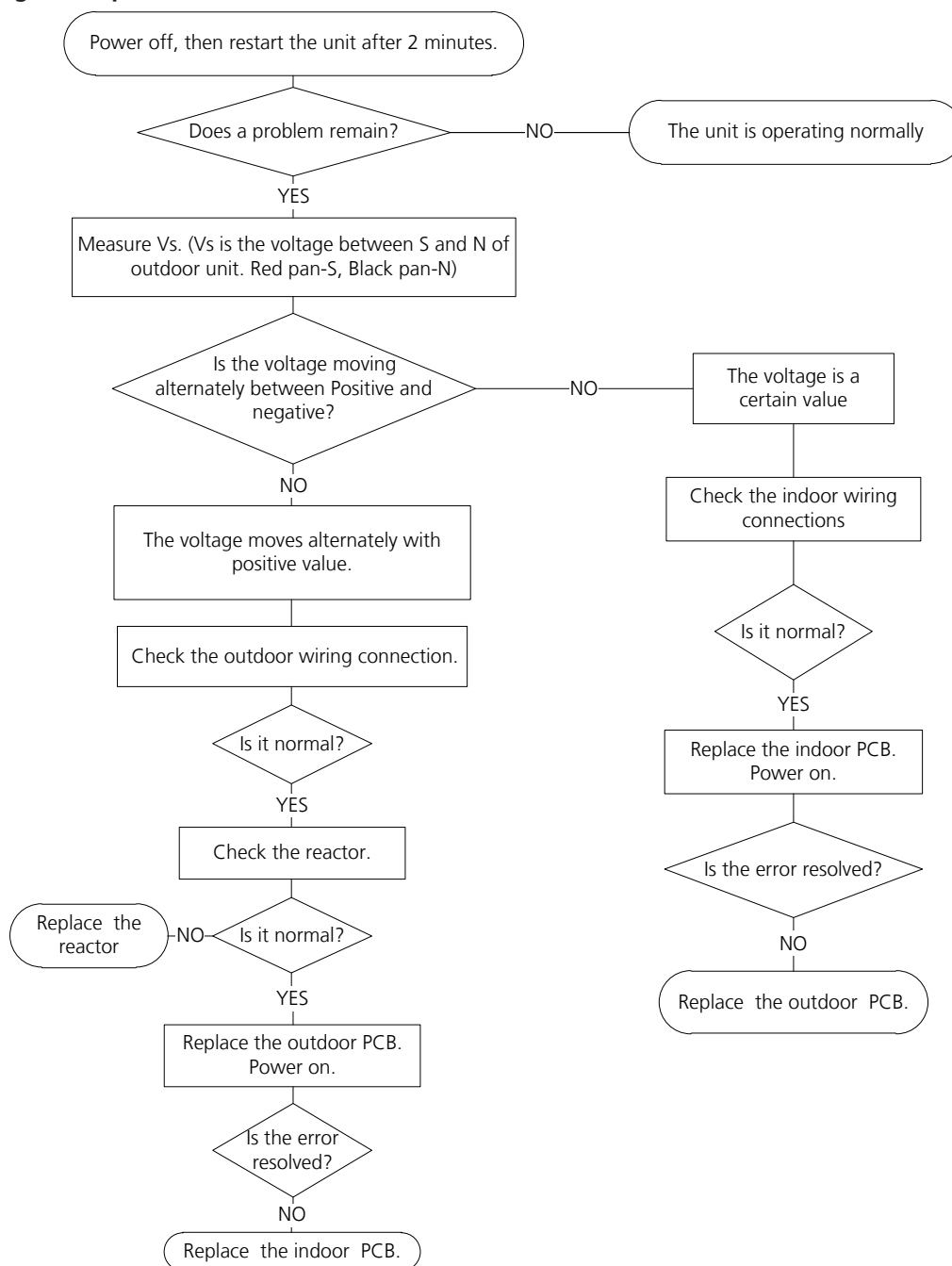
## 7.2 E1 (Indoor and outdoor unit communication error diagnosis and solution)

**Description:** Indoor unit can not communicate with outdoor unit

**Recommended parts to prepare:**

- Indoor PCB
- Outdoor PCB
- Reactor

**Troubleshooting and repair:**

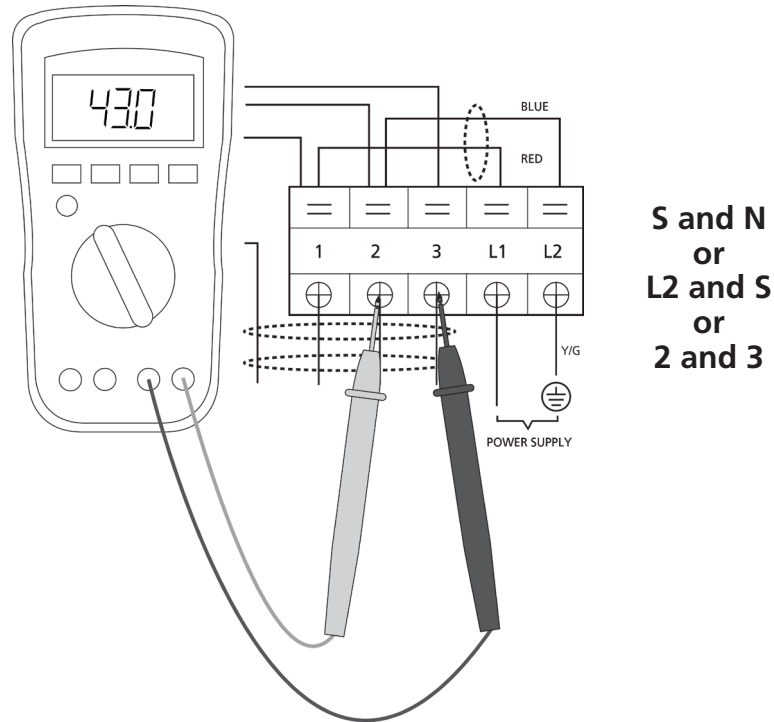


**Note:** For certain models, outdoor PCB could not be removed separately. In this case, the outdoor electric control box should be replaced as a whole.

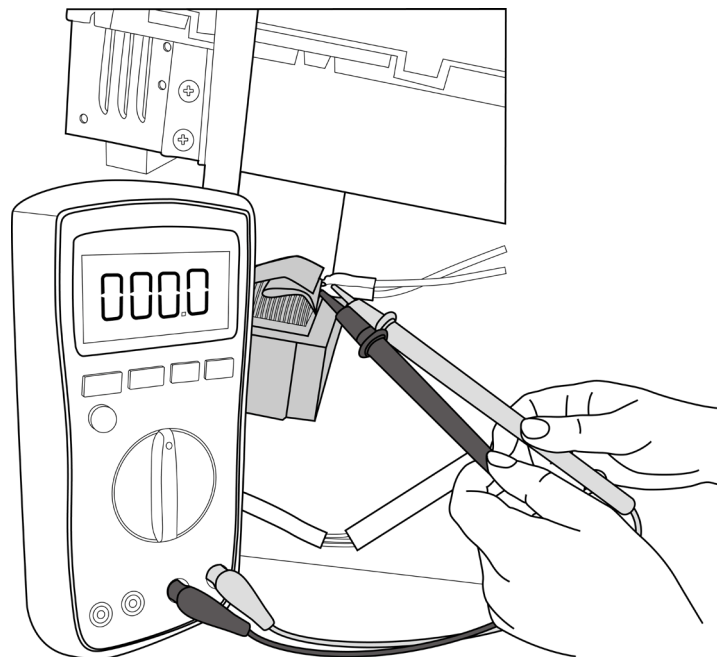
---

**Remarks:**

- Use a multimeter to test the DC voltage between 2 port(or S or L2 port) and 3 port(or N or S port) of outdoor unit. The red pin of multimeter connects with 2 port(or S or L2 port) while the black pin is for 3 port(or N or S port).
- When AC is normal running, the voltage will move alternately between -25V to 25V.
- If the outdoor unit has malfunction, the voltage will move alternately with positive value.
- While if the indoor unit has malfunction, the voltage will be a certain value.



- Use a multimeter to test the resistance of the reactor which does not connect with capacitor.
- The normal value should be around zero ohm. Otherwise, the reactor must have malfunction.



**Note:** The picture and the value are only for reference, actual condition and specific value may vary.

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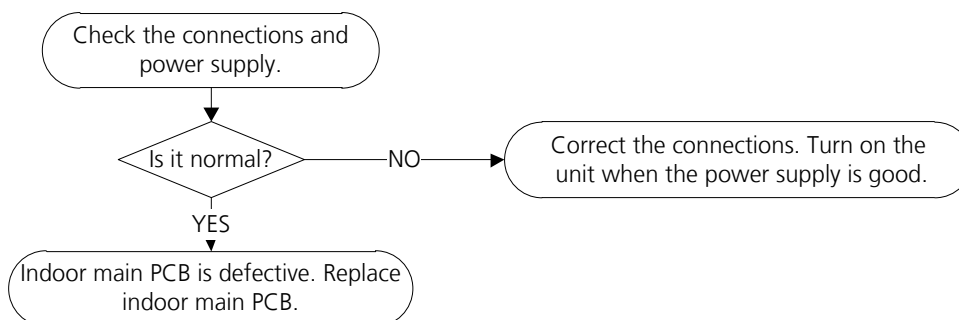
### 7.3 E2 (Zero crossing detection error diagnosis and solution)

**Description:** When PCB does not receive zero crossing signal feedback for 4 minutes or the zero crossing signal time interval is abnormal.

**Recommended parts to prepare:**

- Connection wires
- PCB

**Troubleshooting and repair:**



**Note:** E2 zero crossing detection error is only valid for the unit with AC fan motor, for other models, this error is invalid.

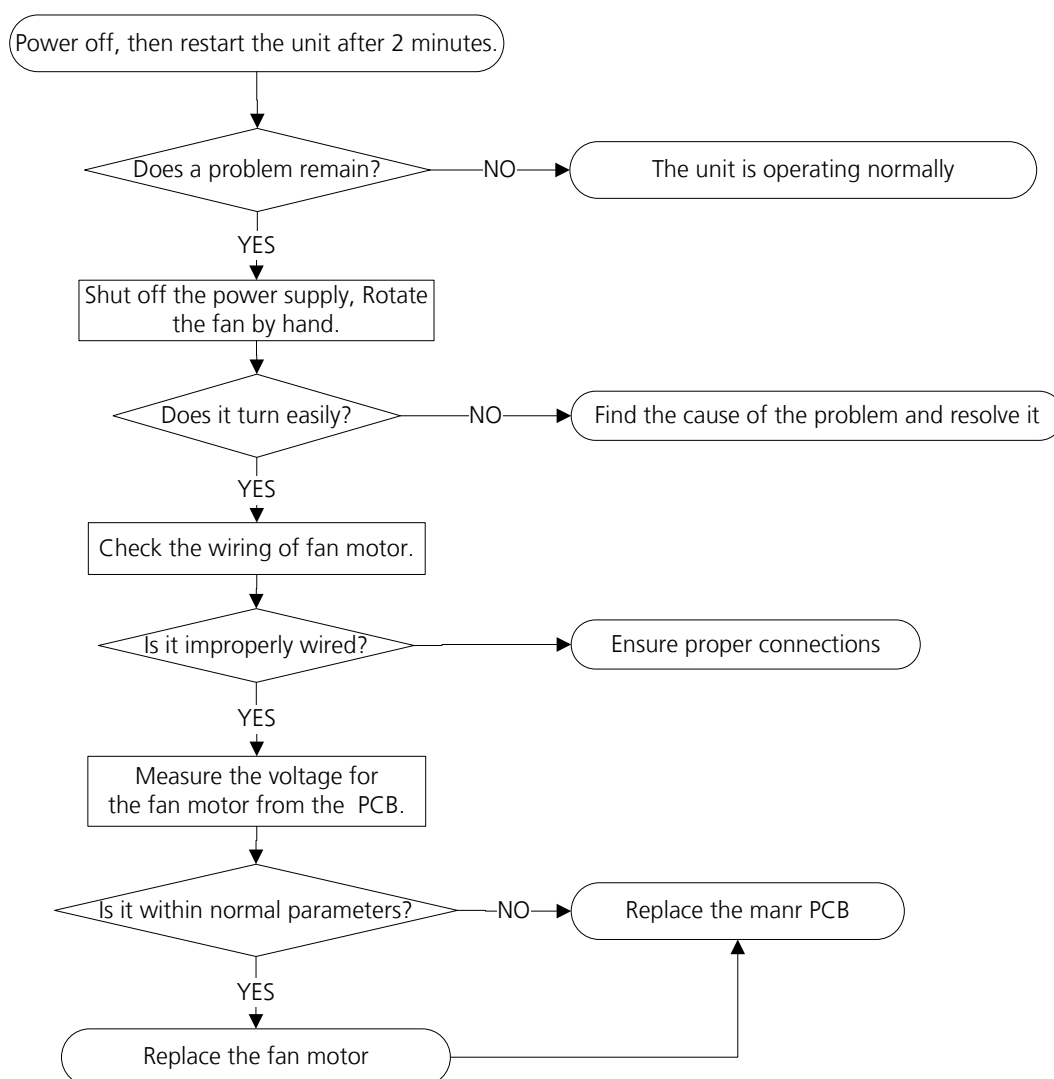
## 7.4 E3 / F5 (Fan speed is operating outside of normal range diagnosis and solution)

**Description:** When indoor / outdoor fan speed keeps too low or too high for a certain time, the unit will stop and the LED will display the failure.

### Recommended parts to prepare:

- Connection wires
- Fan assembly
- Fan motor
- PCB

### Troubleshooting and repair:



**Note:** For certain models, outdoor PCB could not be removed separately. In this case, the outdoor electric control box should be replaced as a whole.

## Index:

### 1. Indoor or Outdoor DC Fan Motor(control chip is in fan motor)

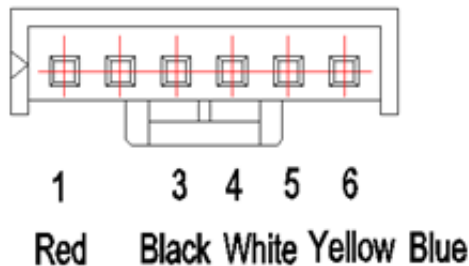
Power on and when the unit is in standby, measure the voltage of pin1-pin3, pin4-pin3 in fan motor connector. If the value of the voltage is not in the range showing in below table, the PCB must has problems and need to be replaced.

- DC motor voltage input and output (voltage: 220-240V~):

No.	Color	Signal	Voltage
1	Red	Vs/Vm	280V~380V
2	---	---	---
3	Black	GND	0V
4	White	Vcc	14-17.5V
5	Yellow	Vsp	0~5.6V
6	Blue	FG	14-17.5V

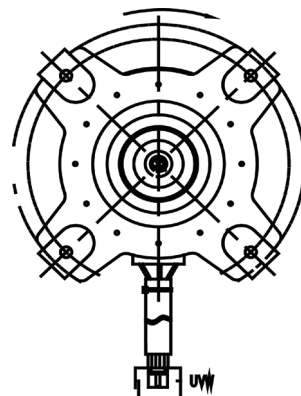
- DC motor voltage input and output (voltage: 115V~):

No.	Color	Signal	Voltage
1	Red	Vs/Vm	140V~190V
2	---	---	---
3	Black	GND	0V
4	White	Vcc	14-17.5V
5	Yellow	Vsp	0~5.6V
6	Blue	FG	14-17.5V



### 2. Outdoor DC Fan Motor (control chip is in outdoor PCB)

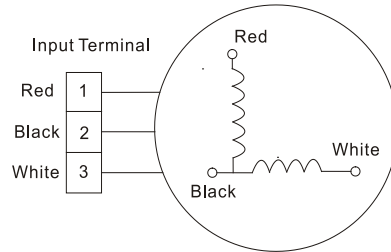
Release the UVW connector. Measure the resistance of U-V, U-W, V-W. If the resistance is not equal to each other, the fan motor must has problems and need to be replaced. otherwise the PCB must has problems and need to be replaced.



---

### 3. Indoor AC Fan Motor

Power on and set the unit running in fan mode at high fan speed. After running for 15 seconds, measure the voltage of pin1 and pin2. If the value of the voltage is less than 100V(208~240V power supply) or 50V (115V power supply), the PCB must has problems and need to be replaced.



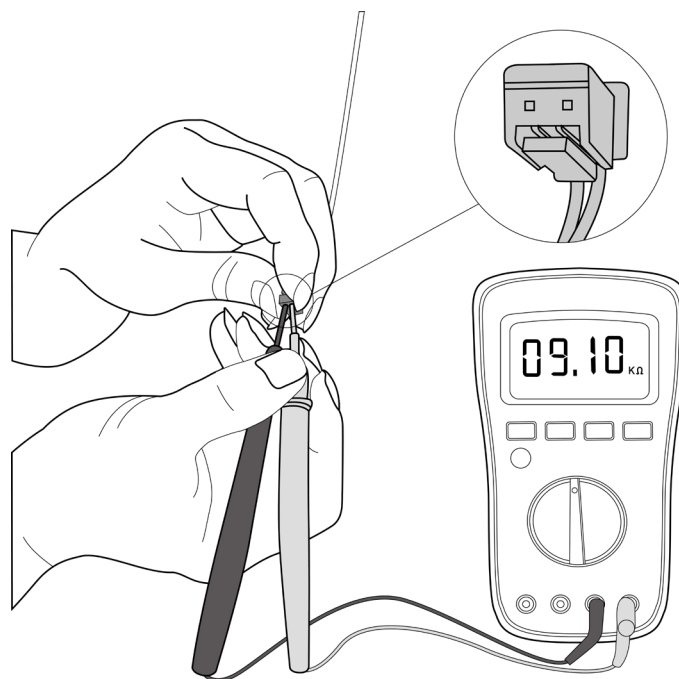
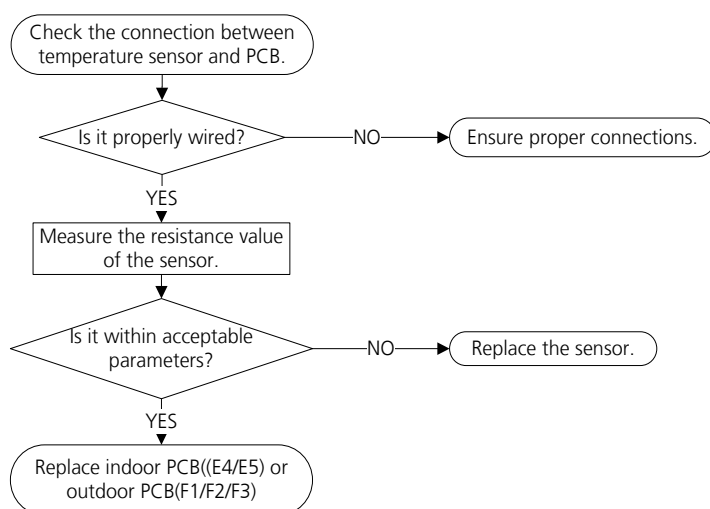
## 7.5 E4/E5/F1/F2/F3 (Open circuit or short circuit of temperature sensor diagnosis and solution)

**Description:** If the sampling voltage is lower than 0.06V or higher than 4.94V, the LED will display the failure.

**Recommended parts to prepare:**

- Connection wires
- Sensors
- PCB

**Troubleshooting and repair:**



**Note:** For certain models, outdoor PCB could not be removed separately. In this case, the outdoor electric control box should be replaced as a whole. This picture and the value are only for reference, actual appearance and value may vary

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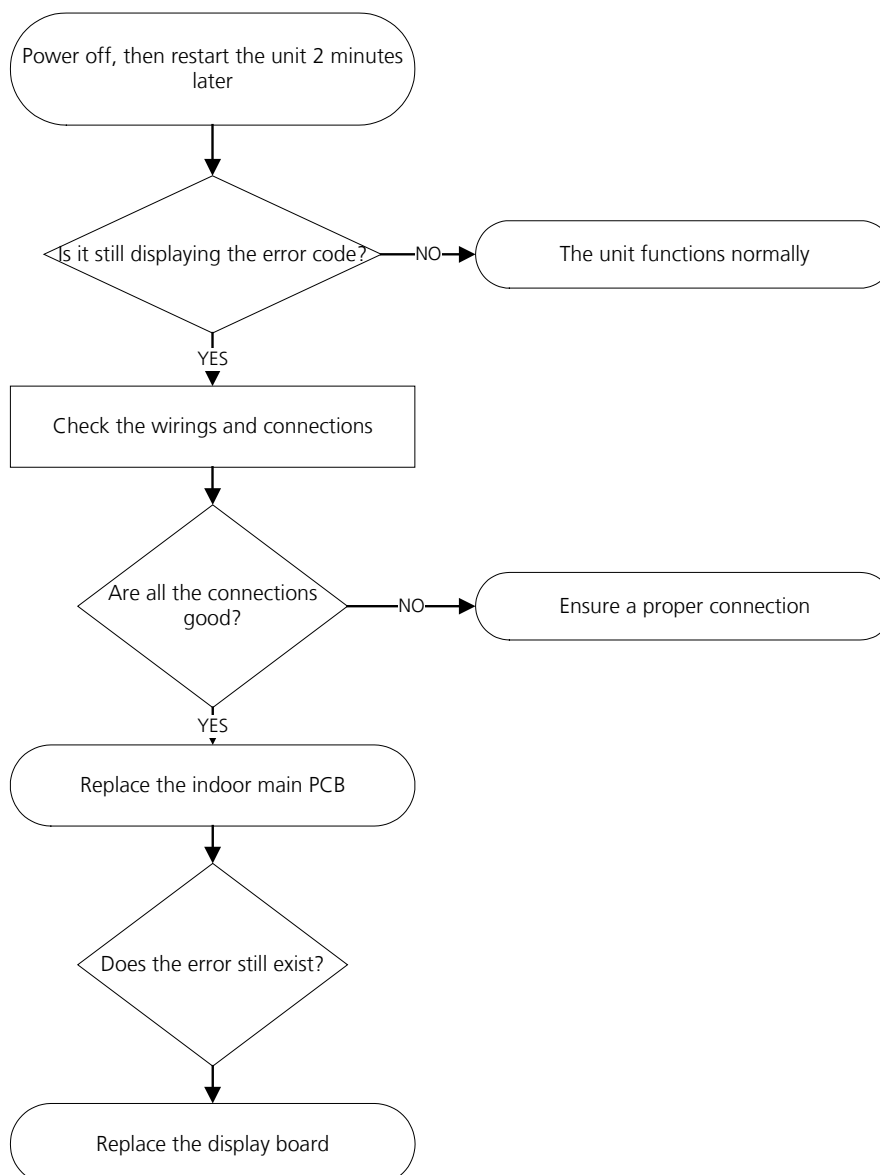
## 7.6 E7 (Indoor PCB / Display board communication error diagnosis and solution)

**Description:** Indoor PCB does not receive feedback from the display board.

**Recommended parts to prepare:**

- Communication wire
- Indoor PCB
- Display board

**Troubleshooting and repair:**





## 7.7 EC (Refrigerant Leakage Detection diagnosis and solution)

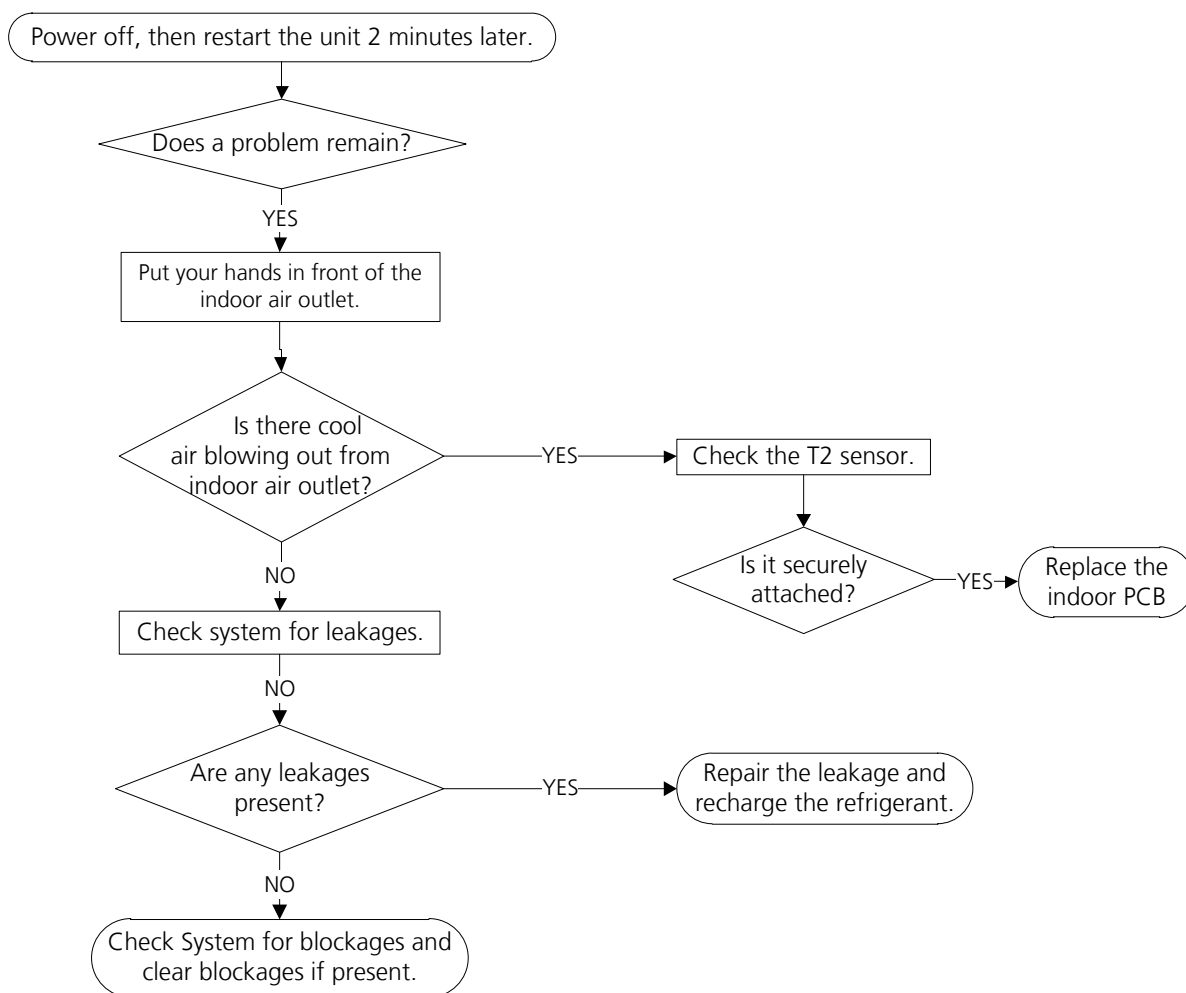
**Description:** Define the evaporator coil temperature T2 of the compressor just starts running as Tcool.

In the beginning 5 minutes after the compressor starts up, if  $T2 < T_{cool} - 1^{\circ}\text{C}$  ( $1.8^{\circ}\text{F}$ ) does not keep continuous 4 seconds and compressor running frequency higher than 50Hz does not keep for 3 minutes, and this situation happens 3 times, the display area will show "EC" and AC will turn off.

### Recommended parts to prepare:

- T2 sensor
- Indoor PCB
- Additional refrigerant

### Troubleshooting and repair:



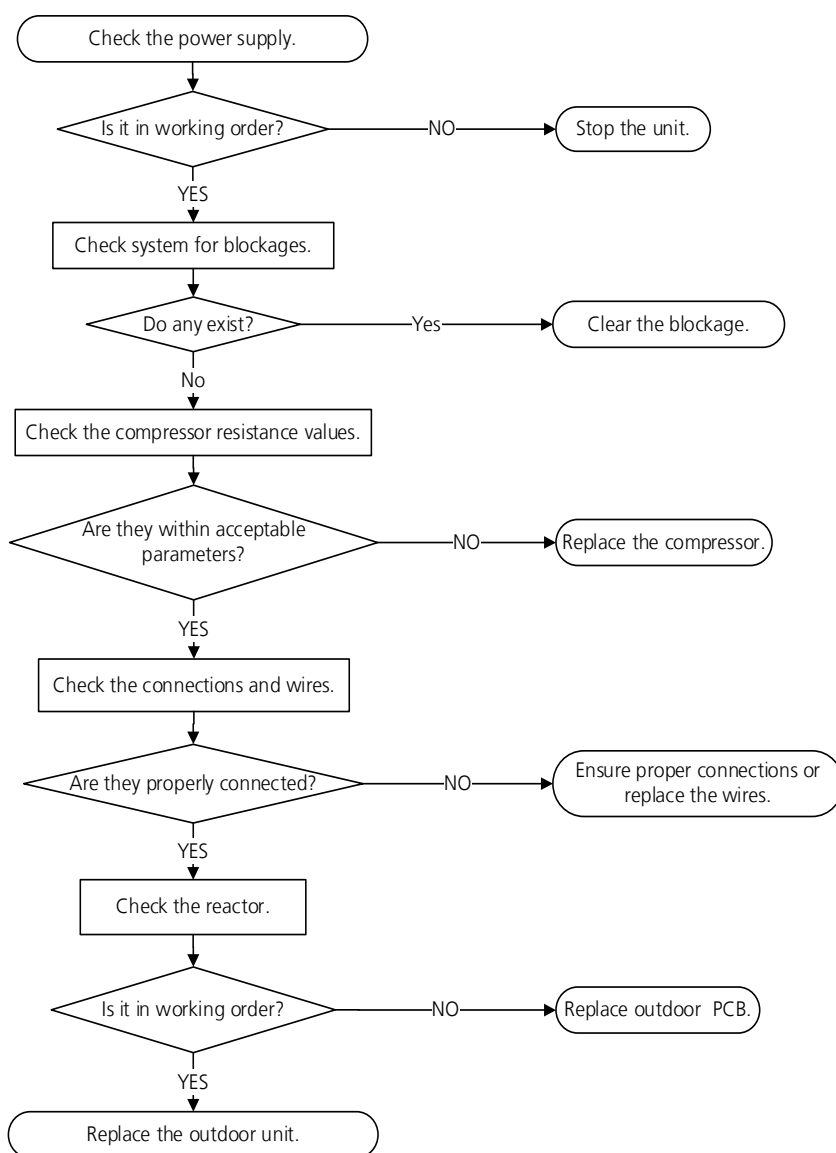
## 7.8 F0 (Overload current protection diagnosis and solution)

**Description:** An abnormal current rise is detected by checking the specified current detection circuit.

**Recommended parts to prepare:**

- Outdoor PCB
- Connection wires
- Compressor

**Troubleshooting and repair:**



**Note:** For certain models, outdoor PCB could not be removed separately. In this case, the outdoor electric control box should be replaced as a whole.

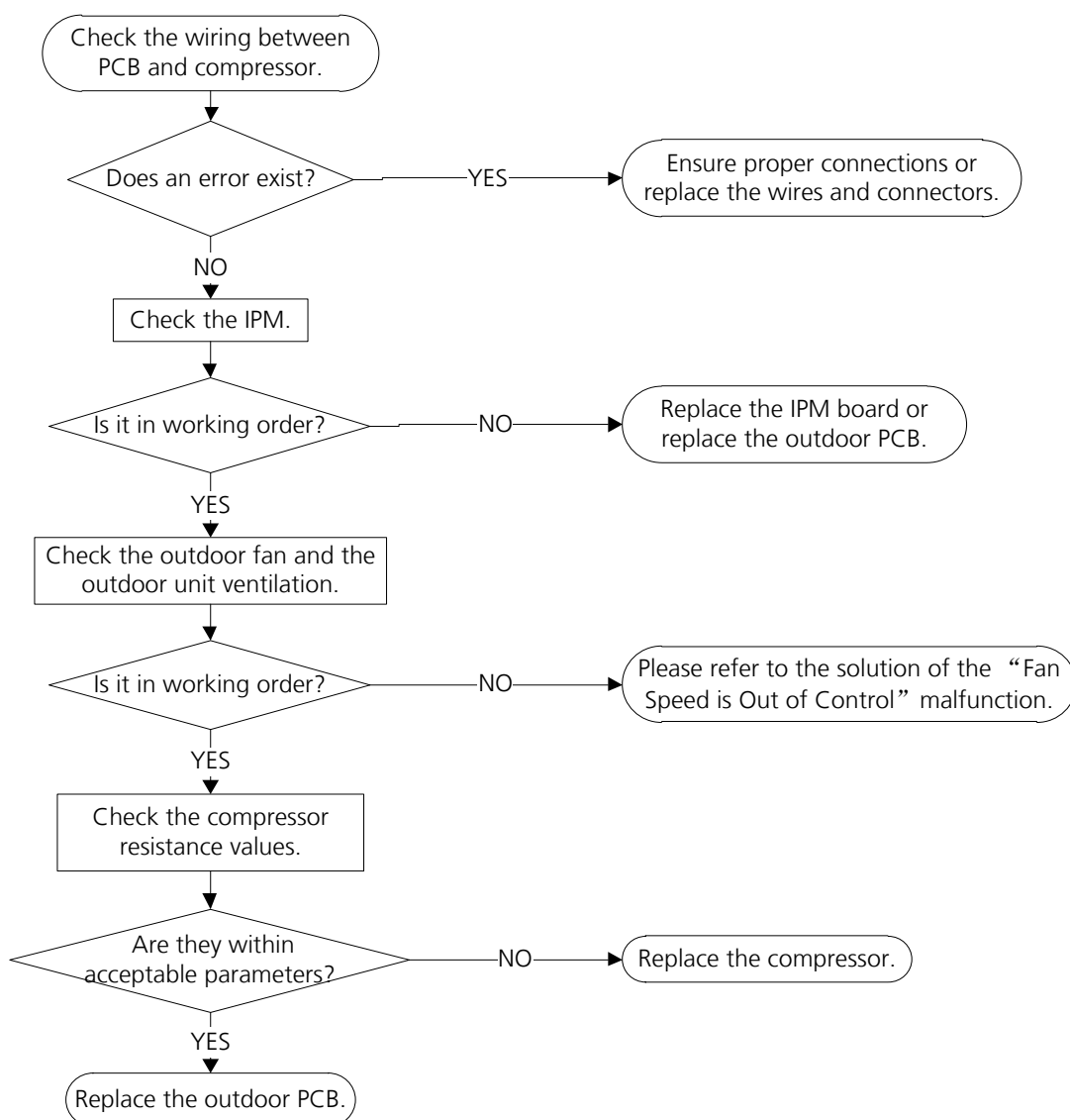
## 7.9 P0(IPM malfunction or IGBT over-strong current protection diagnosis and solution)

**Description:** When the voltage signal the IPM sends to the compressor drive chip is abnormal, the display LED shows “P0” and the AC turn off.

### Recommended parts to prepare:

- Connection wires
- IPM module board
- Outdoor fan assembly
- Compressor
- Outdoor PCB

### Troubleshooting and repair:



**Note:** For certain models, outdoor PCB could not be removed separately. In this case, the outdoor electric control box should be replaced as a whole.

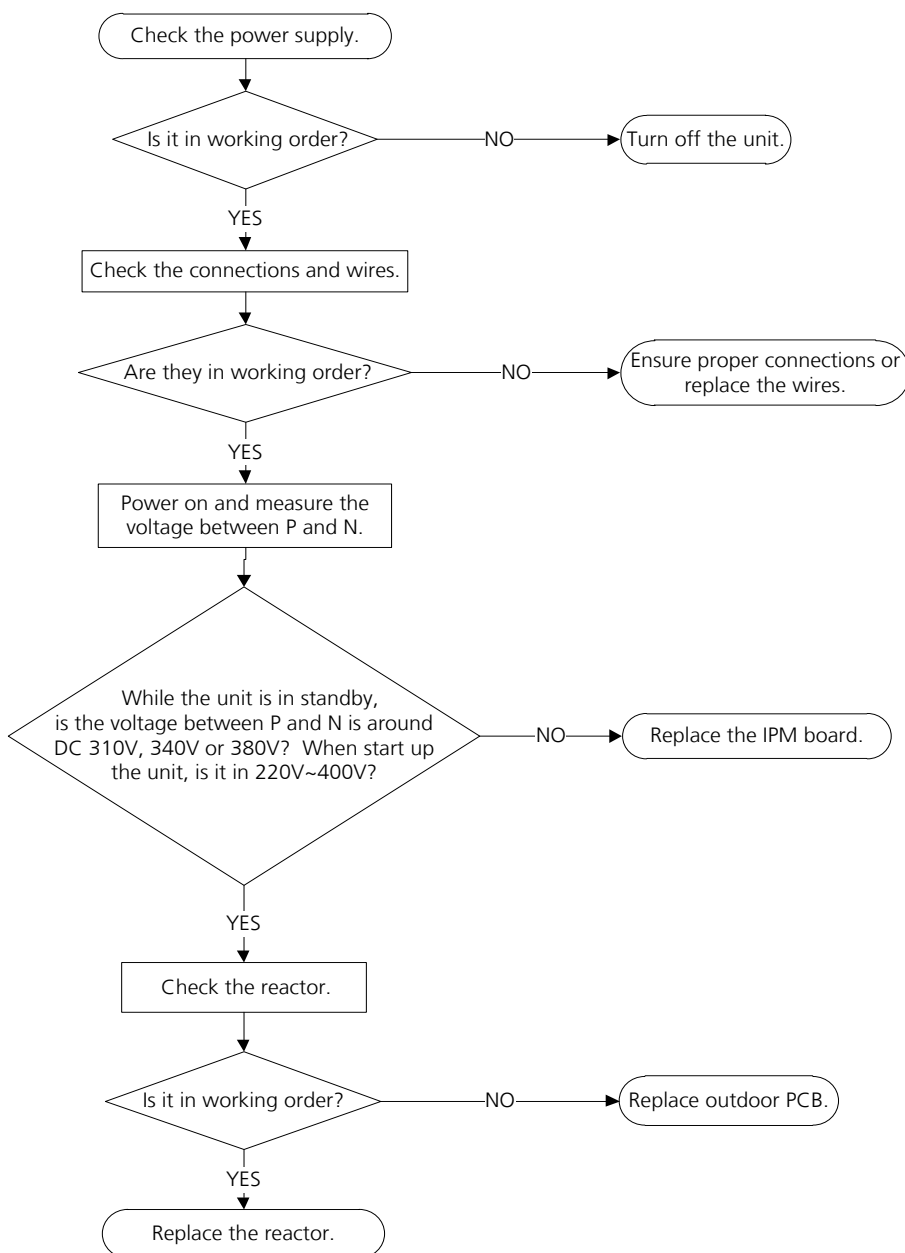
## 7.10 P1(Over voltage or too low voltage protection diagnosis and solution)

**Description:** Abnormal increases or decreases in voltage are detected by checking the specified voltage detection circuit.

### Recommended parts to prepare:

- Power supply wires
- IPM module board
- PCB
- Reactor

### Troubleshooting and repair:



**Note:** For certain models, outdoor PCB could not be removed separately. In this case, the outdoor electric control box should be replaced as a whole.

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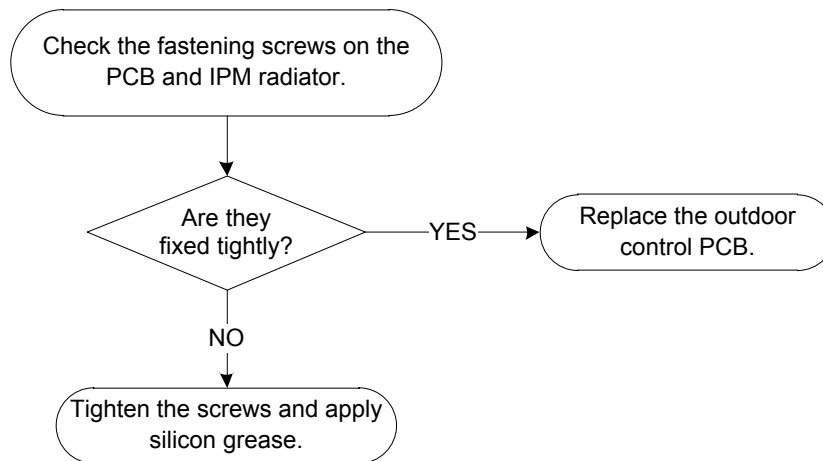
## 7.11 P2(High temperature protection of IPM module diagnosis and solution)

**Description:** If the temperature of IPM module is higher than a certain value, the LED will display the failure.

**Recommended parts to prepare:**

- Outdoor PCB
- IPM module board

**Troubleshooting and repair:**



**Note:** For certain models, outdoor PCB could not be removed separately. In this case, the outdoor electric control box should be replaced as a whole.

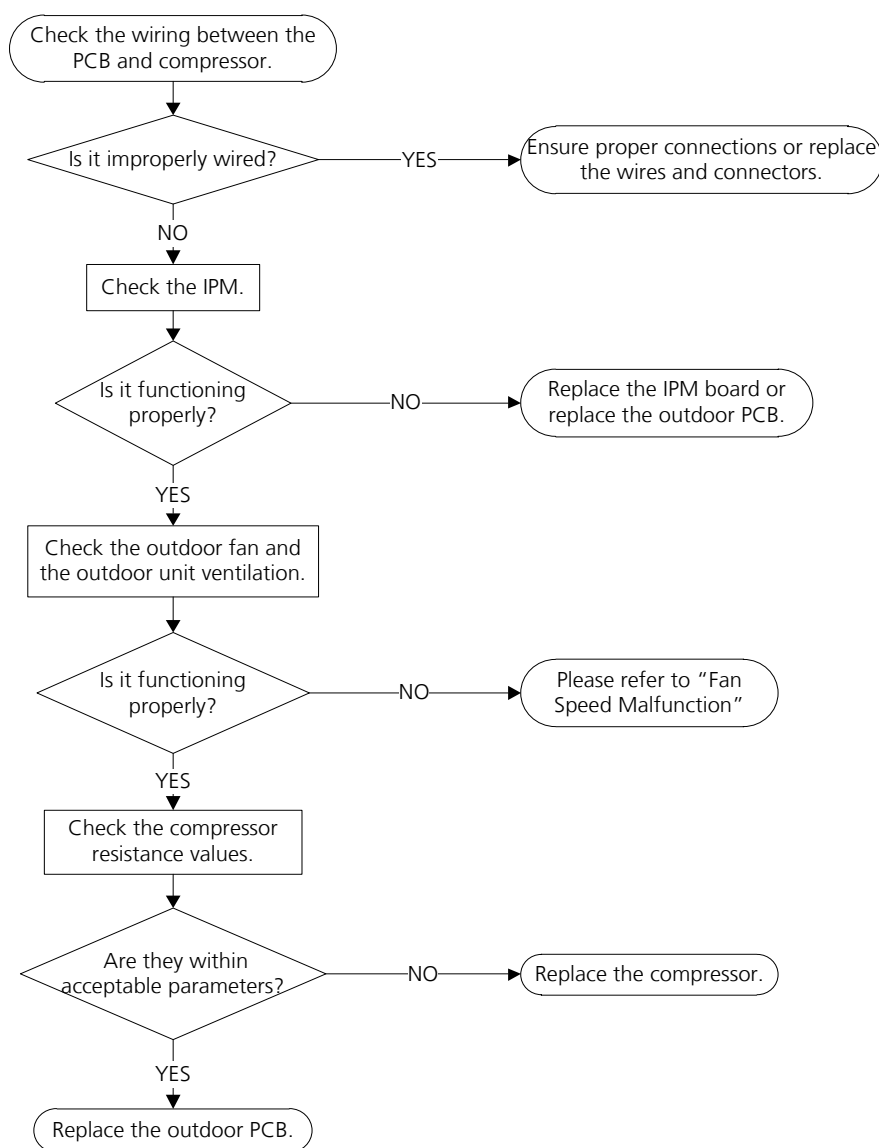
## 7.12 P4(Inverter compressor drive error diagnosis and solution)

**Description:** An abnormal inverter compressor drive is detected by a special detection circuit, including communication signal detection, voltage detection, compressor rotation speed signal detection and so on.

### Recommended parts to prepare:

- Connection wires
- IPM module board
- Outdoor fan assembly
- Compressor
- Outdoor PCB

### Troubleshooting and repair:



**Note:** For certain models, outdoor PCB could not be removed separately. In this case, the outdoor electric control box should be replaced as a whole.

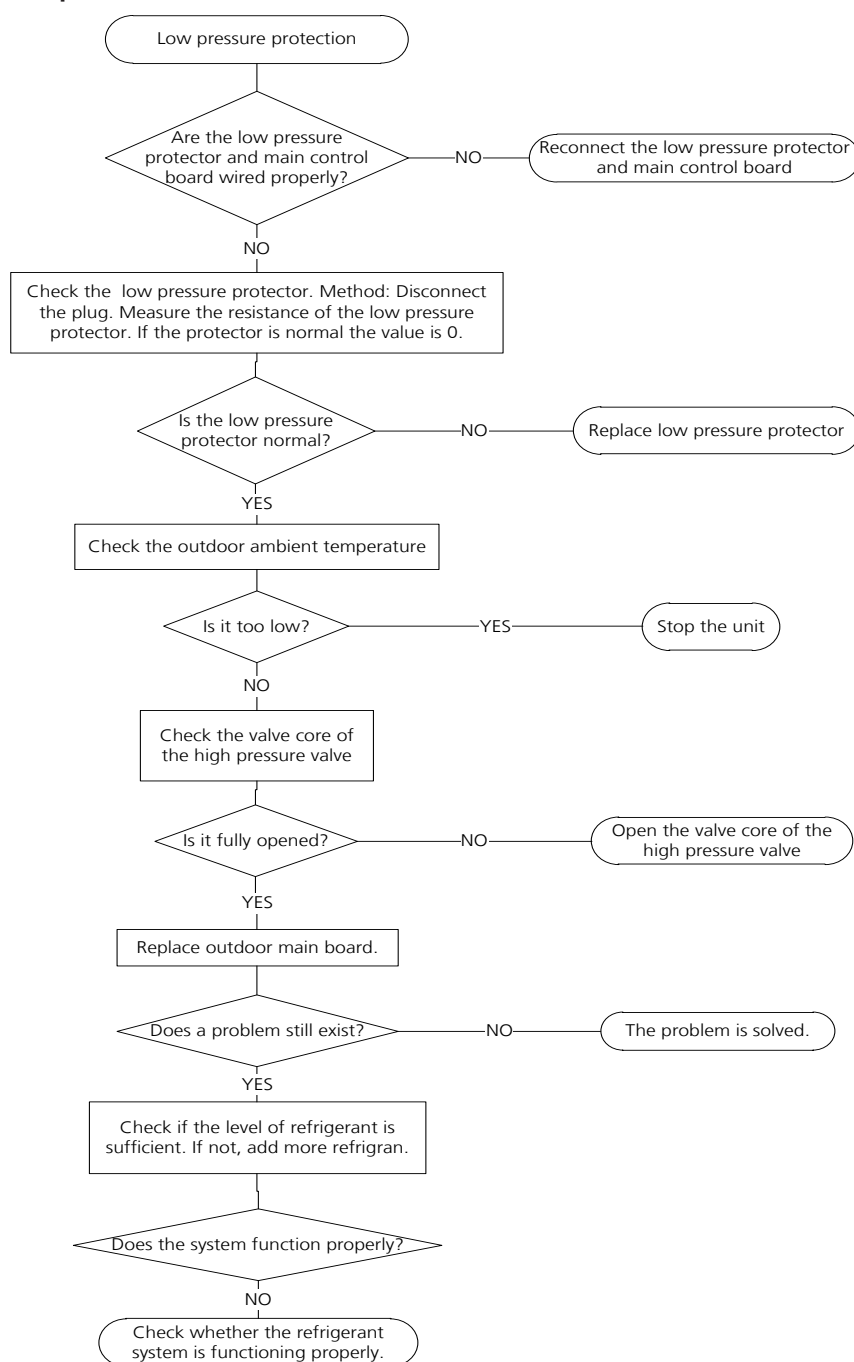
## 7.13 P6(Low pressure protection)

**Description:** If the sampling voltage is not 5V, the LED displays a failure code.

**Recommended parts to prepare:**

- Wiring mistake
- Faulty over load protector
- System blockages
- Faulty outdoor PCB

**Troubleshooting and repair:**



**Note:** For certain models, outdoor PCB could not be removed separately. In this case, the outdoor electric control box should be replaced as a whole.

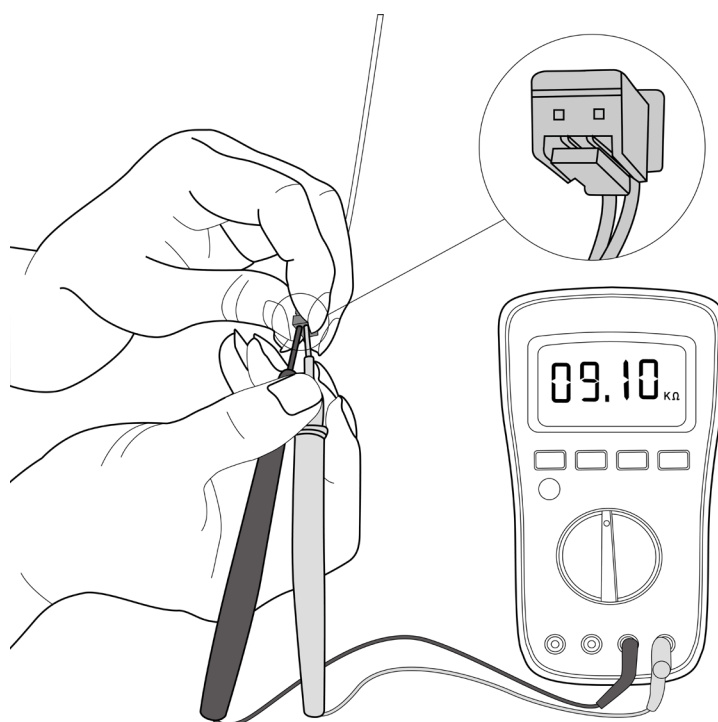
## 8. Check Procedures

### 8.1 Temperature Sensor Check

#### WARNING

**Be sure to turn off all power supplies or disconnect all wires to avoid electric shock. Operate after compressor and coil have returned to normal temperature in case of injury.**

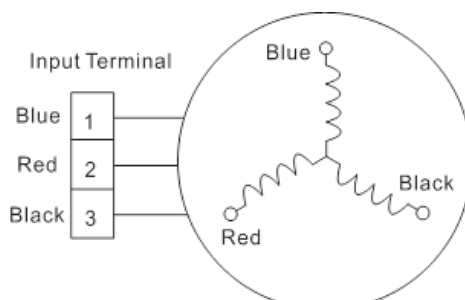
1. Disconnect the temperature sensor from PCB (Refer to Chapter 5&6. Indoor&Outdoor Unit Disassembly).
2. Measure the resistance value of the sensor using a multi-meter.
3. Check corresponding temperature sensor resistance value table (Refer to Chapter 8. Appendix).



**Note: The picture and the value are only for reference, actual condition and specific value may vary.**

### 8.2 Compressor Check

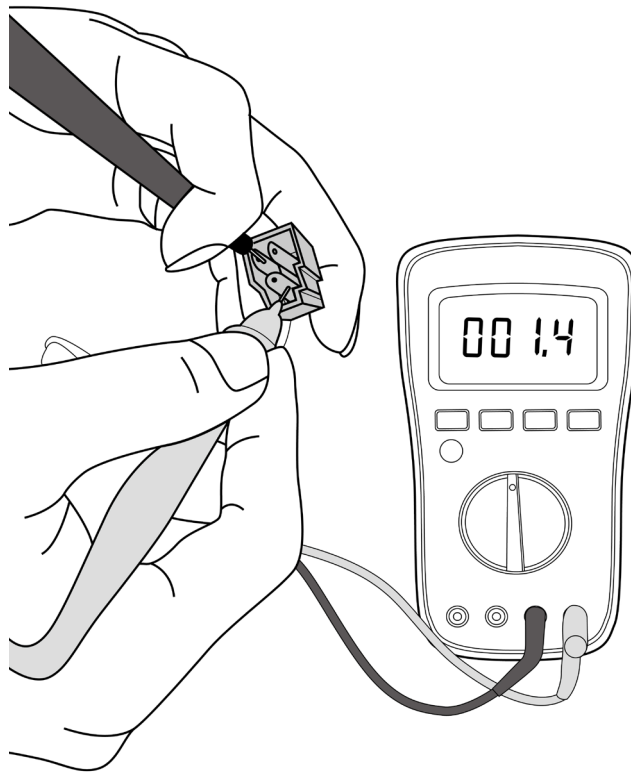
1. Disconnect the compressor power cord from outdoor PCB (Refer to Chapter 6. Outdoor Unit Disassembly).
2. Measure the resistance value of each winding using a multi-meter.
3. Check the resistance value of each winding in the following table.





---

Resistance Value	ATM115D43UFZ2	ATF235D22UMT
Blue-Red	1.87Ω	0.75
Blue-Black		
Red-Black		



**Note:** The picture and the value are only for reference, actual condition and specific value may vary.

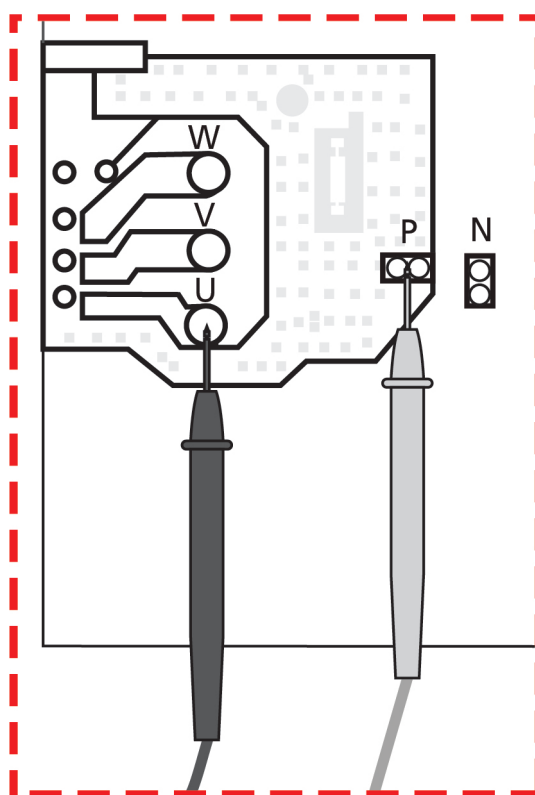
### 8.3 IPM Continuity Check

#### **⚠ WARNING**

**Electricity remains in capacitors even when the power supply is off. Ensure the capacitors are fully discharged before troubleshooting.**

1. Turn off outdoor unit and disconnect power supply.
2. Discharge electrolytic capacitors and ensure all energy-storage unit has been discharged.
3. Disassemble outdoor PCB or disassemble IPM board.
4. Measure the resistance value between P and U(V, W, N); U(V, W) and N.

Digital tester		Resistance value	Digital tester		Resistance value	
(+)Red	(-)Black	∞  (Several MΩ)	(+)Red	(-)Black	∞  (Several MΩ)	
P	N		N	U		-
	U					
	V					
	W					



**Note:** The picture and the value are only for reference, actual condition and specific value may vary.

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# Appendix

## Contents

i)	Temperature Sensor Resistance Value Table for T1, T2, T3, and T4 (°C – K) .....	2
ii)	Temperature Sensor Resistance Value Table for TP (for some units)(°C --K) .....	3
iii)	Pressure On Service Port .....	4

**i) Temperature Sensor Resistance Value Table for T1,T2,T3 and T4 (°C – K)**

°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm
-20	-4	115.266	20	68	12.6431	60	140	2.35774	100	212	0.62973
-19	-2	108.146	21	70	12.0561	61	142	2.27249	101	214	0.61148
-18	0	101.517	22	72	11.5	62	144	2.19073	102	216	0.59386
-17	1	96.3423	23	73	10.9731	63	145	2.11241	103	217	0.57683
-16	3	89.5865	24	75	10.4736	64	147	2.03732	104	219	0.56038
-15	5	84.219	25	77	10	65	149	1.96532	105	221	0.54448
-14	7	79.311	26	79	9.55074	66	151	1.89627	106	223	0.52912
-13	9	74.536	27	81	9.12445	67	153	1.83003	107	225	0.51426
-12	10	70.1698	28	82	8.71983	68	154	1.76647	108	226	0.49989
-11	12	66.0898	29	84	8.33566	69	156	1.70547	109	228	0.486
-10	14	62.2756	30	86	7.97078	70	158	1.64691	110	230	0.47256
-9	16	58.7079	31	88	7.62411	71	160	1.59068	111	232	0.45957
-8	18	56.3694	32	90	7.29464	72	162	1.53668	112	234	0.44699
-7	19	52.2438	33	91	6.98142	73	163	1.48481	113	235	0.43482
-6	21	49.3161	34	93	6.68355	74	165	1.43498	114	237	0.42304
-5	23	46.5725	35	95	6.40021	75	167	1.38703	115	239	0.41164
-4	25	44	36	97	6.13059	76	169	1.34105	116	241	0.4006
-3	27	41.5878	37	99	5.87359	77	171	1.29078	117	243	0.38991
-2	28	39.8239	38	100	5.62961	78	172	1.25423	118	244	0.37956
-1	30	37.1988	39	102	5.39689	79	174	1.2133	119	246	0.36954
0	32	35.2024	40	104	5.17519	80	176	1.17393	120	248	0.35982
1	34	33.3269	41	106	4.96392	81	178	1.13604	121	250	0.35042
2	36	31.5635	42	108	4.76253	82	180	1.09958	122	252	0.3413
3	37	29.9058	43	109	4.5705	83	181	1.06448	123	253	0.33246
4	39	28.3459	44	111	4.38736	84	183	1.03069	124	255	0.3239
5	41	26.8778	45	113	4.21263	85	185	0.99815	125	257	0.31559
6	43	25.4954	46	115	4.04589	86	187	0.96681	126	259	0.30754
7	45	24.1932	47	117	3.88673	87	189	0.93662	127	261	0.29974
8	46	22.5662	48	118	3.73476	88	190	0.90753	128	262	0.29216
9	48	21.8094	49	120	3.58962	89	192	0.8795	129	264	0.28482
10	50	20.7184	50	122	3.45097	90	194	0.85248	130	266	0.2777
11	52	19.6891	51	124	3.31847	91	196	0.82643	131	268	0.27078
12	54	18.7177	52	126	3.19183	92	198	0.80132	132	270	0.26408
13	55	17.8005	53	127	3.07075	93	199	0.77709	133	271	0.25757
14	57	16.9341	54	129	2.95896	94	201	0.75373	134	273	0.25125
15	59	16.1156	55	131	2.84421	95	203	0.73119	135	275	0.24512
16	61	15.3418	56	133	2.73823	96	205	0.70944	136	277	0.23916
17	63	14.6181	57	135	2.63682	97	207	0.68844	137	279	0.23338
18	64	13.918	58	136	2.53973	98	208	0.66818	138	280	0.22776
19	66	13.2631	59	138	2.44677	99	210	0.64862	139	282	0.22231

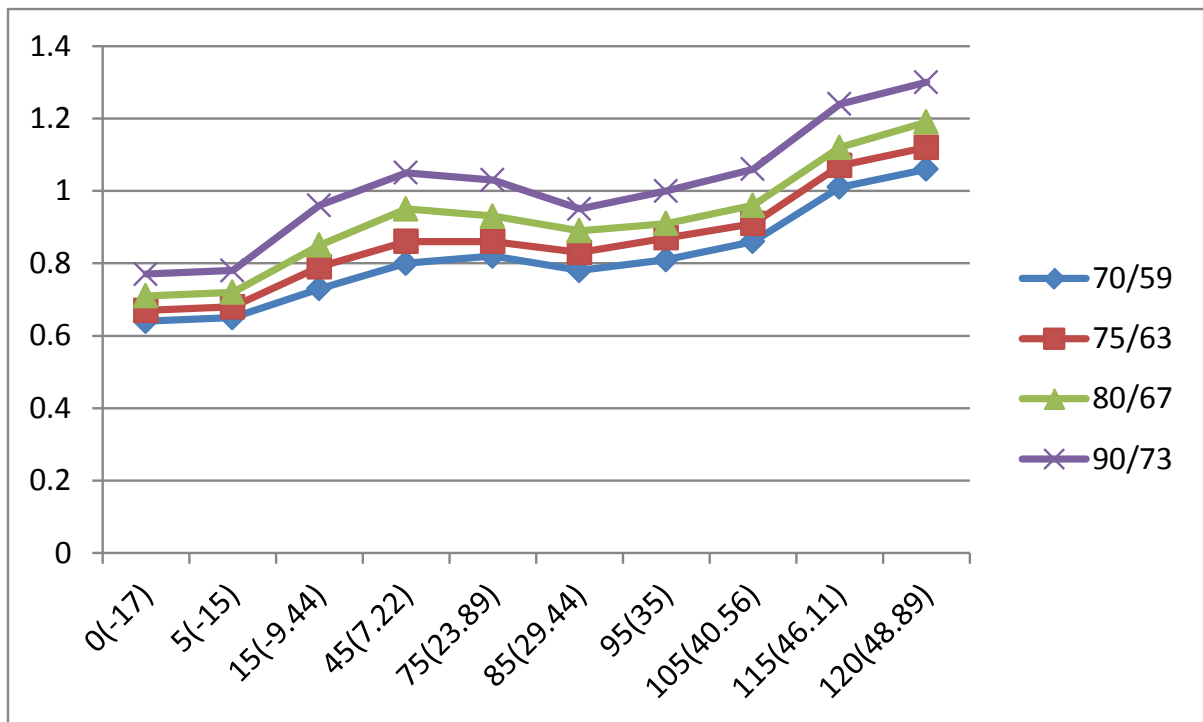
**ii) Temperature Sensor Resistance Value Table for TP(for some units) (°C --K)**

°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm
°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm
-20	-4	542.7	20	68	68.66	60	140	13.59	100	212	3.702
-19	-2	511.9	21	70	65.62	61	142	13.11	101	214	3.595
-18	0	483	22	72	62.73	62	144	12.65	102	216	3.492
-17	1	455.9	23	73	59.98	63	145	12.21	103	217	3.392
-16	3	430.5	24	75	57.37	64	147	11.79	104	219	3.296
-15	5	406.7	25	77	54.89	65	149	11.38	105	221	3.203
-14	7	384.3	26	79	52.53	66	151	10.99	106	223	3.113
-13	9	363.3	27	81	50.28	67	153	10.61	107	225	3.025
-12	10	343.6	28	82	48.14	68	154	10.25	108	226	2.941
-11	12	325.1	29	84	46.11	69	156	9.902	109	228	2.86
-10	14	307.7	30	86	44.17	70	158	9.569	110	230	2.781
-9	16	291.3	31	88	42.33	71	160	9.248	111	232	2.704
-8	18	275.9	32	90	40.57	72	162	8.94	112	234	2.63
-7	19	261.4	33	91	38.89	73	163	8.643	113	235	2.559
-6	21	247.8	34	93	37.3	74	165	8.358	114	237	2.489
-5	23	234.9	35	95	35.78	75	167	8.084	115	239	2.422
-4	25	222.8	36	97	34.32	76	169	7.82	116	241	2.357
-3	27	211.4	37	99	32.94	77	171	7.566	117	243	2.294
-2	28	200.7	38	100	31.62	78	172	7.321	118	244	2.233
-1	30	190.5	39	102	30.36	79	174	7.086	119	246	2.174
0	32	180.9	40	104	29.15	80	176	6.859	120	248	2.117
1	34	171.9	41	106	28	81	178	6.641	121	250	2.061
2	36	163.3	42	108	26.9	82	180	6.43	122	252	2.007
3	37	155.2	43	109	25.86	83	181	6.228	123	253	1.955
4	39	147.6	44	111	24.85	84	183	6.033	124	255	1.905
5	41	140.4	45	113	23.89	85	185	5.844	125	257	1.856
6	43	133.5	46	115	22.89	86	187	5.663	126	259	1.808
7	45	127.1	47	117	22.1	87	189	5.488	127	261	1.762
8	46	121	48	118	21.26	88	190	5.32	128	262	1.717
9	48	115.2	49	120	20.46	89	192	5.157	129	264	1.674
10	50	109.8	50	122	19.69	90	194	5	130	266	1.632
11	52	104.6	51	124	18.96	91	196	4.849			
12	54	99.69	52	126	18.26	92	198	4.703			
13	55	95.05	53	127	17.58	93	199	4.562			
14	57	90.66	54	129	16.94	94	201	4.426			
15	59	86.49	55	131	16.32	95	203	4.294			
16	61	82.54	56	133	15.73	96	205	4.167			
17	63	78.79	57	135	15.16	97	207	4.045			
18	64	75.24	58	136	14.62	98	208	3.927			
19	66	71.86	59	138	14.09	99	210	3.812			

### iii) Pressure On Service Port

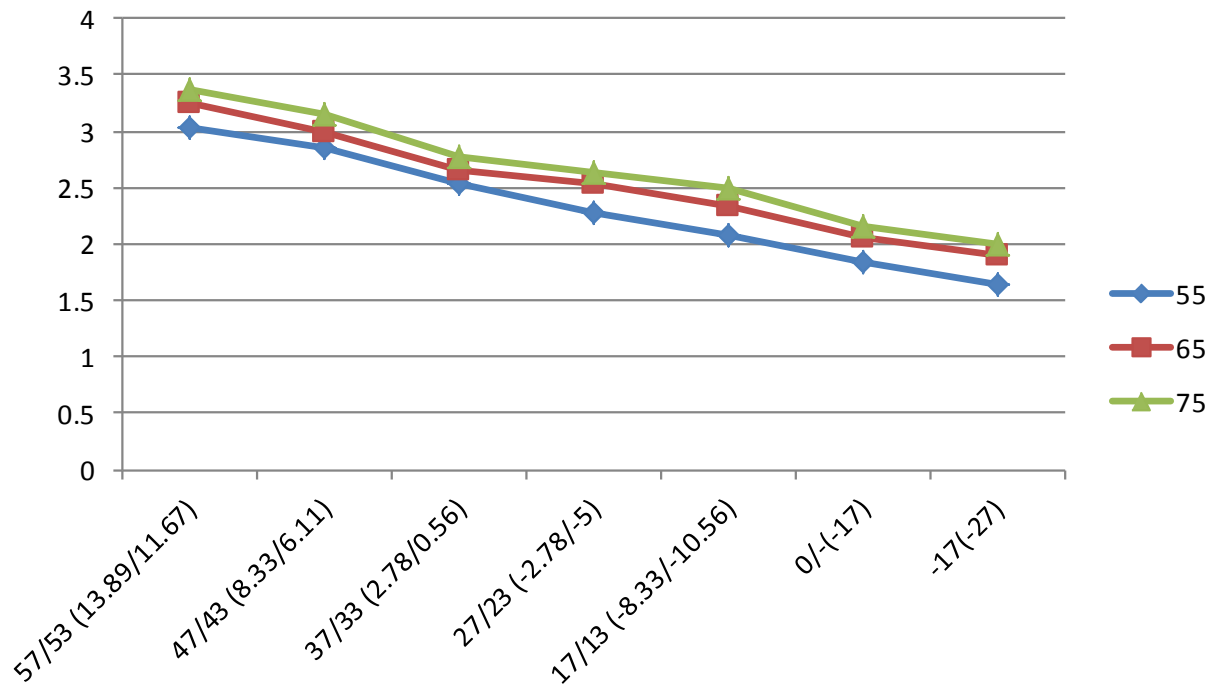
#### Cooling chart(R410A):

°F(°C)	ODU(DB)		0(-17)	5(-15)	15 (-9.44)	45 (7.22)	75 (23.89)	85 (29.44)	95 (35)	105 (40.56)	115 (46.11)	120 (48.89)
	IDU(DB/WB)											
BAR	70/59 (21.11/15)		6.4	6.5	7.3	8.0	8.2	7.8	8.1	8.6	10.1	10.6
	75/63 (23.89/17.22)		6.7	6.8	7.9	8.6	8.6	8.3	8.7	9.1	10.7	11.2
	80/67 (26.67/19.44)		7.1	7.2	8.5	9.5	9.3	8.9	9.1	9.6	11.2	11.9
	90/73 (32.22/22.78)		7.7	7.8	9.6	10.5	10.3	9.5	10.0	10.6	12.4	13.0
PSI	70/59 (21.11/15)		93	94	106	116	119	113	117	125	147	154
	75/63 (23.89/17.22)		97	99	115	125	124	120	126	132	155	162
	80/67 (26.67/19.44)		103	104	123	138	135	129	132	140	162	173
	90/73 (32.22/22.78)		112	113	139	152	149	138	145	154	180	189
MPa	70/59 (21.11/15)		0.64	0.65	0.73	0.8	0.82	0.78	0.81	0.86	1.01	1.06
	75/63 (23.89/17.22)		0.67	0.68	0.79	0.86	0.86	0.83	0.87	0.91	1.07	1.12
	80/67 (26.67/19.44)		0.71	0.72	0.85	0.95	0.93	0.89	0.91	0.96	1.12	1.19
	90/73 (32.22/22.78)		0.77	0.78	0.96	1.05	1.03	0.95	1	1.06	1.24	1.3



### Heating chart(R410A):

°F(°C)	ODU(DB/WB)	57/53 (13.89/11.67)	47/43 (8.33/6.11)	37/33 (2.78/0.56)	27/23 (-2.78/-5)	17/13 (-8.33/ -10.56)	0/-2 (-17/-19)	-17/-18 (-27/-28)
	IDU(DB)							
BAR	55(12.78)	30.3	28.5	25.3	22.8	20.8	18.5	16.5
	65(18.33)	32.5	30.0	26.6	25.4	23.3	20.5	19.0
	75(23.89)	33.8	31.5	27.8	26.3	24.9	21.5	20.0
PSI	55(12.78)	439	413	367	330	302	268	239
	65(18.33)	471	435	386	368	339	297	276
	75(23.89)	489	457	403	381	362	312	290
MPa	55(12.78)	3.03	2.85	2.53	2.28	2.08	1.85	1.65
	65(18.33)	3.25	3.00	2.66	2.54	2.33	2.05	1.90
	75(23.89)	3.38	3.15	2.78	2.63	2.49	2.15	2.00



## System Pressure Table-R410A

Pressure			Temperature		Pressure			Temperature	
Kpa	bar	PSI	°C	°F	Kpa	bar	PSI	°C	°F
100	1	14.5	-51.623	-60.921	2350	23.5	340.75	38.817	101.871
150	1.5	21.75	-43.327	-45.989	2400	24	348	39.68	103.424
200	2	29	-36.992	-34.586	2450	24.5	355.25	40.531	104.956
250	2.5	36.25	-31.795	-25.231	2500	25	362.5	41.368	106.462
300	3	43.5	-27.351	-17.232	2550	25.5	369.75	42.192	107.946
350	3.5	50.75	-23.448	-10.206	2600	26	377	43.004	109.407
400	4	58	-19.953	-3.915	2650	26.5	384.25	43.804	110.847
450	4.5	65.25	-16.779	1.798	2700	27	391.5	44.592	112.266
500	5	72.5	-13.863	7.047	2750	27.5	398.75	45.37	113.666
550	5.5	79.75	-11.162	11.908	2800	28	406	46.136	115.045
600	6	87	-8.643	16.444	2850	28.5	413.25	46.892	116.406
650	6.5	94.25	-6.277	20.701	2900	29	420.5	47.638	117.748
700	7	101.5	-4.046	24.716	2950	29.5	427.75	48.374	119.073
750	7.5	108.75	-1.933	28.521	3000	30	435	49.101	120.382
800	8	116	0.076	32.137	3050	30.5	442.25	49.818	121.672
850	8.5	123.25	1.993	35.587	3100	31	449.5	50.525	122.945
900	9	130.5	3.826	38.888	3150	31.5	456.75	51.224	124.203
950	9.5	137.75	5.584	42.052	3200	32	464	51.914	125.445
1000	10	145	7.274	45.093	3250	32.5	471.25	52.596	126.673
1050	10.5	152.25	8.901	48.022	3300	33	478.5	53.27	127.886
1100	11	159.5	10.471	50.848	3350	33.5	485.75	53.935	129.083
1150	11.5	166.75	11.988	53.578	3400	34	493	54.593	130.267
1200	12	174	13.457	56.223	3450	34.5	500.25	55.243	131.437
1250	12.5	181.25	14.879	58.782	3500	35	507.5	55.885	132.593
1300	13	188.5	16.26	61.268	3550	35.5	514.75	56.52	133.736
1350	13.5	195.75	17.602	63.684	3600	36	522	57.148	134.866
1400	14	203	18.906	66.031	3650	36.5	529.25	57.769	135.984
1450	14.5	210.25	20.176	68.317	3700	37	536.5	58.383	137.089
1500	15	217.5	21.414	70.545	3750	37.5	543.75	58.99	138.182
1550	15.5	224.75	22.621	72.718	3800	38	551	59.591	139.264
1600	16	232	23.799	74.838	3850	38.5	558.25	60.185	140.333
1650	16.5	239.25	24.949	76.908	3900	39	565.5	60.773	141.391
1700	17	246.5	26.074	78.933	3950	39.5	572.75	61.355	142.439
1750	17.5	253.75	27.174	80.913	4000	40	580	61.93	143.474
1800	18	261	28.251	82.852	4050	40.5	587.25	62.499	144.498
1850	18.5	268.25	29.305	84.749	4100	41	594.5	63.063	145.513
1900	19	275.5	30.338	86.608	4150	41.5	601.75	63.62	146.516
1950	19.5	282.75	31.351	88.432	4200	42	609	64.172	147.510
2000	20	290	32.344	90.219	4250	42.5	616.25	64.719	148.494
2050	20.5	297.25	33.319	91.974	4300	43	623.5	65.259	149.466
2100	21	304.5	34.276	93.697	4350	43.5	630.75	65.795	150.431
2150	21.5	311.75	35.215	95.387	4400	44	638	66.324	151.383
2200	22	319	36.139	97.050	4450	44.5	645.25	66.849	152.328
2250	22.5	326.25	37.047	98.685	4500	45	652.5	67.368	153.262
2300	23	333.5	37.939	100.290					